Western Cape Government







RECORD OF DELIVERY



















2025–2026

DELIVERY THAT MAKES A DIFFERENCE, BROUGHT TO LIFE THROUGH THE VOICES OF OUR RESIDENTS













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The 2025/2026 Record of Delivery highlights how government programmes and partnerships are making a difference in people's lives across the Western Cape. Guided by the Provincial Strategic Plan, our work is about creating opportunities and helping residents build better lives and futures.

GROWTH FOR JOBS

The Western Cape achieves breakout economic growth generating confidence, hope, and opportunities to thrive.

SAFETY

The Western Cape is a resilient and safe society that treats safety as a foundational requirement for human dignity, well-being and economic growth.

EDUCATED, HEALTHY & CARING SOCIETY

Every person has access to the opportunity to live a healthy, meaningful, and dignified life in an inclusive society.

INNOVATION, CULTURE & GOVERNANCE

The WCG is a people-centred institution that innovatively, efficiently, and collaboratively mobilises resources for service delivery.



WELCOME TO THE RECORD OF DELIVERY 2025/2026

We are proud to share with you the Western Cape Government's (WCG's) Record of Delivery (RoD) for 2025/26. The RoD is an illustrated, accessible record of the ways in which our government has improved the quality of life of the residents of the Western Cape.

The residents of this remarkable province of ours are at the centre of everything we do. The policies, strategies and programmes outlined in the RoD are also aimed at building a government that people trust.

While we have achieved so much together, our commitment to the residents of the Western Cape is that we will continue to build a government of integrity, excellence, and opportunity. We take time to listen, and we respond with honesty. We create hope and instil dignity by making communities safer and by driving inclusive economic growth and job creation. We do this so that people can live lives that they value.

The Provincial Strategic Plan 2025-2030 outlines the priorities through which we aim to fulfil our Promise – Growth for Jobs; Safety; an Educated, Healthy and Caring Society; and Innovation, Culture and Governance. In line with these priorities, WCG employees have helped learners achieve their full potential, improved healthcare and social services, enhanced residents' safety, and implemented the Growth for Jobs Strategy 2035 to grow the economy and create jobs.

We have strengthened governance in WCG Departments and Western Cape Municipalities to ensure that quality services are delivered on time.

This year's RoD is more than a record of government activities. It includes human stories which demonstrate the positive impact the WCG has had in the lives of the residents of the Western Cape.

These accounts demonstrate that progress is made possible by the dedication of thousands of WCG employees who share a common vision and commitment to serving the residents of our province.

Yours in Service,

Western Cape Premier, Alan Winde and Western Cape Government Director-General, Dr Harry Malila



FROM DELIVERY TO IMPACT

Across the province, Western Cape Government (WCG) programmes and initiatives are making a difference in the lives of residents.

5 220 AT-RISK CHILDREN IDENTIFIED FOR SOCIAL WORK INTERVENTIONS

12 866 children accessed community-based care, while 27 874 families received support to build stronger relationships.

1 971 WOMEN SUPPORTED

1971 pregnant women and mothers enrolled in Khulisa Care, to prevent child stunting, through nutritious food packs and home-based guidance.

5% INCREASE IN BUSINESS CONFIDENCE

The Western Cape was the only province to record positive gains in business confidence, increasing by 5 points.

7.7% REDUCTION IN MURDERS

Murders fell by 7.7% in LEAP-supported precincts during 2025/26, compared with a 0.4% decrease across the province.

20 CLEAN MUNICIPAL AUDITS

25 of 30 municipalities achieved unqualified audits, including 20 clean audits, while all WCG departments and public entities achieved unqualified audits for a third consecutive year.

R7.5 BILLION TO WOMEN-OWNED BUSINESSES

34.6% of WCG procurement spend went to women-owned businesses, exceeding the 30% national target.

88.2% NSC MATRIC PASS RATE

The Class of 2025 achieved the province's highest-ever NSC pass rate, alongside the country's highest Mathematics pass rate of 73.7%.

44 231 HECTARES

New nature reserves and stewardship agreements are expanding the province's protected natural environment.

315 MOD CENTRES

496 coaches delivered after-school arts, culture and sports programmes to 77 665 young people across 315 Mass Participation, Opportunity and Access, Development and Growth (MOD) Centres.

9 626 YOUNG PEOPLE

Since 2012, the Premier's Advancement of Youth programme has provided 9 626 young people with workplace experience and career-building skills.

154 255+ VACCINE DOSES

More than 154 255 Foot-and-Mouth vaccination doses were delivered across 438 sites, protecting livestock and therefore protecting growth and jobs.

24 000 JOBSEEKERS REGISTERED SINCE 2024

95% of registered jobseekers reported benefiting from the jobseeker travel voucher programme, with 7 000 having already got a job.

871 659 EMS INCIDENTS

Western Cape Emergency Medical Services managed 871 659 incidents, including 275 990 life-threatening emergencies, during 2025/26.

49 094 LEARNERS SURVEYED

49 094 Grade 8 and 9 learners across 123 schools participated in the Planet Youth baseline survey to inform health and wellness programmes.

18.4 MILLION HEALTH VISITS

Across the vast Western Cape Health and Wellness network, 18.4 million health visits occurred, at more than 50 000 per day.

980 MW SOLAR POWER GENERATED

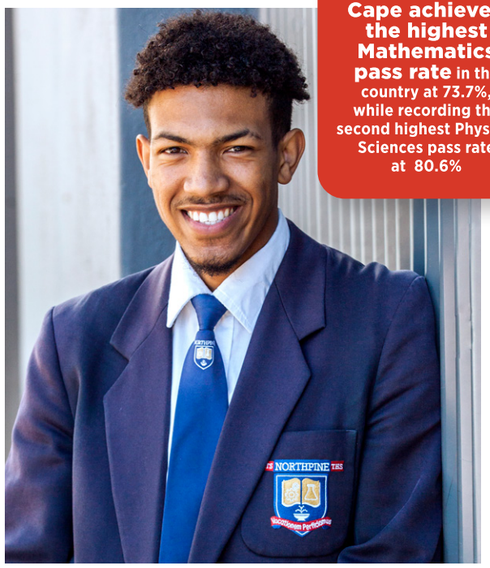
At nearly 100 schools and hospitals, solar power installations are powering a greener province.

83 RURAL eCENTRES

Giving communities access to digital resources and government services.

A NEW PERSPECTIVE ON LEARNING AND SUCCESS

The journey to success for many learners begins long before they enter the classroom, with challenges that shape their ability to learn and thrive.



The Western Cape achieved the highest Mathematics pass rate in the country at 73.7%, while recording the second highest Physical Sciences pass rate at 80.6%

For Northpine Technical High School Grade 12 learner Hayrian Prins, the #BackOnTrack Programme has provided the support to overcome challenges, build confidence and achieve things he once thought impossible – both in the classroom and beyond.

The Western Cape Education Department's #BackOnTrack programme is the largest learning recovery initiative in the country, with improving learning outcomes as a key priority.

The programme includes teacher training, Saturday classes, online learner sessions and continuous monitoring to improve learning outcomes.

Hayrian has been attending extra classes and describes the intervention as motivating and energising. The programme encouraged him to engage more actively in learning and take ownership of his academic development.

"When I first heard about the #BackOnTrack extra lessons, my immediate thought was: 'I wonder if it actually works?' Looking back now, I believe the programme has been highly beneficial. The extra lessons helped me understand topics that previously seemed confusing and provided clarity on concepts I struggled with," Hayrian says.

EXPANDING MINDS

Hayrian has improved significantly academically, advancing from Level 2 to Level 4 in Mathematics – strengthening his confidence, skills and self-belief.

Through the programme, Mathematics became a subject Hayrian enjoyed more. The additional support and opportunities to engage with concepts in greater depth helped him develop a stronger appreciation for the subject and contributed to his improved performance.

"One of the most valuable lessons I have learnt through the programme is that there is sometimes more than one way to solve a problem, although not every solution is necessarily the correct fit."

MORE THAN GRADES AND METRICS

Beyond academics, Hayrian gained an important personal insight about perseverance. He believes that when an answer is not immediately clear, it is important not to give up. In his words, one person's solution may not be another's, making it essential to consider different perspectives.

The programme has not only supported his academic growth but has also strengthened his mindset, giving him greater confidence, resilience and belief in his ability to keep striving toward his goals, no matter how many attempts it takes. ■



MINISTER JACO LONDT
WESTERN CAPE EDUCATION DEPARTMENT

"The Western Cape Education Department remains committed to its vision of delivering quality education for every child, in every classroom, in every school in the province. Improved learning outcomes and the quality of our 2025 matric passes are perfect examples of a department that is dedicated to this vision. It is no easy feat, but it is our responsibility to continuously strive to create effective teaching and learning environments for all learners across the province. Thank you to the officials and staff in our schools who work with incredible tenacity and passion, all for the benefit of our learners."



68% of jobseeker travel voucher beneficiaries are youth and 65% are women

A CHOICE NO JOBSEEKER SHOULD HAVE TO MAKE

The Getting YOU to Work programme provides unemployed jobseekers with free public transport, removing transport costs as a barrier to employment.

Since launching in February 2024, the programme has supported more than 24,000 jobseekers in Cape Town and expanded to George in May 2026.

For six months, Noma-Africa Rala was unemployed and actively looking for work. Like many jobseekers, she faced a difficult choice: spend scarce money on transport to an interview or on food.

"I wasn't able to get an income, and to travel I would have had to borrow money that I didn't have," she says. "So, when I saw the opportunity, I was able to take it and didn't need to borrow money to get to the interview."

That opportunity was the Getting YOU to Work Jobseeker Travel Voucher Programme, which provides registered jobseekers with free public transport trips between 9:00am and 3:00pm, Monday to Friday, on participating services, including Golden Arrow Bus Services and GO GEORGE, to access interviews, training and other work-related opportunities.

REMOVING BARRIERS TO OPPORTUNITY

For Noma-Africa, the voucher meant she could attend interviews without the added financial burden of transport. Her job search paid off, and she secured a position at Concentric, a call centre, where she remains employed today.

CONNECTING PEOPLE TO JOBS

The programme demonstrates how accessible transport can support economic inclusion by connecting jobseekers to opportunities and supporting the Western Cape Government's Growth for Jobs priority. ■



MINISTER ISAAC SILEKU
WESTERN CAPE MOBILITY DEPARTMENT

"Inclusive mobility means ensuring that where you live or what you can afford does not determine your access to opportunity. Through initiatives like this, we are breaking down barriers that prevent residents from moving forward, helping more people connect to employment, skills development and opportunities that can improve their lives and support their families."

3 411 housing units have been completed by the Department of Infrastructure over the 2025/2026 period



THE FULFILMENT OF A DREAM

For many residents, the dream of owning a home is about far more than just having a place to live.

It's about creating a safe, dignified space where a family can put down roots, build a future, make memories and thrive. This is a dream the Rangolies realised through the Housing Subsidy Partnership, an innovative programme to assist financially distressed homeowners who qualify for housing subsidies.



MINISTER TERTUIS SIMMERS
WESTERN CAPE DEPARTMENT OF INFRASTRUCTURE
"Infrastructure is more than what we build — it is what we make possible. Every road, school, health facility, home and public asset we deliver must improve lives, strengthen communities and unlock economic opportunity. Our focus remains clear: plan for the future, build with purpose, partner for greater impact, and deliver infrastructure that creates jobs, enables growth and builds a more resilient Western Cape for generations to come."

In October 2025, Wilfred and Yolanda Rangolie became proud homeowners through a partnership between the Western Cape Department of Infrastructure and First National Bank (FNB), which saw Western Cape Minister of Infrastructure Tertuis Simmers hand over 44 title deeds to qualifying beneficiaries.

"We were in a very bad situation where we thought we might lose our house, and we are so grateful for this partnership between FNB and the Western Cape Government," said Wilfred.

A HOME FOR GENERATIONS TO COME

Mr and Mrs Rangolie's thoughts were with their children when they received their title deeds.

"We will go home to our kids and tell them that this is our home," they said. "Nobody will take it away from you."

Minister Simmers said the partnership was rooted in a shared belief that housing is not only about bricks and cement, but about restoring dignity, building stability and creating pathways to prosperity.

The initiative assists financially distressed homeowners by using approved housing subsidies to settle outstanding loan amounts, enabling the cancellation of bonds and issuance of title deeds. ■

641 young people completed Chrysalis Academy training through a three-month programme focused on life skills, leadership, discipline, vocational skills and personal development

FINDING HIS VOICE THROUGH FILM, POETRY AND CREATIVITY

Since 2000, the Chrysalis Academy has helped young people across the province build resilience, realise their potential and become contributing members of society.

Mziyanda Wili, a Chrysalis Academy graduate, remained determined to forge a different path despite growing up amid violence and gangsterism and losing his father, which left him supporting his female-headed household.

LIGHTS, CAMERA … ACTION

During his internship at Crossroads Community Day Clinic, Mziyanda's work ethic kept him focused. He later pursued his passion for film at Philippi TV, a youth platform for filmmaking and acting.

He graduated in 2025 with qualifications in filmmaking, scriptwriting and directing. While studying, he also trained in modern dance and entered local talent shows.

Mziyanda joined the Office of the Chief Executive Officer (CEO) at Chrysalis Academy, supporting Multimedia Hub events and facilitating "On the Pulse" podcasts and creative workshops.

In 2025, Mziyanda secured permanent employment in retail, while his poem "Scares and Shades" was published in the local anthology *Caged No More*. Encouraged by his mentors, he wrote, directed and acted in *Children of the Soil*, a film depicting daily violence in Philippi, which aired on DStv.

He later wrote *Molly*, a script filmed at Chrysalis Academy and accepted by DStv.

Despite losing his sister in a road accident, Mziyanda continues supporting his family as its sole breadwinner. He remains passionate about the arts as a choreographer, scriptwriter, director and producer, and is currently producing a local film, *Polokwane*.



THE CHRYSALIS ACADEMY

The Academy provides a three-month holistic youth development programme for young people aged 18-25, followed by a one-year paid internship and five years of aftercare to support progression into employment or further education. ■



MINISTER ANROUX MARAIS
WESTERN CAPE DEPARTMENT OF POLICE OVERSIGHT AND COMMUNITY SAFETY
"The Western Cape Government remains committed to creating pathways for young people away from harmful influences, equipping them with the skills and resilience to succeed, connecting them to employment and other opportunities, and empowering them to make a positive contribution to their communities and society. When we see the change in our young people who participated in these programmes, we are encouraged to do even more."

A pilot study of the MOD programme found that 98% of participating adolescents felt safe and 97% had fun

GROWING THROUGH OPPORTUNITY

Sometimes the impact of a programme is best understood not through statistics alone, but through the eyes of a resident.

For Unathi Makhambé, the journey began as a learner at Oscar Mpetha High School in Nyanga, where the Mass Participation; Opportunity and Access; Development and Growth (MOD) Programme introduced him to recreation, arts, creativity and mentorship.

Under MOD coach Ntombizodwa Dayeni's guidance, Unathi found more than an activity to fill his afternoons. He found a space to express himself, connect with others, de-stress and discover his potential. Creative activities and mentorship helped him build confidence and develop his abilities.

Unathi went on to complete an honours degree at the University of Cape Town and enter the education sector. Today, he is a creative arts teacher at Chris Hani High School.

His journey has come full circle: the learner once given space to develop his potential is now creating similar opportunities for another generation.



CREATING A DEVELOPMENTAL PATHWAY

1. **Opportunity:** The MOD Programme gave Unathi access to sport, arts, mentorship and a safe space to grow.
2. **Participation:** Through youth activities, Unathi built connections, managed stress and gained confidence.
3. **Growth:** With support from his coach and peers, participation became a pathway to personal and creative growth.
4. **Education:** Unathi went on to pursue higher education, completing an honours degree at the University of Cape Town.
5. **Employment:** Today, Unathi works as a creative arts teacher at Chris Hani High School, turning his own experience into a career.
6. **Impact:** Unathi now creates opportunities for young people to participate, create and realise their potential.



MINISTER RICARDO MACKENZIE
WESTERN CAPE DEPARTMENT OF CULTURAL AFFAIRS AND SPORT

"The Department of Cultural Affairs and Sport is committed to providing young people with safe spaces to participate in sport, arts and culture, develop their talents and gain valuable experience. Unathi Makhambé's journey through the MOD Programme shows how access to support, mentorship and opportunity can help youth grow from participants into contributors. We will continue investing in communities, strengthening sporting hubs and ensuring access to facilities and programmes, while using major sporting and cultural events to create jobs, stimulate local economies and help young people build brighter futures."

FROM PARTICIPANT TO CONTRIBUTOR

The MOD Programme provides structured opportunities in sport, arts, culture, leadership and wellbeing that help young people participate, belong and develop.

Unathi's journey reflects the PSP's Youth Agency and Preparedness impact area, demonstrating how early investment can create pathways to higher education and employment.

Today, Unathi is no longer simply the recipient of an opportunity. He has become someone who creates opportunities for others. That is the longer-term value of investing in young people. ■

Employment in the Western Cape grew by 22 303 jobs, from 2.86 million to 2.88 million, between 2025 and 2026

OPENING DOORS TO GLOBAL MARKETS

From the Western Cape to the world through the Export Competitiveness Enhancement Programme (ECEP).

What started as a local snack business is now reaching customers beyond South Africa's borders. Through support from the Western Cape Government's Department of Economic Development and Tourism (DEDAT) under the Export Competitiveness Enhancement Programme (ECEP), Wonder Snacks has strengthened its market position, expanded its reach and created new employment opportunities.

The manufacturer of the premium Wonder Pop popcorn range received ECEP support towards packaging costs for a new product range. While packaging may seem small, it plays a critical role in helping businesses compete in local and international markets.

Since receiving support, Wonder Snacks, operated by Shabeer Parker (Founder and Director) and Mubeen Ebrahim (Director and Co-Founder), has recorded more than 40% revenue growth and created five permanent jobs.

The business also successfully completed its first export order to Namibia, marking an important milestone in its export journey and demonstrating the ability of Western Cape products to compete internationally.

ACCESSING WIDER MARKETS

At the same time, Wonder Snacks has expanded its presence in South Africa, securing shelf space in major national retailers including Pick n Pay, Shoprite, Checkers and SPAR.

In 2025, Wonder Snacks won Pick n Pay's Best SMME Newcomer Award, highlighting its growth and product quality.

The story illustrates how targeted government support can strengthen competitiveness, create jobs and help local businesses access wider markets. ■



CREATING A DEVELOPMENTAL PATHWAY

1. **Support:** ECEP supported Wonder Snacks with packaging costs, boosting its competitiveness
2. **Growth:** Wonder Snacks has achieved over 40% revenue growth since receiving support
3. **Market Access:** Wonder Snacks expanded its reach, securing shelf space in Pick n Pay, Shoprite, Checkers and SPAR
4. **Export:** Wonder Snacks secured its first export order to Namibia, taking its product beyond South Africa
5. **Jobs:** Five permanent jobs created, supporting local livelihoods
6. **Recognition:** In 2025, Wonder Snacks was named Pick n Pay's Best SMME Newcomer, recognising its growth and product quality



MINISTER IVAN MEYER
WESTERN CAPE DEPARTMENT OF ECONOMIC DEVELOPMENT AND TOURISM

"The Western Cape continues to demonstrate that economic growth and job creation are driven by innovation, investment and strong partnerships between government and the private sector. Over the past year, we have advanced initiatives that strengthen the province's competitiveness, support entrepreneurs and attract investment that creates sustainable employment opportunities. At the same time, our tourism sector has continued to showcase the Western Cape as a world-class destination, welcoming visitors, supporting thousands of businesses and generating economic opportunities across urban and rural communities."



MAPPING THE IMPACT OF LEAP FOR 2025/2026

Committed to improving the safety and wellbeing of all residents across the Western Cape, the Department of Police Oversight and Community Safety (POCS) takes a whole-of-society approach, recognising that building safer communities is a shared responsibility.

Through strategic partnerships with the South African Police Service (SAPS) and the City of Cape Town (CoCT), POCs has implemented the Law Enforcement Advancement Plan (LEAP) to combat crime in identified high-risk areas.

This initiative is driven by data-led policing strategies to maximise impact through targeted deployment and proactive crime prevention. LEAP support to SAPS has been concentrated within six station precincts: Mitchells Plain, Khayelitsha, Philippi East, Gugulethu, Nyanga and Delft.

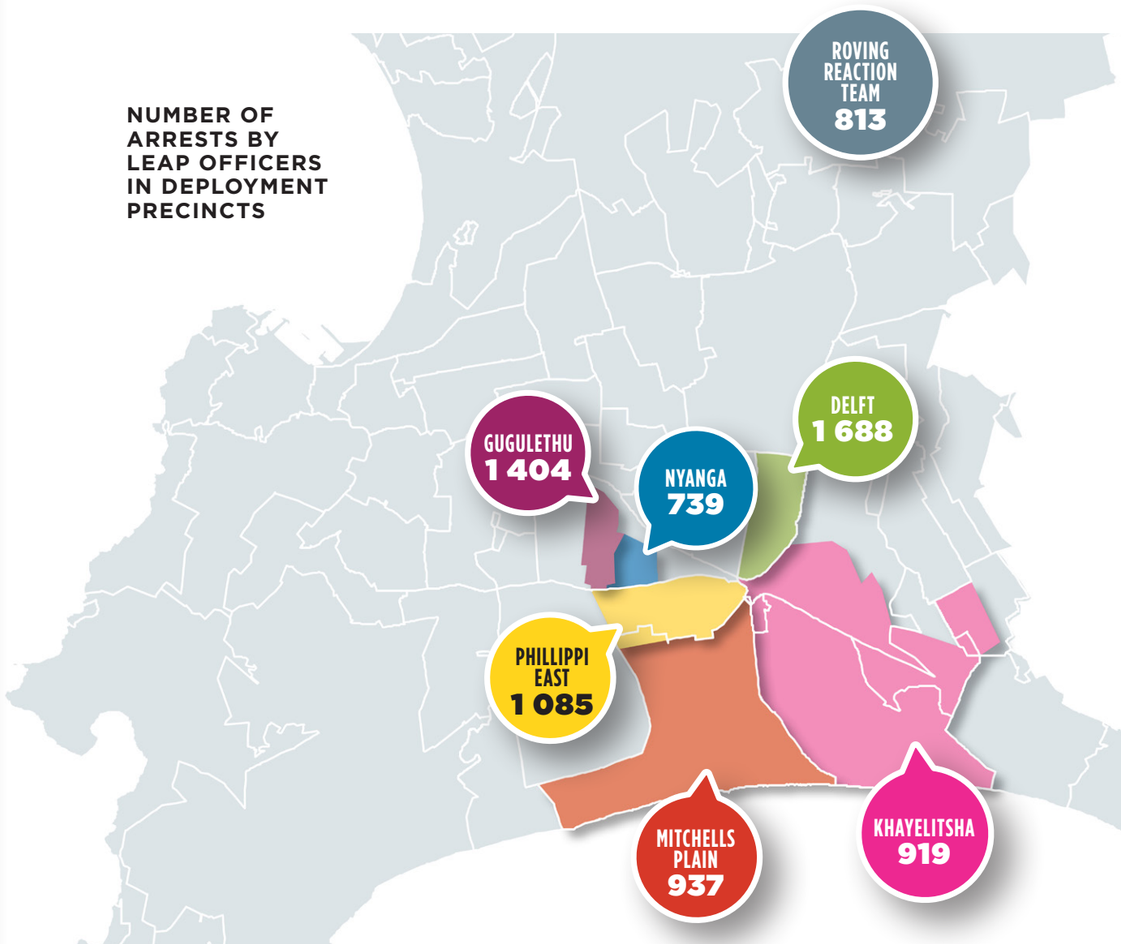
LEAP's focus, where deployed, is on known crime generators or causes, namely: illegal firearms, drugs and liquor proliferation while supporting SAPS and other agencies.

LEAP also supports the Western Cape Liquor Authority and National Department of Correctional Services as force multipliers in operations targeting liquor and parolees respectively.



RURAL K9 UNIT IMPACTS

- 1 141 arrests across the three deployment municipalities (Swartland, Overstrand and Mossel Bay)
- 390 narcotics/drugs cases opened
- 6 680 vehicles stopped at VCP roadblocks
- 175 integrated operations conducted jointly with SAPS and other law enforcement partners
- 101 liquor-related cases and 114 dangerous weapons cases opened.





MINISTER ANROUX MARAIS
WESTERN CAPE DEPARTMENT OF POLICE OVERSIGHT AND COMMUNITY SAFETY

"LEAP officers continue to demonstrate the vital role they play in making our communities safer. Their consistent success in removing illegal firearms from the hands of criminals through proactive policing, targeted deployments, and strong cooperation from residents is clear evidence of the value that LEAP adds to the Western Cape Government's efforts to reduce violent crime and murders. These ongoing successes reinforce the importance of strategic partnerships that protect our communities and restore public confidence."

A STRONGER START, CLOSER TO HOME

A healthy future begins long before a patient reaches a clinic. It begins when a mother has enough nutritious food during pregnancy, when a baby is supported to grow, and when a young person feels safe, heard and connected.

Through Khulisa Care and Planet Youth, the Western Cape Department of Health and Wellness is bringing this understanding to life, helping children and young people to start well in ways that residents can see and feel.

For a vulnerable mother, pregnancy can bring the added worry of how to afford nutritious food. Khulisa Care responds with practical help. Launched during 2025/26 in Khayelitsha, Mitchells Plain and the Breede Valley, the pilot supports eligible pregnant women and mothers of low-birth-weight babies with a monthly R525 food voucher. This is combined with regular home visits by community health workers, who provide guidance on nutrition, breastfeeding, maternal wellbeing, healthcare and the baby's growth.





MINISTER MIREILLE WENGER
WESTERN CAPE DEPARTMENT OF HEALTH AND WELLNESS
"From giving mothers and babies the support they need to start well, to listening to young people and responding with care when emergencies happen, our teams are working to meet residents where they are. Healthcare is a team effort, and by working with families, communities and partners, we can build a healthier Western Cape for everyone."

By 31 July 2026, 1 971 women had enrolled, including 38% pregnant women and 62% mothers of low-birth-weight babies. Behind every enrolment is a mother receiving support during a demanding time, and a baby given a stronger chance to grow and develop. Khulisa Care also joins up support in the home with care from clinics, helping families to navigate the critical period from pregnancy through the baby's early months.

As children grow into adolescence, the support they need changes. Their health and future are shaped not only by healthcare, but also by what happens at home, at school and in their neighbourhoods. Planet Youth starts by asking young people about these experiences, then uses their answers to support health and wellness interventions.

In 2025, 49 094 Grade 8 and 9 learners from 123 schools in the Garden Route, West Coast and Cape Metro took part in the Planet Youth baseline survey. Most learners said they often or always felt safe at school and had caring friends. However, only 60% felt their neighbourhoods offered enough safe and enjoyable activities. This gives communities a clearer picture of what is working and where more support is needed.

In Dysselsdorp, 133 young people spoke about stress, peer pressure, uncertainty about the future and their need for connection, skills and emotional support. Their voices helped shape the relaunch of the Youth Zone at the local clinic on 1 August 2025, with services adapted around what young people said mattered to them. Instead of designing a service for young people from a distance, the community designed it with them.

For residents, the value is practical and personal. It means support arrives at moments that can change a life course, while local experience guides better services and healthier communities for children, families and generations still to come together.

Together, Khulisa Care and Planet Youth tell one connected story: government listening earlier, responding closer to home and working with families and communities before challenges become crises. This is what Start Well means for residents: a mother supported, a baby nourished, and a young person whose voice helps shape a safer, healthier future. ■

80.9% of Priority 1 rural responses were reached within 60 minutes

WHEN THE CALL COMES IN

In 2025/26, Western Cape Emergency Medical Services managed 871 659 incidents, including 275 990 Priority 1 emergencies – this classification represents critical, life-threatening medical emergencies that require immediate ambulance dispatch.



05:00
VUYISWA STARTS HER DAY
Preparing to respond
Vuyiswa Vili starts her shift preparing her ambulance for whatever the day may bring. Her motto: "The patient is my priority."



06:45
JUANITA TAKES HER POSITION
The call comes in
At the 10177 Call Centre, Juanita Papier prepares for her shift; the calls begin. This is the beginning of a chain of care.

1
THE EMERGENCY
Someone needs help
Through fear, noise and confusion, Juanita establishes where the patient is, what has happened and what help is needed.

2
ASSESS – PRIORITISE – DISPATCH
The right response
Juanita's management of the call equips Vuyiswa to respond with accuracy and care.

3
THE RESPONSE
From call to care
Behind the journey from call to ambulance is an increasingly data-driven system. Operational information helps EMS understand demand, deploy resources, identify delays and return ambulances to service sooner.

4
CARE REACHES THE RESIDENT
Where the response becomes personal
The call has been assessed, the right resources deployed and the ambulance is on its way.

Behind every dispatch decision and ambulance is someone frightened, vulnerable and waiting for help. The goal is not simply to treat a case, but to ensure every resident receives care, compassion and dignity.

More than **1 300** social workers are using the digital system, Social Work Integrated Management System (SWIMS), to manage 80 000+ cases

CARING FOR OUR VULNERABLE

The Department of Social Development provides dignified services to those who need it most, creating safe spaces to heal and grow.

To support the elderly, the department partners with 114 residential facilities, 36 assisted living facilities, 10 independent living facilities and seven social service organisations across the province. In addition, the department also funds 126 community-based service centres where older persons are able to access care and support within their communities.

PATHWAYS TO SAFETY AND RECOVERY

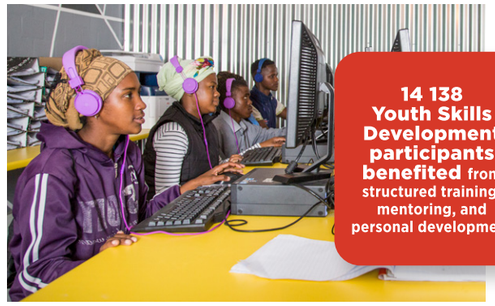
Kamogelo was among the 22 771 victims of gender-based violence who accessed psychosocial support services.

She arrived at DSD-funded GBV shelter, St Anne's Homes in 2024, six months pregnant and in need of support. In December of that same year, she gave birth to a baby girl.



During their time at St Anne's Homes, Kamogelo received the support and guidance she needed to rebuild her life. With the assistance of the organisation, she secured employment and excelled in her work.

After two years with St Anne's Homes, Kamogelo had saved money, become financially self-sufficient, and created a stable future for herself and her daughter.



14 138 Youth Skills Development participants benefited from structured training, mentoring, and personal development



MINISTER WENDY KAIZER-PHILANDER
WESTERN CAPE DEPARTMENT OF SOCIAL DEVELOPMENT

"Our work is fundamentally about restoring dignity and building a foundation of hope for those who need it most. By cultivating safe environments for our youth, empowering survivors of violence to reclaim their independence, and ensuring our older persons and people with disabilities are treated with profound respect, we are shaping a truly caring society. Because social development is a collective responsibility, it is only by working hand in hand with our communities that we will ensure no vulnerable resident is left behind."

A SAFE SPACE FOR YOUTH

Stanwill Mars, 23, comes from a family of men who worked in the construction industry. He struggled to find work because many potential clients wanted to see a qualification.

Stanwill, who is from Kleinmond, joined DSD-funded centre, Mthimkhulu Community Development, and completed a Handyman course. The organisation, based in Kleinmond, provides accredited skills training and equipping young people with the tools, mentoring, and support needed to become self-reliant.

After Stanwill graduated, he was able to find his first big job – tiling the kitchen floor of a catering kitchen. ■

The Western Cape has invested more than **R148 million** to help municipalities secure reliable water supplies through new infrastructure, groundwater and expert support

BUILDING RESILIENT AND FUTURE-READY MUNICIPALITIES

Municipalities play a vital role in delivering services communities rely on every day.

From clean water and waste collection to roads, emergency services and local economic development, municipalities help ensure these essential services run smoothly.

Across the Western Cape, municipalities are strengthening these services while responding to changing community needs and environmental challenges.

One of the Department of Local Government's key priorities is helping municipalities improve water security. Water is essential to households, schools, businesses and agriculture, yet increasing demand and climate-related pressures continue to strain municipal water systems.

Through ongoing support programmes, municipalities are assisted to identify risks, improve planning and prioritise projects that strengthen long-term water resilience.

In Prince Albert Municipality, the War on Leaks Project repaired household leaks and improved water-use efficiency. In Hessequa Municipality, the Riversdale Water Demand Management Project identified two productive groundwater boreholes.

In Knysna Municipality, the programme combined the optimisation of critical pump stations with emergency groundwater augmentation measures. Critical pump stations at Akkerkloof, Charlesford/Eastford, Gouna and Glebe were refurbished, while boreholes and springs were rehabilitated and reconnected to the municipal supply network. The interventions also identified groundwater resources capable of contributing up to 10 ML/day towards municipal demand during drought conditions.



The strategy also supported municipalities through targeted infrastructure and groundwater initiatives. In Cederberg Municipality, support was provided for the Lambert's Bay Wellfield Development, the construction of a new 3.5 ML reservoir in Citrusdal, refurbishment of storage infrastructure in Paleisheuwel, and preparatory work linked to the Lambert's Bay desalination programme.

In Matzikama Municipality, interventions focused on the rehabilitation and strengthening of the Vanrhynsdorp water distribution system, including upgrades to internal water supply infrastructure and post-flood repair works to critical bulk water mains crossing the Troe-Troe River. ■



MINISTER ANTON BREDELL
WESTERN CAPE DEPARTMENT OF LOCAL GOVERNMENT

"Over the past year, our focus across both departments has been on delivering practical outcomes that improve people's lives. Through Environmental Affairs and Development Planning, we have worked to strike the right balance between protecting our natural environment and enabling responsible economic growth and investment. Through Local Government, we have continued to oversee, support and strengthen municipalities to deliver quality basic services, manage their resources responsibly and remain accountable to the communities they serve. Ultimately, our success is measured by whether we protect our future while improving the daily lives of residents across the Western Cape."

CREATING OPPORTUNITIES FOR BUSINESS GROWTH

The Western Cape Provincial Treasury manages provincial budgets and ensures value for money.

Behind every budget are residents, entrepreneurs and communities benefiting from a well-run province and excellent service delivery.

During 2025/26, Provincial Treasury demonstrated how strong governance, innovative systems and strategic partnerships can create economic participation while improving government service delivery.

A significant achievement was directing 34.6% of Western Cape Government procurement spend, amounting to R7.5 billion, to women-owned businesses, exceeding the national target of 30%.

A MILESTONE MOMENT

This is the second consecutive time in the Western Cape Government's history that procurement spending on women-owned businesses has surpassed this benchmark.

The achievement was driven through supplier development, digital procurement reform, enhanced transparency and targeted business support, demonstrating how public procurement can drive inclusive economic growth.



MINISTER DEIDRÉ BAARTMAN
WESTERN CAPE PROVINCIAL TREASURY
"The Provincial Treasury has a dual responsibility: to safeguard the public purse and to help unlock economic opportunity. By opening more government procurement opportunities to women-owned businesses, strengthening municipal finances and building transparent, efficient systems, we are creating an environment where businesses can invest with confidence, create jobs for our residents and contribute to a growing Western Cape economy."

For many small businesses, government procurement can be complex and difficult to access. Provincial Treasury has worked to change this by modernising procurement systems and processes.

Initiatives such as the Electronic Procurement Solution (ePS), the Western Cape Supplier Evidence Bank and the Procurement Client Centre have made doing business with government simpler, fairer and more transparent, expanding access to opportunities across the province.

EXPANDING ACCESS TO CREATE EVEN MORE GROWTH

These reforms support enterprise development, stimulate local economic activity and contribute to job creation. By reducing barriers to entry, entrepreneurs can grow their businesses, employ more people and invest in their communities.

The reforms form part of Provincial Treasury's broader commitment to stronger governance and service delivery. In 2025, all Western Cape Government departments and public entities achieved unqualified audits for a third consecutive year, while 25 of the province's 30 municipalities achieved unqualified audits, including 20 clean audits.

Provincial Treasury also supported municipalities facing financial challenges through Financial Recovery Plans and technical assistance. New recovery plans were implemented in Kannaland and Theewaterskloof, while support continued in Beaufort West.

As the Western Cape Government advances its Growth for Jobs Strategy and Provincial Strategic Plan 2025-2030, Provincial Treasury remains committed to a responsive and inclusive Treasury that creates opportunity, improves services and enables more residents to thrive. ■

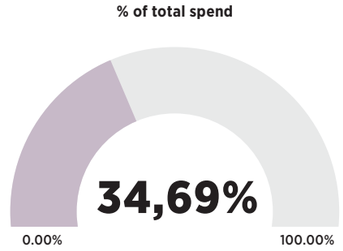


TOTAL PROCUREMENT EXPENDITURE
R21 750 904 006,28

WOMEN-OWNED COMPANY EXPENDITURE
R7.5 BILLION

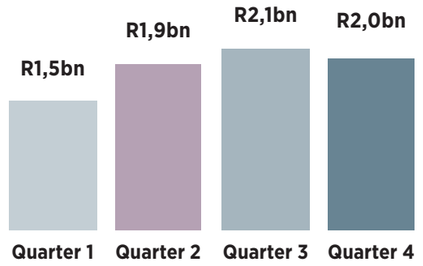
WOMEN-OWNED % OF TOTAL EXPENDITURE
34,69%

% WOMEN-OWNED SPEND



Women-owned company spend as a percentage of total procurement expenditure

QUARTERLY SPEND: WOMEN-OWNED





Over 154 255 Foot and Mouth Disease vaccine doses administered

JOBS, LIVELIHOODS & FOOD SECURITY

From protecting livestock and farming livelihoods to creating rural work opportunities and strengthening household food security.



MINISTER IVAN MEYER
WESTERN CAPE DEPARTMENT OF AGRICULTURE
"Agriculture is one of the Western Cape's most important economic sectors, creating jobs, sustaining rural communities and ensuring food security. Over the past year, we have worked closely with producers, agribusinesses and industry partners to strengthen biosecurity, expand market access and support innovation across the sector. Our successful Foot-and-Mouth Disease vaccination campaign, continued export growth and investment in agricultural competitiveness demonstrate what can be achieved through partnership and proactive leadership. As we look ahead, we remain committed to building a resilient, globally competitive agricultural sector that drives growth, creates opportunities and improves livelihoods across the Western Cape."

The Western Cape Department of Agriculture delivered on its commitments during 2025/26.

When Foot-and-Mouth Disease (FMD) threatened the livestock sector, the department mounted a disease control response to protect animals, farming operations and livelihoods. By March 2026, approximately 154 255 vaccine doses had been administered, representing 33% of the Western Cape's herd of 464 183 animals.

As prolonged dry conditions placed pressure on farmers, the department reprioritised R26 million for fodder support in the Central Karoo, Garden Route and parts of the Cape Winelands and Overberg. Of 1 353 applications received, 892 farmers were approved, helping sustain production, food security, agri-worker employment and rural livelihoods.

Investment in environmental resilience also created economic opportunities. Projects clearing invasive alien vegetation and rehabilitating river systems created 1 247 work opportunities, exceeding the target of 1 100, while protecting water resources and agricultural infrastructure.

More than R41 million was invested across these initiatives.

Food security interventions linked to World Food Day 2025 also brought support to homes. Across six Swartland communities, 203 household food gardens, seven subsistence projects and five school food gardens were established. Fruit trees were provided to all 203 households, while household egg production projects brought the total number of supported households to 226. ■



3 190
work opportunities created through local small businesses and the Expanded Public Works Programme, with 56% for women and 78% for young people

PROTECTING NATURE, STRENGTHENING COMMUNITIES AND BUILDING RESILIENCE

During 2025/26, the Western Cape continued to turn environmental and spatial planning priorities into practical action.

This work helped protect natural assets, strengthen communities and support more resilient and inclusive settlements.

Ecological infrastructure remains central to this work. CapeNature manages 111 protected areas, comprising 105 terrestrial nature reserves and six marine protected areas, covering 872 384 hectares across the province.

During the year, a further 44 231 hectares were added to the conservation estate, while 99,7% of the protected area estate was rated as effectively managed.

These protected landscapes support biodiversity, water security, climate resilience and healthy ecosystems, while creating opportunities for recreation, education and local economic participation.

More than 523 000 people visited CapeNature protected areas during 2025/26.

Environmental education programmes reached 98 schools and 25 communities, while conservation-related activities generated 2 647 work opportunities through 73 local SMMEs. A further 543 Expanded Public Works Programme opportunities were created, with women and young people receiving a significant share.

Delivery also extended into communities through the Regional Socio-Economic Projects Programme. Infrastructure projects or phases were completed in Swellendam, Velddrif, Kwanokuthula in Riversdale, Rawsonville and Stellenbosch.

Housing Market Studies covering 11 municipalities were completed, supported by a Residential Property Functionality Framework.

Together, these achievements demonstrate an integrated approach to resilience: protecting ecological infrastructure, investing in communities, creating economic opportunities and using better evidence to guide future development. ■



MINISTER ANTON BREDELL
WESTERN CAPE DEPARTMENT OF ENVIRONMENTAL AFFAIRS AND DEVELOPMENT PLANNING
"Over the past year, the department continued to strengthen the Western Cape's response to climate change and growing environmental pressures. Our work focused on climate adaptation, biodiversity protection, ecological infrastructure, environmental governance and integrated spatial planning. Against a backdrop of severe weather events and increasing pressure on natural resources, we worked with municipalities, partners and communities to strengthen resilience. These efforts supported sustainable development while protecting the natural systems that underpin water security, livelihoods, economic activity and community well-being across the province."

OUR PROMISE TO WESTERN CAPE RESIDENTS

The impact of delivery is not only measured by what has been achieved, but by how government continues to respond to the needs of residents.



WESTERN CAPE DEPARTMENT OF LOCAL GOVERNMENT

In 2026/27, the department will strengthen local government performance, resilient infrastructure and disaster preparedness, while empowering communities through participation, partnerships and improved access to services. R40.51 million is earmarked for Water Resilience and Drought Response initiatives, supporting municipalities to strengthen water security and prepare for future climate-related risks.

WESTERN CAPE MOBILITY DEPARTMENT

In 2026/27, the department will focus on building a safer, more accessible and connected mobility system. Priorities include expanding Getting YOU to Work, strengthening public transport and non-motorised transport, supporting rail reform, and reducing road fatalities through education, enforcement and partnerships. These efforts will support job creation, safer communities and improved mobility across the province.



WESTERN CAPE DEPARTMENT OF HEALTH AND WELLNESS

Looking ahead to 2026/2027, the department will protect access to essential health services while strengthening community-based care, improving patient journeys and supporting frontline delivery through stronger systems, infrastructure and technology. It will focus on doing the right things and doing them right, using data, research, innovation and partnerships to continuously improve healthcare and ensure it is accessible, responsive and trusted.

DEPARTMENT OF ECONOMIC DEVELOPMENT AND TOURISM

The department enters 2026/27 committed to accelerating economic growth, unlocking investment and expanding opportunities across the Western Cape. Ten priority initiatives will drive innovation, boost global competitiveness



and support businesses and entrepreneurs. These include the Technology & Innovation Ecosystem Fund, Export Accelerator Support Programme, Export Competitiveness Enhancement Programme, Tourism Growth Fund, Drone Regulatory Sandbox and the Port of Cape Town Maritime Logistics Strategy. Other priorities include financial literacy, easing the business environment, the MSME and township economic growth strategies, and the MSME Support Navigator. Together, these initiatives aim to stimulate investment, enterprise growth and sustainable employment.

WESTERN CAPE DEPARTMENT OF INFRASTRUCTURE

In 2026/27, the department will invite 40 participants to its Professional Development Programme, providing structured training, mentorship and practical experience to help engineering and built environment professionals progress towards professional registration. In addition, the department continues to expand affordable and social housing opportunities. Construction commenced on four social housing projects that will deliver 2 165 new social rental units, while the approved Mandalay Social Housing Project will add a further 770 social rental units.





WESTERN CAPE DEPARTMENT OF POLICE OVERSIGHT AND COMMUNITY SAFETY

In 2026/27, the department will strengthen community safety through data-led policing, partnerships and rapid response. Priorities include supporting LEAP, Neighbourhood Watches and Farm Watches, strengthening K-9 and Reaction Units, and coordinating with municipalities, SAPS and community safety structures. Chrysalis Academy and the Expanded Public Works Programme (EPWP) will continue building youth resilience, skills and positive pathways away from crime.

WESTERN CAPE PROVINCIAL TREASURY

Provincial Treasury will strengthen good governance, financial sustainability and inclusive economic growth in 2026/27. Priorities include modernising public procurement, expanding opportunities for women-owned businesses and SMMEs, improving municipal financial management, and advancing innovative financing for infrastructure. Through transparency, accountability and evidence-based decision-making, Treasury will use public finance to support economic opportunity, capable institutions and better outcomes for residents.

WESTERN CAPE DEPARTMENT OF CULTURAL AFFAIRS AND SPORT

In 2026/27, the department will support arts, culture and sport programmes across the province, including school sport, MOD, federations, museums and clubs. YearBeyond will provide 3 000+ youth opportunities for practical work experience and community service. Arts, Language, Museums, Archives and Libraries (ALMAL) hubs will promote arts, culture and reading, supporting healthy, active communities through learning, wellness and creative expression.

WESTERN CAPE DEPARTMENT OF ENVIRONMENTAL AFFAIRS AND DEVELOPMENT PLANNING

In 2026/27, the department will advance Growth for Jobs and Spatial Transformation, supporting economic growth and well-integrated communities. It will strengthen water security and climate resilience, protect communities and ecosystems, and enhance disaster preparedness. Environmental quality will remain a priority through pollution control, waste management and conservation, alongside stronger governance and communication to promote transparency, accountability and collaboration.

WESTERN CAPE EDUCATION DEPARTMENT

The the department will invest R35.1 billion to improve education outcomes by strengthening early literacy and numeracy, expanding #BackOnTrack, increasing Mathematics participation, revitalising technical schools, and supporting teachers and learners with special education needs. We will build ten new schools for 2027, strengthen school safety and attendance, and leverage Edu Invest partnerships to expand access to quality education.



FUTURE COMMITMENTS





WESTERN CAPE DEPARTMENT OF AGRICULTURE

In 2026/27, the Western Cape Department of Agriculture will support growth and competitiveness in the agricultural sector, with an ambition to contribute to 5% growth in agricultural exports. Priorities include protecting and expanding market access, supporting export-ready producers and agribusinesses, strengthening biosecurity and animal and plant health, and addressing trade barriers with industry partners. The department will promote value addition, market diversification into new and emerging markets, and greater participation by developing producers in export value chains. Through partnerships with industry, national government and stakeholders, it will strengthen the resilience and global competitiveness of Western Cape agriculture, supporting economic growth, investment and employment across the province.

WESTERN CAPE DEPARTMENT OF SOCIAL DEVELOPMENT

In 2026/27, DSD will strengthen child protection, and support for vulnerable youth and inclusive community services. The expanded SWIMS app will streamline reporting of suspected child abuse and neglect, including anonymous referrals from mandated professionals. DSD will also expand care for children with disabilities through residential services and upgrade accessible play facilities, creating safer, more supportive environments for vulnerable children.

WESTERN CAPE DEPARTMENT OF THE PREMIER

The Department of the Premier commits the Western Cape Government to build a government that people trust. The department will continue to provide strategic direction and policy coordination to drive the implementation of the Provincial Strategic Plan 2025-2030 (PSP), giving effect to its Apex Priority: helping businesses grow and create jobs and equipping residents to get those jobs.

The department leads the Innovation, Culture and Governance portfolio in the PSP. Flagship projects for 2026/27 include enabling innovation in the WCG, the WCG Culture Journey, eKiosks, a multi-dimensional tracking system, data governance, an Artificial Intelligence (AI) Strategy, a futures of government project, “My Portal” (electronic recording of leave, introduction of AI elements into talent recruitment and enablement of a 360-degree Values Assessment), and a review of internal policies and procedures.

The department will continue to ensure that governance and service delivery by departments to the residents of the province is strengthened and enhanced. ■

Values

Caring
To care for those we serve and work with.

Integrity
To be honest and do the right thing.

Competence
The ability and capacity to do the job we were employed to do.

Innovation
To be open to new ideas and develop creative solutions to problems in a resourceful way.

Accountability
We take responsibility.

Responsiveness
To serve the needs of our residents and employees.

WCG Strategic Portfolios

