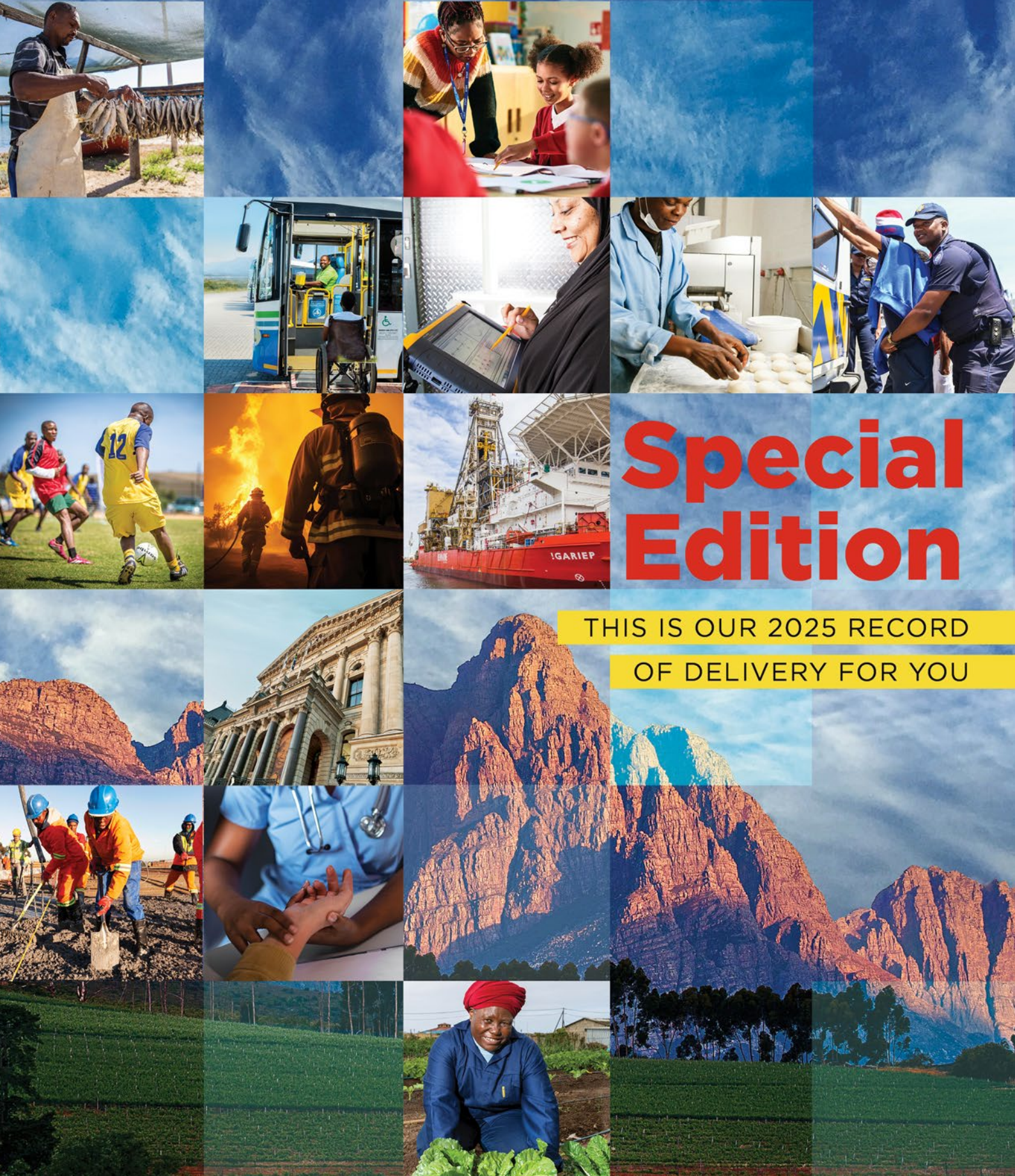


Record of  
Delivery

# FOR YOU



## Special Edition

THIS IS OUR 2025 RECORD  
OF DELIVERY FOR YOU





The Western Cape Government is working tirelessly to build a government that people trust, underpinned by our values of Competence, Accountability, Integrity, Responsiveness, Innovation, as well as our Strategic Portfolios of Growth for Jobs; Safety; Educated, Healthy & **Caring** Society and Innovation, Culture, & Governance

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# Welcome to the 2024-2025 FOR YOU – RECORD OF DELIVERY

This Special Edition of the Western Cape Government (WCG) FOR YOU magazine highlights some of the WCG's successes and resident-centric wins during 2024/2025 – as well as each department's commitments for the year ahead into 2026.

This Special Edition acts as a way to document our government's response to challenges and achievements, and includes specific key projects, programmes, and policy implementations.

More specifically, this issue of FOR YOU Record of Delivery 2024/2025 encompasses the achievements made and commitments promised by all 13 of our departments to you, the resident and to the betterment of our province as a whole.

At the heart of all we do as a government lies the WCG Values, our Strategic Portfolios and Apex Priority, all underpinned by the [WCG Provincial Strategic Plan](#).

## A government that people trust

## HELPING BUSINESSES GROW AND CREATE JOBS EQUIPPING YOU TO GET THOSE JOBS



### Vision statement

The Western Cape Government's aspiration.

### Apex Priority

The top priority for the next five years, reflecting *Our Promise*.

### Integrated Impact Areas

These are the areas that shape the Western Cape Government's coordinated response to residents' evolving needs and opportunities at different life stages.

### Growth for Jobs

The Western Cape achieves breakout economic growth generating confidence, hope, and opportunities to thrive.

### Safety

The Western Cape is a resilient and safe society.

### Educated, Healthy & Caring Society

Every person has access to the opportunity to live a healthy, meaningful, and dignified life in an inclusive society.

### Innovation, Culture, & Governance

The WCG is a people-centred institution that innovatively, efficiently, and collaboratively mobilises resources for service delivery.

### Portfolios

The organisational structures that provide strategic direction and coordinate groups of departments to deliver programmes aligned with the Western Cape Government's key priorities in the economic, safety, social, and institutional policy domains.

## OUR VALUES



Caring



Competence



Accountability



Integrity

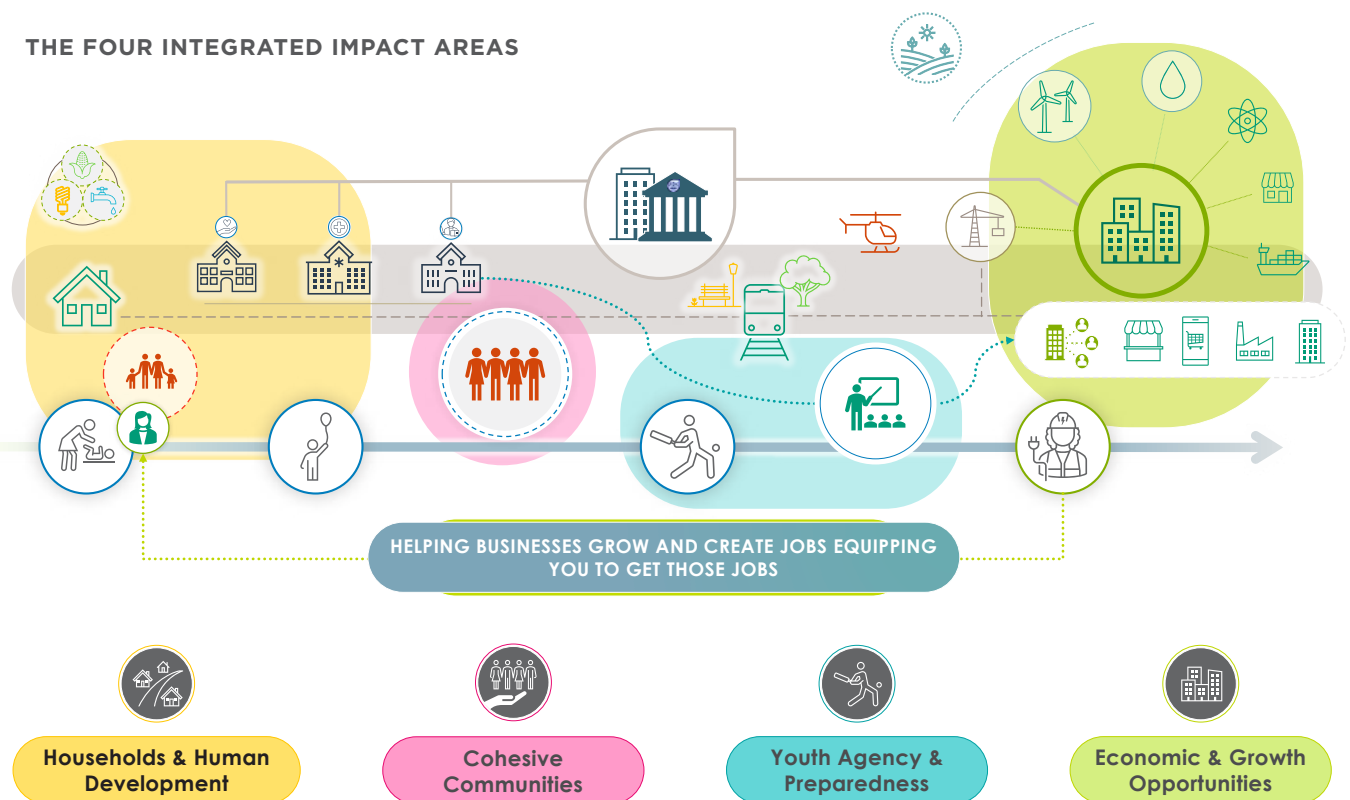


Innovation



Responsiveness

## THE FOUR INTEGRATED IMPACT AREAS



We also use this Special Edition issue to tie in the PSP'S Life Course Approach – a way of depicting how the WCG is there FOR YOU at Every Stage of Life.

## FOR YOU AT EVERY STAGE OF LIFE

The Provincial Strategic Plan recognises that individuals require different kinds of support at key moments throughout their lives. Integrated government services are designed to provide responsive assistance along this journey, enabling residents to seize opportunities and

participate fully in the economy at every life stage.

To support residents throughout the life course, there are four integrated impact areas where government departments work towards the common goal of providing targeted support and enabling residents across critical life areas.

We hope you will enjoy reading about our WCG achievements and commitments, and hope the resonate with you, the resident, as we continue to strive in our vision: **To be a government that people trust is to embody our core values of caring, competence, accountability, integrity, innovation, and responsiveness.**





# RECORD OF DELIVERY 2024/2025

In these fast-moving times, five years can seem fleeting. Time is of the essence – and we cannot afford to drag our feet when it comes to delivering real, impactful change for you our residents. From 2025 to 2030, we have approximately 1,825 days to realise our government’s commitments. We cannot waste a single second.

Through our [Provincial Strategic Plan \(PSP\) 2025-2030](#), we have set ambitious and deliberate targets. We must aim high. And at the heart of it all, our vision can be distilled into two clear goals: helping businesses grow our economy to create many more jobs, and equipping our residents with the skills they need to get those jobs.

Over the past five years, inspired by the “fierce urgency of now,” we have laid the foundation for strong economic growth through our Growth for Jobs strategy. This master plan brings together the expertise and resources of our entire government to put the economy at the centre of everything we do. If we can unlock breakout growth, we can further drive down unemployment.

At 19.6%, the Western Cape continues to have the lowest unemployment rate in the country. But our population has also surged – growing by 19.6% over the past decade. It is no surprise why so many people and investors are choosing the Western Cape:

- we are cutting red tape,
- we are creating a welcoming, enabling environment for business,
- we are building roads, hospitals, and schools at pace, and
- we are pushing hard to make our province permanently load-shedding-free.

All of this takes massive effort.

We took decisive steps to address the energy crisis by establishing the Western Cape Energy Council, which has spearheaded our mission to “democratise” energy and open the market to private investment and entrepreneurs. While Eskom’s load shedding has eased, we cannot afford complacency – we must keep our foot on the pedal.

We are also turning our focus to water security, another key vulnerability, to livelihood and economic prosperity. To ensure more resilient planning, we have expanded the Energy Council’s mandate to include this critical area.

We cannot predict the future – but we can plan better for it. And we do so with the spirit of determination that defines the Western Cape and our residents. I see it in our teachers, our healthcare workers, our social workers, our peace officers—every day, they step up to make a difference, no matter the challenges. Their deep commitment reflects what makes our province so remarkable.

With the PSP as our roadmap, we are taking the Western Cape to new heights. But we cannot do it alone. We need every resident to step up and join us.

Together, we will create a safer, more prosperous, and more resilient Western Cape, where people have an opportunity to get a job and a chance to change their lives.

“Over the past five years, inspired by the “fierce urgency of now,” we have laid the foundation for strong economic growth through our Growth for Jobs strategy.”







# RECORD OF DELIVERY 2024/2025

As we reflect on the first year of the new term of government, this edition of the FOR YOU Magazine is a testament to the commitment, dedication, and hard work of the employees of the Western Cape Government (WCG), guided by our core values and our vision of becoming a government that people trust.

The past year has been one of significant achievements and milestones. The dedication of WCG employees has been instrumental in bringing about meaningful change in the lives of the people we serve. This edition reflects on those accomplishments and captures our plans for the coming year.

The WCG has recently published our **Provincial Strategic Plan 2025-2030 (PSP)**, which outlines our priorities, outcomes and expected impact, focusing on key areas such as growing the economy and creating jobs; the safety of residents and communities; and creating an educated, healthy and caring society. The PSP has been crafted with input from various stakeholders and informed by the needs and aspirations of our residents and communities.

For our employees, the PSP provides clarity and direction, aligning our day-to-day work with the long-term goals of our province. It challenges us to continue to innovate, collaborate, and strive for excellence in all that we do. The PSP demonstrates our commitment to transparency, accountability, and the ongoing development of a society that is resilient, inclusive, and prosperous.

These aspirations are captured in the PSP in Our Promise to the residents of the Western Cape: “We are a government of integrity, excellence and opportunity. We take time to listen, and we respond with honesty. We create hope and instil dignity, because we build safer communities and drive economic growth and jobs. We do this so that people can live lives that they value.”

The Western Cape Government’s core values – Caring, Competence, Accountability, Integrity, Innovation, and Responsiveness – remain at the heart of everything we do. These values guide our actions, shape our culture, and ensure that we always act in the best interests of the people of the Western Cape.

The work we have done in the first year of the new term will lay the foundation for future success. We have much to be proud of, but there is still much to be done. Together, with a commitment to our values and our shared vision, we will remain focused on delivering real, lasting impact for the people of the Western Cape.

“The Western Cape Government’s core values – Caring, Competence, Accountability, Integrity, Innovation, and Responsiveness – remain at the heart of everything we do.”







**David Maynier**  
Minister



**Brent Walters**  
HoD





Minister David Maynier engages with learners at the first day of school for 2025 at Timour Hall Primary School

The Western Cape Education Department (WCED) manages the full spectrum of education, from early childhood development to the completion of secondary school. This includes ordinary public schools, schools for learners with special education needs, technical schools, and focus schools.

A clear and impactful example of the Provincial Strategic Plan's Life Course in real time, the WCED is committed to delivering "Quality education for every child, in every classroom, in every school in the province."

This guiding vision, prominently displayed in WCED offices, serves as a daily reminder to staff of their responsibility to foster an environment that supports effective teaching and learning for over a million learners in public schools across the Western Cape.

In line with this commitment, here are five achievements the department is most proud of over the past year, as well as its commitments for the year ahead:

## ACHIEVEMENTS

### 1 #BACKONTRACK PROGRAMME

A Stellenbosch University report, released by the university's Research on Socio-Economic Policy (RESEP) group, evaluated the impact of the #BackOnTrack learning recovery programme.

The report, which used annual systemic tests and school-based assessment data to evaluate the programme, found that the intervention works and is reversing learning losses in the Western Cape.

The #BackOnTrack programme is specifically designed to improve learning outcomes across grades and consists of interventions for learners, including extra weekend and holiday classes, as well as additional training for teachers.

#### THE REPORT STATES

"The [#BackOnTrack] programme demonstrated significant success in mitigating learning losses caused by the COVID-19 pandemic.

Key achievements include:

- Substantial gains in both language and mathematics, with some interventions resulting in nearly a full year of learning recovery through attendance of only 9 Saturday sessions.
- Dual-language benefits for isiXhosa [Language of Learning and Teaching (LOLT)] learners, indicating broader language development.



- Positive impacts of teacher participation, particularly in mathematics for English and isiXhosa LOLT schools.”

Researchers found subject-specific recovery of an equivalent of up to 205 school days’ worth of learning, and that gains were most pronounced for Afrikaans- and isiXhosa-speaking learners who attended extra #BackOnTrack classes.

*\*Read more on the positive impact of the #BackOnTrack programme in our Life Cycle Approach on page 16*

2 ANNUAL SYSTEMIC TEST RESULTS FOR 2024

The WCED’s 2024 systemic test results showed that we made strong progress in getting learners’ education #BackOnTrack, with some scores even surpassing pre-COVID-19 levels.

The pass rates for both Grade 9 Mathematics and Grade 3 Language are now higher than they were in 2019, with the remaining grades and subjects catching up quickly.

The Western Cape is the only province in the country to conduct annual systemic testing in both Mathematics and Language for learners in Grades 3, 6 and 9. These tests are internationally benchmarked and are administered, marked, and moderated externally to ensure objectivity and to provide a credible and relevant benchmark for evaluation.

As a result, we have been well-placed to determine the impact of the pandemic on our children’s learning outcomes, as well as develop detailed strategies to reverse learning losses in the Western Cape.

2024 HEADLINE RESULTS

The pass rate for Grade 9 Mathematics increased by 2.9 percentage points compared to 2023 and now exceeds the 2019 score by 0.7 percentage points.

We also saw an increase of 4.3 percentage points for Grade 3 Mathematics and 1.1 percentage points for Grade 6 Mathematics, compared to 2023. While the scores for these grades have not yet reached 2019 levels, the scores this year are nonetheless significantly higher than in 2021.

Grade 3 Language scores increased by 2.9 percentage points compared to 2023, now exceeding the 2019 pass rate by 0.5 percentage points.

The pass rate for Grade 6 Language has increased by 4.0 percentage points compared to 2023, reducing the difference with 2019 scores to just 1.3 percentage points.

Unfortunately, we have seen a decline in our Grade 9 Language scores of 2.8 percentage points compared to 2023. Our officials will be looking into this result in detail to put remedial plans in place.

2024 SYSTEMIC TEST RESULTS

*\*Please note: no testing was conducted in 2020 as a result of the COVID-19 pandemic and lockdown.*

Mathematics:

Grade	2019	2020	2021	2022	2023	2024	Diff 2019 to 2024
Grade 3	58.1		44.3	47.3	51.6	55.9	-2.2
Grade 6	44.4		37.3	39.4	40.4	41.5	-2.9
Grade 9	22.7		21.6	18.8	20.5	23.4	0.7

Language:

Grade	2019	2020	2021	2022	2023	2024	Diff 2019 to 2024
Grade 3	44.9		36.9	38.5	42.5	45.4	-2.2
Grade 6	42.8		39.4	36.1	37.5	41.5	-2.9
Grade 9	53.6		21.6	50.2	51.6	48.8	0.7

3 WORLD BANK EDUCATION SECTOR ANALYSIS REPORT

Released in September 2024, the report on the World Bank’s Education Sector Analysis (ESA) was undertaken at the request of the Western Cape to improve the learning outcomes of the children of the province. The World Bank’s report is available [here](#).

Work on the ESA began in February 2023, and the World Bank has conducted extensive research and consultation to provide an in-depth understanding of the current status of the province’s education system and recommendations on how to address priority challenges. This, in turn, will inform the preparation of targeted provincial strategies.

The report was released by the World Bank Country Director for South Africa, Satu Kahkonen, along with Western Cape Education Department officials, education experts, and special guests including the Western Cape Minister of Finance, Deidre Baartman, and the Executive Mayor of Cape Town, Geordin Hill-Lewis.

Country Director Kahkonen said: “The World Bank is delighted to support efforts to enhance both the quality of and the access to education for young South Africans. We are proud to partner with the Western Cape Education Department to share international good practice and expertise tailored to the local context and



challenges, which will empower young people with the relevant skills to realise their full potential and be active in the economy.”

The report indicates that the Western Cape has higher learning levels than other provinces in South Africa, according to international assessments, but that despite these achievements, we still face serious challenges in terms of learning in the province, as does the rest of South Africa.

The report acknowledges the WCED’s #BackOnTrack programme to reverse learning losses as an example of our Department’s “agility, strategic sense, and creativity in problem-solving”.

It also acknowledges our need to accommodate thousands of additional learners entering the system every year and that our Rapid School Build programme is potentially the most cost-effective way to expand the network of schools quickly.

Finally, the report highlights the role that our annual systemic tests play in highlighting the gaps in learning and how they could be used to target resources to learners who need additional support.

4 THE HIGHEST MATRIC PASS RATE EVER FOR THE WESTERN CAPE

The matric class of 2024 excelled with a matric pass rate of 86.6%, which is a 5.1 percentage point increase on last year’s pass rate and the Western Cape’s highest National Senior Certificate pass rate ever!

Moreover, the bachelor’s pass rate, which is a crucial indicator of the quality of matric passes, has also increased by 5.6 percentage points to 47.8%. This is also the highest bachelor’s pass rate our has achieved to date.

Our province achieved the top Mathematics and top Physical Science pass rates again this year, with a



Mathematics pass rate of 78.0% and a Physical Science pass rate of 79.4%.

Our candidates achieved our highest number of subject distinctions to date, with 11,699 candidates achieving a total of 27,948 distinctions for the second-highest distinction rate in the country.

We have the second-highest pass rate in the country for Learners with Special Education Needs (LSEN) at 91.0%, and the highest bachelor's pass rate in the country for LSEN learners at 63.3%.

We have the highest retention rate from Grade 10 to 12 in the country at 68.3%, and nearly 3,800 more Western Cape learners passed their matric exam this year compared to 2023.

We are also delighted that our candidates have once again shone on the national stage, with four Western Cape matrices receiving awards this evening, including the top candidate in the country!

5 **RAPID SCHOOL BUILD**

Through the Rapid School Build programme, the WCED is building more accessible and resilient spaces for learning and play, using rapidly scalable construction methods tailored to the needs of local communities.

The Rapid School Build initiative is a deep-rooted, dynamic and tangible response to the provincial government's clarion call to restore the self-worth of young people.

The is making good progress with our Rapid Build



The department is doing everything they can to build new schools at a faster rate than ever before through our Rapid School Build programme

Programme, with the opening of 15 new schools thus far.

COMMITMENTS

1 **IMPROVING LEARNING OUTCOMES REMAINS A KEY PRIORITY**

With 2025 in full swing, the #BackOnTrack programme aims to provide extra academic support to 23,450 learners this year.

The #BackOnTrack extra Saturday classes kicked off in February 2025. In total, 15,450 Grade 4 and 7 learners from 223 primary schools will attend Saturday classes this year. These classes will focus on Mathematics and Languages, taught by our expert tutors throughout the year.

In addition to this, 8,000 Grade 12 learners will receive academic support as they prepare for their matric exams this year. This will include Saturday classes and revision camps during the autumn, winter and spring school holidays.

Teachers will also receive professional development support through the #BackOnTrack programme this year. In-person training, in the form of weekly sessions or holiday training, will be provided to 2,483 Grade 1, 4, 7, 8, 9, 10 and 11 teachers, with a primary focus on Mathematics and Languages.

We thank the teachers, learners and tutors who have participated in the programme so far, and for the continued commitment of our schools to improving learning outcomes in the Western Cape!

2 **SPECIAL FOCUS ON IMPROVING MATHS AND SCIENCE PARTICIPATION AND PASS RATES**

A strong foundation in Mathematics and Science during the primary school years is critical, as these subjects form the core building blocks for success throughout a learner's academic journey, particularly in high school, where they underpin subjects like Physical Sciences and Technology.

Recognising the long-term impact of early learning gaps, especially in Maths and Science, the Western Cape Education Department has placed a special focus on improving participation and pass rates in these subjects. Falling behind in the foundational phases can limit future study and career opportunities, especially in high-demand fields.

To address this, the WCED will continue to implement the #BackOnTrack programme, with specific interventions that focus on Maths and Science.

This is part of the broader commitment to giving every child in the Western Cape a brighter and more secure future.

3 **STRENGTHENING FOUNDATION PHASE (GRADE 1 TO 3) LEARNING OUTCOMES**

Previously, this schooling phase was significantly impacted by the COVID-19 pandemic, leading to declines in pass rates. The WCED continues to implement various strategies, including extra time for reading and mathematics, to improve learner performance and ensure that all children can read for meaning by age 10.

Some of the key areas of focus for this include Early Literacy and Numeracy, Reading for Meaning, Curriculum Recovery, Teacher Professional Development and Resources and Support.

4 **EXPANDING ACCESS TO EDUCATION REMAINS A KEY PRIORITY**

The Rapid School Build continues with 29 schools planned for the next three years, and we are providing additional support for learners with special needs. For this to happen, the Department has implemented the 2025/26 Education Budget that steps up for our learners.

We are stepping up to tackle the most pressing challenges faced in education by:

- Improving learning outcomes;



Minister David Maynier on a Rapid School Build site visit

- Expanding access to education;
- Creating secure school environments;
- Supporting vulnerable learners; and
- Ensuring departmental sustainability.

5 **INVESTMENTS IN SAFE SCHOOLS AND ENERGY PROJECTS TO CREATE MORE SECURE SCHOOL ENVIRONMENTS**

The department aims to spend R75 million on the Safe Schools Programme, for the current year's budget, to create a safer learning environment for learners in the Western Cape

This programme supports the provision of 82 law enforcement School Resource Officers in high-risk schools, the subsidisation of holiday security at schools in areas where crime is high, school intervention and behavioural programmes, and our Safe Schools Call Centre.

A secure school environment also includes the reliable access to electricity, with an allocated R70 million securing the energy supply to our schools in the province.

We have allocated R40 million to provide solar PV systems at 40 schools this year, which creates a more sustainable supply of electricity for the school, while reducing the school's electricity bill.

We have allocated R30 million to our successful lighting replacement project for 70 schools this year, which replaces high-energy usage lighting with efficient LED lighting in large no-fee schools.

This helps bring down energy costs for our schools, but more importantly, reduces our demand on the energy grid so that we can play our part in creating a more secure energy future in the Western Cape.



# FOR YOU

## AT EVERY STAGE OF LIFE

The Western Cape Education Department (WCED) serves as our first real-time example of the Provincial Strategic Plan 2025-2030 Life Course and Systems Approach. The essence of the Life Course and Systems Approach\* revolves around the question: “What do residents need to progress and thrive at each stage of their lives?” This question is addressed through an examination of people’s needs and responsibilities, from childhood through to adolescence, adulthood, and old age. \*Refer to the diagram on page 12 for the infographic showing the Life Course and Systems Approach and the Integrated Impact Areas in detail.

## From Promise to Reality

We highlight our Life Course and Systems Approach with the Integrated Impact Area of:

With the FOCUS AREA being Increase Youth Resilience, Civic, Educational and Economic Participation The Youth Agency and Preparedness area focuses on education, building resilience, fostering positive behaviours, and preparing youth for economic opportunities.

### REAL LEARNERS, REAL RESULTS

An example of this focus area can be seen in the **#BackOnTrack programme** (discussed in detail in the WCED feature on page 9)

The Western Cape Minister of Education, David Maynier, visited some of the learners in the programme’s extra Saturday classes at Thembanani Primary School in Langa. Their learner experiences reflect the intentions and stages of the focus area.

“The #BackOnTrack programme helps me with amazing things such as mathematics and speaking fluently in English,” said Linomtha Zoya, Grade 7 learner. “I’ve seen more learners who struggled in Maths saying that they enjoyed the new strategies, and I was like them myself. I got to know how to use the column method on multiplication, and it’s easy and accurate.”

Inam Mazamisa, another Grade 7 learner, enjoyed the interactive lessons. “Our tutors were fun and made the lesson way more enjoyable and understandable. The Maths tutor made learning fun, as well as my English tutor – she was a cool and lovely teacher.”

Lulibo Tshambu appreciated the programme’s impact on his learning.

“I was struggling in long division in Maths, but the tutor made it very simple and told us many simple methods besides long division. On Monday at school, my teacher gave us sums that included long division, and I was like, ‘I’m going to nail it,’ because on the



Teachers took part in the innovative “1+9” training model to help make the programme a success. They received a full day of intensive training and coaching every two weeks, then spent the next nine days applying what they had learned in the classroom



333 schools will receive targeted support based on systemic test results, adding to the 1,100 Foundation Phase schools supported since 2022



WCED Minister David Maynier engages with learners in the programme at Blackheath Primary in Langa

#BackOnTrack programme, I was taught about it. I got all the answers correct using the method that I was taught on Saturday.”

### A PROVEN SUCCESS

The #BackOnTrack programme has demonstrated significant success in mitigating learning losses caused by the COVID-19 pandemic. The programme’s impact is also reflected in the 2024 annual systemic test results, with selected grades and subjects surpassing 2019 scores for the first time.

The #BackOnTrack programme is making a positive impact on Western Cape learners. We cannot wait to see the progress they make this year.

As of the end of February 2025, 15 450 Grade 4 and 7 learners from 223 primary schools had been attending Saturday classes, and will do so for the rest of this year. The classes focus on Mathematics and Languages.

In addition to these grades, 8 000 Grade 12 learners are currently receiving academic support as they prepare for their matric exams this year. This includes Saturday classes and revision camps during the Autumn, Winter and Spring school holidays.

The teachers will also receive professional development support through the #BackOnTrack programme this year. In-person training, in the form of weekly sessions or holiday training, will be provided to 2 483 Grade 1, 4, 7, 8, 9, 10 and 11 teachers, with a primary focus on Mathematics and Languages.

A recent report by a team of researchers from the **Research on Socio-Economic Policy (RESEP)** group at Stellenbosch University found that the #BackOnTrack programme demonstrated significant success in mitigating learning losses caused by the COVID-19 pandemic.

The report went on to say: “The massive effect sizes encountered in this investigation were a surprise as some were much larger than the effect sizes typically encountered in education interventions.”

The WCED has seen the improvement reflected in the province’s 2024 **annual systemic test results**, with selected grades and subjects surpassing 2019 scores for the first time.





**Mireille Wenger**  
Minister



**Dr Keith Cloete**  
HoD





The Western Cape Department of Health and Wellness is dedicated to delivering person-centred, quality healthcare to the people of our province

Minister Wenger, Craig Wylie and EMS health heroes at the new Villiersdorp Ambulance Station set to service 15 000 people

The Western Cape Department of Health and Wellness is dedicated to delivering person-centred, quality healthcare to the people of our province. With services offered across 564 service points, we provide a full spectrum of care: preventive, promotive, curative, rehabilitative, and palliative – guided by our constitutional mandate to progressively realise the right to healthcare.

Our long-term strategy, Healthcare 2030, outlines our vision of placing people at the heart of the health system. This vision is grounded in four key pillars: a person-centred approach, integrated and continuous care, and a life course perspective. Now in review, Healthcare 2030 continues to be our guiding light as we assess our progress and refine our goals for the final stretch toward 2030.

Complementing this is our Reset Strategy, Health is Everybody's Business, which incorporates vital lessons from the COVID-19 pandemic. It underscores our aspiration to build a people-centric, trusted, and equitable health system; one marked by clean governance, innovation, and an empowered workforce. At every point of contact, we want those we serve to feel seen, valued, and cared for.

Our commitment is to provide the right care, at the right time, in the right place, at the right price. Achieving this means embracing change – both in how we work and how we lead – as we continue building a health system FOR YOU.

In line with this, below are five achievements the department is most proud of over the past year, as well as its commitments for the year ahead:

## ACHIEVEMENTS

### 1 NEW RURAL AMBULANCE STATION TO BOOST EMERGENCY MEDICAL CARE IN THE WATERSKLOOF

Western Cape Minister of Health and Wellness, Mireille Wenger, officially opened the new R8.45 million Villiersdorp Ambulance Station in August 2024. This ensures that emergency medical services can better serve residents in the town and neighbouring communities and provides additional resources for medical staff.

This is part of the department's efforts to address the needs of rural communities in the province, where ambulances travel great distances and response times can be slower. This brand-new ambulance station will

help improve access and response times, which can be lifesaving when residents are critically ill or injured.

The facility is home to three ambulance vehicles and patients in Villiersdorp are transported to Caledon and Worcester Hospitals. In addition, the community also has access to one Healthnet vehicle (for non-emergency transport) to transport patients to other healthcare facilities.

The opening of this building marks a huge stride by the Western Cape Department of Health and Wellness Emergency Medical Services towards improving service delivery to our residents while empowering our staff. This new building will house approximately 16 EMS practitioners and one manager to provide quality emergency medical services to the Villiersdorp community and surrounding areas 24 hours a day. Our staff work shifts to provide emergency medical care to approximately 15 000 people and respond to approximately 500 calls per month.

### 2 PARTNERSHIPS TO INCREASE ACCESS AND SUPPORT TO THE HEALTHCARE SYSTEM

Our dreams are bold, and our goals ambitious – which means our work must seize every opportunity to make a meaningful difference in our communities and across society. To do this, we are proud to work alongside valuable partners in civil society, academia, and the private sector. By finding new and innovative ways to collaborate, we can achieve a far greater impact – both for patients and behind the scenes.

Take, for example, the G4J Seamstress Learner Programme, currently being implemented at the Tygerberg and Lenteguur Regional Laundries. In partnership with the Department of Economic Development and Tourism, as well as TVET colleges, this initiative is empowering young people to upskill while upcycling linen items – giving them a second life.

Already, more than 20,800 linen items that would have been discarded have been restored and returned to circulation. This cost-effective initiative has saved the Department R4.4 million – funds that can now be reprioritised to meet the needs of both our staff and patients.

### 3 INNOVATION CONVENTION CELEBRATES ACCESS AND QUALITY TO CARE

Once again, the department hosted the much-anticipated Innovation Convention 2024 (iCon24). Starting as a small marketplace initiative named CAIR<sup>2</sup> Club several years ago, where best practices and innovations were shared, it has now culminated into a provincial celebration, showcasing numerous innovations across the province and advancements in healthcare.

The convention included a competition element,





Celebrating the innovative culture of the department, dozens of healthcare professionals showed off their brightest ideas at iCON2024

where finalists who have presented on the day have undergone a submission and shortlisting process. A total of six finalists presented their respective innovations to a panel of judges and the audience.

This year’s Innovation Convention Award was awarded to Dr Masudah Paleker, Public Health Medicine Specialist for the department’s Klipfontein and Mitchells Plain areas, who represented on behalf of a collaborative team and showcased a Multisectoral Approach to Reducing Adolescent Pregnancies.

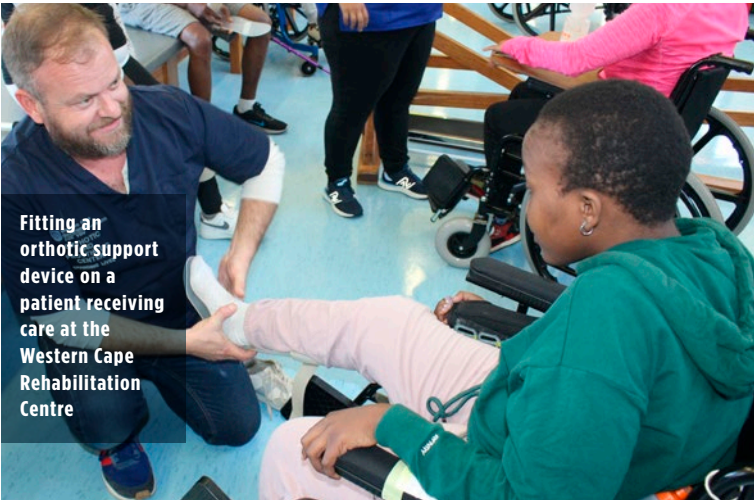
This multisectoral collaboration brings sexual and reproductive health directly to adolescents, reducing pregnancies and fostering resilience. Nearly 120 000 girls between 15 -19 years, became mothers in South Africa between April 2023 and March 2024, emphasising the importance of projects like these.

Besides serving as a catalyst to showcase innovations throughout the province, one of the fundamental goals for iCon24 is to find solutions to improve the lives of patients while embodying the Western Cape Government’s values of Innovation, Responsiveness, and, most importantly, Care through the department’s person-centred approach.

**4 WESTERN CAPE REHABILITATION CENTRE CELEBRATES 20 YEARS OF HEALTHCARE SERVICE**

The Western Cape Rehabilitation Centre (WCRC), located on the grounds of Lentegeur Psychiatric Hospital in Mitchells Plain, proudly celebrated 20 years of specialist rehabilitation healthcare services with a Gala Dinner in October 2024.

This innovative 156-bed facility is the only public health centre of its kind in the province, dedicated to rehabilitating individuals with physical disabilities. The centre’s history stems from the merging of Conradie Hospital’s Rehabilitation Services, including its Spinal



Fitting an orthotic support device on a patient receiving care at the Western Cape Rehabilitation Centre

Cord Injury Unit, with Karl Bremer Rehabilitation Services.

WCRC’s relocation to its current premises in October 2004 marked a milestone for healthcare in the Western Cape. Moving due to the poor infrastructure at Conradie Hospital allowed the WCRC to establish itself as a crucial healthcare resource, serving not only the province but also neighbouring regions.

Patients, including those with spinal cord injuries, are referred from the Northern and Eastern Cape provinces, demonstrating WCRC’s wide-reaching impact. This move brought services closer to the communities that needed them most, improving accessibility and affordability while optimising underutilised buildings.

WCRC was established as a centre of excellence, providing comprehensive rehabilitation for people with complex spinal and neurological disorders, offering training, family support, and educational programmes to safely reintegrate individuals back into society. The goal remains to help people return to work, school, and their communities.

The hospital accommodates up to 156 patients at a time, with around 133 admissions each month and an average stay of 14 weeks. The facility maintains an 85% occupancy rate and supports around 700-800 outpatients monthly. With a dedicated staff of 319, patients receive care tailored to their needs.

**5 63 MOBILE CLINICS ENSURING ACCESS TO QUALITY HEALTHCARE IN THE WESTERN CAPE**

In May 2025, the department officially launched 63 new and replacement mobile clinics, bringing quality healthcare services closer to rural and remote communities across the province. This R119 million investment demonstrates the department’s commitment to ensuring that every resident, no matter where they live, has access to high-quality, dignified healthcare.

Through this initiative, 57 aging mobile clinics will be replaced, and six additional units will be added to strengthen the School Health Programme. These mobile clinics operate across the Western Cape’s five rural districts, delivering essential healthcare services to deep rural areas including farms, and communities not easily reached by fixed facilities. They will provide preventative

care services, vaccinations, and the delivery of chronic medication among others.

The new mobile clinics also include six units dedicated to school health services, allowing the Department to expand its reach and improve health outcomes for learners. To ensure these vehicles are fully utilised, six professional nurses have been appointed and will provide an integrated school health service which includes health screening, dental care, vaccinations, and other healthcare assessments and referrals where necessary.

COMMITMENTS

**1 EXPANDING ACCESS TO QUALITY HEALTHCARE THROUGH COLLABORATIVE PARTNERSHIPS**

The Western Cape Department of Health and Wellness remains deeply committed to making healthcare more equitable and accessible — not only through innovation, but through strong and sustained partnerships. We are



Designed by nurses, for nurse and communities, 63 new mobile clinics will take healthcare to residents





Premier Wende, Minister Wenger and Head of Department, Keith Cloete

proud to be an active and valuable partner in the broader healthcare ecosystem.

As part of this commitment, we have launched a first-of-its-kind healthcare think tank — an innovative initiative that brings together the private sector, academic institutions, and the Department itself. This collaborative platform is designed to maximise resources and co-develop a Western Cape model for universal healthcare — one built on partnership, innovation, and shared responsibility.

The think tank will focus on developing practical, alternative solutions that can be implemented quickly, with the aim of expanding access to quality care, enhancing the patient experience, alleviating pressure on the public healthcare system, and encouraging private-sector investment. Together, we aim to build a sustainable, efficient, and inclusive healthcare model that delivers better health outcomes for all.

To ensure continuity and stability in driving this vision forward, we have renewed the contract of Dr Keith Cloete for another five years. With his decades of experience and deep institutional knowledge, Dr Cloete will continue to play a vital role in strengthening our partnerships and advancing the work of the Department.

**2 ACCELERATING CAPITAL BUILD PROGRAMME**

While the Department and its partners continue take healthcare into communities, the construction and maintenance of our facilities continue. In 2025, 29 construction projects will be underway, including Community Day Centres and clinics in Ravensmead, Hornlee, Ceres and Weltevreden; acute psychiatric units at Eerste River, Khayelitsha, and New Somerset Hospitals; and major refurbishments at Alexandra Hospital, Tygerberg, and Groote Schuur, including surgical theatres, emergency centres, and critical building systems.

**3 ENHANCING OUR ROLE IN VIOLENCE PREVENTION**

In 2025, the Western Cape Department of Health and Wellness, through its Violence Prevention Unit will be expanding on its Planet Youth pilot project. This important initiative is focused on enhancing youth well-being, fostering a sense of belonging, and strengthening community support systems, with the school as the hub. Planet Youth is a globally recognised, evidence-based violence prevention model developed in Iceland

and successfully adapted across a diverse range of international contexts.

PlanetYouth has been piloted in George since 2023 and will be scaled up to seven areas in the Western Cape, aiming to survey over 53 000 learners in 123 schools across the province. All areas are aligned with high-crime areas where an area-based approach to safety (ABT approach) has been implemented.

By placing young people at it the very centre, Planet Youth fosters open dialogue and promotes coordinated responses that prioritise the well-being of young people. Data collected through a survey administered to Grade 8 and 9 learners helps to identify trends so that guides interventions, and targeted policies can be implemented to improve youth wellbeing, strengthen protective factors against risky behaviours, and enhance overall quality of life. By analysing this data, communities are empowered to co-create tailored, evidence-driven solutions that directly address the needs of their young populations.

**4 FINDING EVIDENCE-BASED SOLUTIONS TO COMBAT MALNUTRITION AND STUNTING**

Launching in 2025, a nutrition pilot project will be launched in Worcester, Khayelitsha and Mitchell's Plain and will target underweight pregnant mothers and low-birthweight babies as these babies are the most at risk of stunting. The project aims to ensure that these women and their young ones have a nutritious diet. These mothers will receive monthly support—from their

first antenatal visit until their baby turns six months old – to offer them food security and diversify their diets to ensure their babies receive the nutrition they need.

Each mother in the pilot will also receive concentrated care from specially trained community healthcare workers. These workers will offer an Enhanced Care Package, including growth monitoring, maternal and child health services, mental health support, breastfeeding counselling, and more.

This is a holistic intervention – one that meets mothers where they are and walks alongside them through the most critical months of their baby's life. The pilot will run until October 2026, and if successful, it will provide the proof of concept we need to secure public funding and expand the programme in future budget cycles.

**5 RENEWED FOCUS ON HIV AND TB SERVICES TO IMPROVE OUR PROVINCIAL GROWTH INDICATORS TOWARDS BETTER HEALTH AND WELLNESS OUTCOMES**

Due to multiple factors (including COVID-19 pandemic, resource constraints and the loss of donor funding) previous gains in the area of HIV and TB service delivery have been negatively impacted.

The Department has specific initiatives in place to combat these negatively impacted areas and hope to improve our results during the coming year in terms of sustained services and improved outcomes.



A TB test in progress on World TB Day – reminding us that early detection saves lives





Tertuis Simmers  
Minister



Adv Chantal Smith  
HoD



## ACHIEVEMENTS

### 1 THE LAUNCH OF THE FIRST REGIONAL RENTAL HOUSING TRIBUNAL OFFICE OUTSIDE OF CAPE TOWN IN MOSSEL BAY

As part of the Erf 325 housing development in Pacaltsdorp, George, which has already delivered 874 "Breaking New Ground" units and 147 First-Home-Finance units, the department headed by Minister Tertuis Simmers, in partnership with the George Municipality commenced with the development of 30 housing units for military veterans.

Minister Simmers also attended the sod-turning ceremony of Solar Energy Africa's new 9MW solar wheeling plant in George. This plant will consist of over 13,000 solar panels and will not only create affordable and sustainable energy for the area, but it will also create many job opportunities.

"All spheres of government, together with the private sector, must work together to solve the energy crisis. Through public-private partnerships, we are moving closer towards building a future-proof province, with a resilient economy that creates jobs for all," he remarked.

In Heiderand, Mossel Bay, Minister Simmers handed over 30 title deeds to elderly beneficiaries of the Mountain View housing development. At this development, over 500 title deeds are now available for collection.

The highlight of the ministerial visit was the launch of the new Rental Housing Information office in Heiderand. Its main function is to promote and protect the rights of both tenants and homeowners.

### 2 MAJOR HOUSING DELIVERY BREAKTHROUGH - WCG AND FNB PARTNERS TO HAND OVER 71 TITLE DEEDS TO BENEFICIARIES

In March 2025, The WCG received 71 title deeds from First National Bank (FNB) as part of the housing subsidy initiative for financially distressed customers. This initiative is a collaboration between the Department of Infrastructure, FNB, DTB Incorporated and is run under the careful supervision of Project Manager Deon Van Deventer.

The project aims to assist financially distressed homeowners by utilising approved housing subsidies to settle outstanding loan amounts, enabling the cancellation of bonds and the issuance of title deeds. This intervention provides financial relief to beneficiaries, ensuring they gain unencumbered original title deeds.

The beneficiaries are from key areas within the City of Cape Town, including Bellville, Blue Downs, Goodwood,

The Western Cape Department of Infrastructure delivers human settlements according to the provisions of the National Housing Code, with a strategy geared towards its unique vision of the province

The housing subsidy initiative for financially distressed customers is a collaboration between the Western Cape Department of Infrastructure, FNB, DTB Incorporated; and is run under the careful supervision of Project Manager Deon Van Deventer

The Department of Infrastructure (DOI) envisions a Western Cape where communities are empowered to lead dignified lives. This guiding principle underpins the department's efforts to transform infrastructure into a vehicle for socio-economic development and spatial justice.

To realise this vision, the department is focused on several strategic initiatives. A key priority is placing municipal infrastructure on a sustainable recovery path. Strong, well-maintained local infrastructure forms the backbone of service delivery and supports further development.

DOI works closely with municipalities to build their capacity for long-term maintenance and improvement of essential services. Maximising the impact of infrastructure investment requires

seamless coordination.

It also collaborates with Infrastructure South Africa and other partners to ensure alignment across all spheres of government and sectors, enhancing synergy and efficiency in the delivery of infrastructure projects.

Stimulating innovation, research, and private sector involvement is essential to unlocking growth. By creating a platform for emerging industries and entrepreneurs, the department aims to catalyse job creation and contribute to a more inclusive, resilient economy.

In line with this, here are the department's achievements so far, as well as aims for the year ahead.



Minister Simmers and Head of Department of Infrastructure, Adv Chantal (right) receive 71 title deeds from First National Bank (FNB) as part of the housing subsidy initiative for financially distressed customers





of Infrastructure was formed in 2023 I was given the opportunity to join the PDP and apply for professional registration,” says Ismael.

#### 4 LAUNCH OF WESTERN CAPE INFRASTRUCTURE MINISTERIAL COMMITTEE (IMC), MARKING A SIGNIFICANT STEP IN ADVANCING THE PROVINCE'S INFRASTRUCTURE OBJECTIVES

The IMC acts as a sub-committee of the provincial Cabinet and is designed to drive the successful implementation of the Western Cape Infrastructure Framework (WCIF) 2050, the Growth for Jobs (G4J) Strategy, and the Provincial Strategic Plan 2025 - 2030.

In December 2024, Minister Simmers chaired the inaugural meeting of the IMC, marking a significant step in advancing the province's infrastructure objectives. The IMC acts as a subcommittee of the provincial Cabinet and is designed to drive the successful implementation of the Western Cape Infrastructure Framework (WCIF) 2050, the Growth for Jobs (G4J) Strategy, and the Provincial Strategic Plan 2025 - 2030.

At its core, the IMC's mandate is to oversee infrastructure policy development, planning, and delivery across the province to ensure alignment with the WCG's priorities. This includes ensuring a resilient and integrated infrastructure pipeline that drives economic growth, attracts investment, and delivers on our socio-economic priorities of building a province for all our residents.

The IMC will be chaired by Minister Simmers and

Grassy Park, Khayelitsha, Kleinvlei and Mitchells Plain, as well as areas outside the metro, including Worcester, Pacaltsdorp, Riversdale, Stellenbosch and Wellington. The 71 beneficiaries will receive their title deeds in person in due course.

Among the title deeds to be handed over, the oldest bond cancelled was for a property purchased in 1985, while the oldest client assisted through this initiative is 83 years old.

To date, the Department has approved 113 applications, of which 41 applications are being processed by the Department.

#### 3 PROFESSIONAL REGISTRATION OF ENGINEERS THROUGH THE PROFESSIONAL DEVELOPMENT PROGRAMMES

Obtaining an engineering degree is the first step in the process of becoming a registered professional engineer. The department facilitates this and many other opportunities through their Professional Development Programme (PDP). One of the opportunities is the **Masakh'iSizwe bursary**: Beneficiary of this bursary, Zena Stain successfully registered as a professional engineer with the **Engineering Council of South Africa (ECSA)** in October 2024 thanks to her hard work, dedication and the assistance of PDP.

As a statutory body, ECSA regulates the profession

in terms of the Engineering Profession Act (EPA), 2000 (Act 46 of 2000) and provides professional registration, practice regulation, as well as accreditation for engineering education programmes.

Zena graduated in mechatronic engineering from Stellenbosch University in 2019 and needed real work experience and knowledge of new developments and technology to meet the ECSA requirements for professional registration.

As of February 2025, PDP participants Anelisa Njokwana, Jessica de Villiers, and Ismael Hartley are progressing towards becoming professionally registered with ECSA.

Anelisa has a BTech in Mechanical Engineering. “I just submitted (my report) to ECSA in August 2024, and I am waiting for an interview date. I see myself as a professional engineering technologist in the future, and I'd like to study further, specifically in sustainability and power plant engineering.”

Jessica has a Bachelor's degree in Mechanical Engineering. “I was placed in the Health Infrastructure Directorate and work on hospitals and clinics across the Western Cape, which is super fun”, says Jessica. “The Professional Development Programme was very supportive throughout, kept me on my toes and supplied me with an amazing mentor.”

Ismael graduated in 2010 as a civil engineer and has been working for the Western Cape Government

for 13 years. “Some of the projects I worked on include Silvertown in the Khayelitsha area for the emergency relocation of fire victims, and Driftsands which was a former nature reserve (and) where we are moving people away from the dam wall. When the Department







Minister Simmers attended the sod-turning ceremony of Solar Energy Africa's new 9MW solar wheeling plant in George. This plant will consist of over 13 000 solar panels and will not only create affordable and sustainable energy for the area, but it will also create many job opportunities

its membership includes the Western Cape Premier, Provincial Ministers across strategic portfolios, and senior officials from relevant departments. Representatives from national entities, local governments, and private-sector stakeholders will participate as needed to enhance collaboration. Additionally, an Infrastructure HoD Technical Committee will provide operational and administrative support, ensuring transversal alignment across departments.

Among its critical functions, the IMC will coordinate integrated planning and delivery, address policy and legislative gaps, and oversee funding mechanisms. It will also prioritise research and innovation to anticipate future infrastructure needs and trends. Regular project reviews, risk management, and compliance monitoring will ensure that all initiatives align with provincial priorities and governance standards.

Meeting bi-monthly, the IMC will maintain a results-driven approach, underpinned by clear accountability through Service Level Agreements and quarterly performance reviews. These measures aim to promote transparency, adaptability, and continuous improvement in infrastructure delivery.

**5 DOI HONoured WITH AN AWARD AT THE GREEN BUILDING COUNCIL OF SOUTH AFRICA CONVENTION**

At the prestigious Green Building Council of South Africa (GBSA) Convention, the Western Cape Department

of Infrastructure (DOI) was named runner-up in the Transforming Tomorrow (Existing Building Performance) category. This award recognises leaders who have contributed to market transformation through innovative sustainable management and operations of their buildings' performance.

The GBCSA Convention is an annual gathering of industry experts, innovators, and thought leaders to discuss the built environment, environmental sustainability, and climate change. The Convention aims to promote the concept of climate positivity for the built environment and chart a course for a sustainable future.

Our constructed surroundings play a critical role in the worldwide battle against climate change. The built environment could be responsible for 38% of all carbon emissions, taking construction and ongoing operations into account. This makes it very important that when we plan, design, construct and run buildings, we find the most efficient and responsible ways to do so.

**COMMITMENTS**

**1 STRATEGIC PRIORITIES FOR ACCELERATED INFRASTRUCTURE DELIVERY**

The Department will continue to commit to constructive engagement with key stakeholders and partners for his

new term in the office with the following priorities:

- Accelerate delivery (speed and scale);
- New materials and methods (Alternative delivery models, building technologies, AI solutions);
- Private sector involvement (partnerships);
- Unlock and secure new funding sources, including corporate social investment (CSI); and
- Building the sector through a skills focus and a trusted infrastructure pipeline

**2 A BOLD VISION: WCIF 2050 AND FIVE FOCUS AREAS**

The DOI vision has been translated into the WCIF 2050 which is predicated on creating and delivering stakeholder value within five focus areas which will drive its strategy and programmes:

- Prioritising Infrastructure for maximum impact
- Municipal Infrastructure
- Private sector partnerships
- Innovation and future planning
- Climate Change

**3 DRIVING JOBS AND EMPOWERMENT THROUGH INCLUSIVE CONTRACTING**

The DOI acknowledges the importance of the WCG's Jobs and Empowerment priority and will continue to actively contribute to its aims and objectives.

In this regard, the Department will continue to award contracts to contractors with women and youth representation (DOI EPRE, 2024).

**4 INVESTING IN SKILLS DEVELOPMENT AND EMERGING CONTRACTORS**

The budget allocation for this MTEF period supports the Masakh'iSizwe Bursary Programme for tertiary-level students in built environment, engineering, and related disciplines, and the Professional Development Programme for graduates' registration with professional bodies.

In addition, the Innovation and Empowerment sub-programme will continue supporting emerging contractors through the Contractor Development Programme (CDP), as well as initiatives for artisan development and construction training that are critical for the National Youth Service programme (OPRE, 2024).

**5 ADVANCING INCLUSIVE ECONOMIC GROWTH THROUGH STRATEGIC DEVELOPMENTS**

Through its Economic Hub the DOI will continue to fast-track the delivery of mixed-use and mixed-income development in Conradie Park and in the Cape Town central business district (CBD) and other well-located areas whilst also contributing to the Functional Housing Markets project as well as the G4J imperatives



Between the 2019 and 2024 academic years, the Department has assisted 865 bursary recipients, to pursue their dreams of studying through our higher education partner institutions including Stellenbosch University, the University of Cape Town, and Cape Peninsula University of Technology





**Isaac Sileku**  
Minister



**Deidre Ribbonaar**  
Acting HoD



## ACHIEVEMENTS

### 1 REGISTERED OVER 3,500 JOB SEEKERS AND PARTNERED WITH OVER 150 EMPLOYERS IN THE JOBSITEKER TRAVEL VOUCHER PROGRAMME, SUPPORTING TRANSPORT FOR JOBS

The Jobsiteker Travel Voucher Programme, launched in February 2024, aims to remove transport costs as a barrier to finding employment by providing free travel vouchers to job seekers.

These vouchers can be used on any Golden Arrow Bus. Since its launch, the Programme has partnered with 150+ employers who have registered 3,500+ jobseekers for vouchers. Nearly half of the surveyed beneficiaries using their voucher are now employed.

### 2 LAUNCHED THE THEMBALETHU - GEORGE INDUSTRIA ROUTE ON THE GO GEORGE BUS SERVICE, IMPROVING ON AN ACCESSIBLE PUBLIC TRANSPORT SERVICE FOR GEORGE RESIDENTS

The GO GEORGE Bus Service further expanded to Thembaletu with the roll-out of the Thembaletu - George Industria Route in October 2024.

The addition of this second route, part of the long-awaited Phase 4A roll-out to Thembaletu, has increased annual passenger trips to 6.12 million. The average weekday passenger trips have peaked at 21,523.

The George Integrated Public Transport Network (GIPTN) was invited to showcase its universally accessible mini-bus fleet at the National Transport Summit on Universal Accessibility. This recognition is a testament to the efforts of the GIPTN to provide a fully accessible public transport service for all George residents.

### 3 ESTABLISHMENT OF AN INTERIM PMU FOR POCT LOGISTICS DEVELOPMENT

The WCMD established the Interim Project Management Unit (PMU) for the Port of Cape Town Logistics Development, in collaboration with DEDAT. Key participants also included representatives from DoA and CoCT.

In the 2024/25 FY, the WCMD funded the PMU to the value of R3.4 million. This funding ensured the delivery of projects aimed at identifying and addressing challenges faced by the Port and its users.

Notable projects included the Institutional Mapping of the Western Cape Logistics Ecosystem, which revealed a complex network of freight and logistics infrastructure, key role players and their interactions with each other.

The work identified clear coordination and

The Western Cape Mobility Department is driving economic growth through safe, efficient, and transformative transport in the Western Cape

The Western Cape Mobility Department sees mobility as a key connector of people, goods, and institutions to unlock the province's economic potential. It aims to develop a safe, dignified, and fit-for-purpose transport system that offers transformative access to opportunities for all residents.

#### GOALS INCLUDE:

- safe, reliable, affordable, dignified and integrated transport in the Western Cape;
- full integration and empowerment of the minibus taxi industry and an end to violence in the industry;
- restoring the rail system as the backbone of the transport network;

- reducing road fatalities by 50% by 2030;
- a high-tech, reliable and efficient freight network;
- strong and collaborative partnerships; and
- accelerating the transition to a low-carbon, environmentally sustainable transport system.

An intricate part of the Provincial Strategic Plan's Life Course, the department's focal areas include: minibus taxis, rail, buses, mobility services, systems and technology, traffic law enforcement and safety, institutional partnerships, freight and walking and cycling.

In line with this, below are five achievements the department is most proud of over the past year, as well as their commitments for the year ahead:



Premier Alan Winde engaging commuters during the afternoon peak-travel period



synchronisation gaps across the ecosystem and made recommendations for improvement.

A pre-feasibility study was also completed, which investigated the viability of establishing a Transporter Representative Organisation (TRO) to serve as a central body to represent transporters, promote operational efficiency, and support strategic engagement with the PoCT ecosystem.

4 **DEVELOPMENT OF SHAYELA SMART BUSINESS PLAN**

The Shayela Smart Programme is a joint initiative between the Mobility Department, the City of Cape Town and SANTACO Western Cape, which aims to incrementally improve the service quality and safety of minibus taxis (a vital service the in province), while progressing the formalisation and integration of the industry.

Over the past year, significant progress was made in preparing to support the roll-out of Shayela Smart, including the development of a Business Plan.

The Business Plan was drafted and refined, taking into consideration inputs from industry leadership, through a rigorous workshopping process with the Shayela Smart Working Group.

The aim is to commence roll-out of the Programme during the 2025/26 financial year, provided the required funding is secured.



COMMITMENTS

1 **EXTENSION AND EXPANSION OF THE JOBSITEKER TRAVEL VOUCHER PROGRAMME**

The JTVP was initially planned to end in March 2025 but, in light of its positive impact, it has been extended to March 2026.

This year, the Department is planning to implement expansion measures that will enable many more jobseekers to receive vouchers, supporting even greater project impact.

2 **IMPLEMENTATION OF THE FREIGHT RAIL REVITALISATION FRAMEWORK**

The Department is committed to implementing the Western Cape Freight Rail Revitalisation Framework through a pilot project in the Overberg region. Western Cape freight rail revitalisation projects will support national rail reforms, which enable third-party access, private sector investment, and multimodal integration.

Through these projects the department seeks to address the inefficiencies associated with an overreliance on road transport, promote private sector participation, and contribute to local economic development.

3 **PREPARE TO IMPLEMENT SHAYELA SMART**

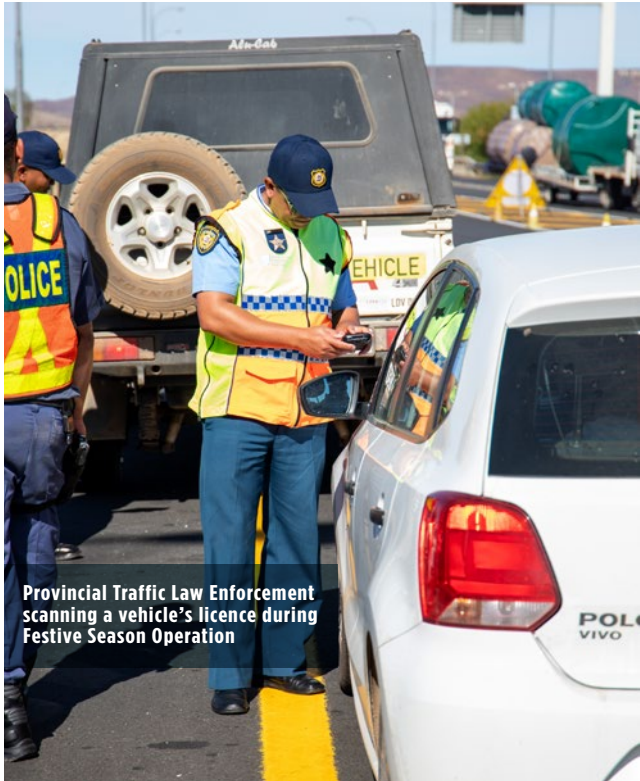
The Department will finalise the Shayela Smart Business Plan and other preparatory work for the Programme in the current year and will then look to secure funding for implementation.

4 **DEVELOP A RURAL INTERTOWN TRANSPORT PROPOSAL**

Rural communities have limited access to reliable transport, which limits their ability to reach vital services (e.g. healthcare, education) and employment opportunities. To address this, the Department will develop a proposal to provide a reliable, safe and affordable public transport service to rural areas.

5 **PRASA MOU**

The Department will engage the National Minister of Transport and PRASA on a partnership to enhance and accelerate the restoration of Metrorail services in the Western Cape, with clear roles allocated to the Mobility Department through a formal MoU.



5 **REDUCTION OF ROAD-RELATED FATALITIES DURING THE FESTIVE SEASON**

The Western Cape marked a 15.24% decrease in fatalities for the 2024/2025 festive season, with a total of 139 fatalities compared to the 164 fatalities recorded during the same period for the previous festive season.

Similarly, the number of fatal crashes dropped from 142 to 123 – a trend that affirms the positive impact of the Department's strategy and plan implemented over this period.

The focus of the festive season law enforcement differed from previous years, moving away from static operations to increased visibility through sector patrolling.

Partnering with various law enforcement and road safety stakeholders, the integrated approach created a sense of increased law enforcement presence, which led to improved road user behaviour.

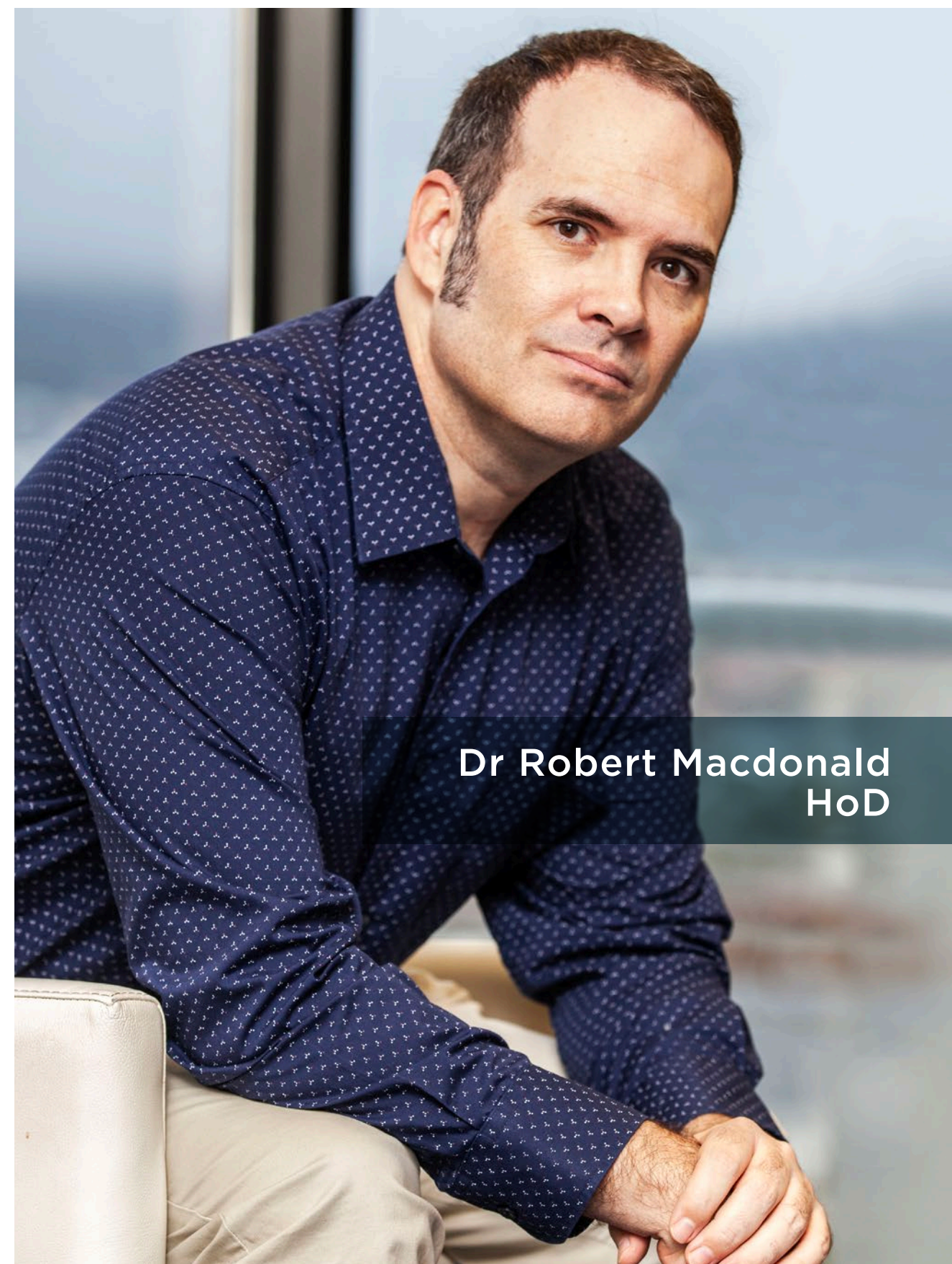
Officers also prioritised high-visibility patrols during nighttime and in hazardous locations, particularly on the N1, N2, and in high-risk metro areas like Khayelitsha (N2) and Woodstock (N1).

Overall law enforcement initiatives were complemented by a comprehensive communication campaign promoting awareness and change in behaviour on Western Cape roads. This included various activations, radio, social media presence, digital and static billboards along key national routes and malls and areas with high foot traffic.





Jaco Londt  
Minister



Dr Robert Macdonald  
HoD



The services of the Western Cape Department of Social Development, aims to help residents become self-sufficient, independent and healthy, with positive family, personal and social relationships



## ACHIEVEMENTS

During the last year, DSD has focused on innovation and partnerships to unlock new opportunities for our clients, to expand the reach of our services, and to contribute to overall sustainability and resilience in the social welfare sector.

### 1 SWIMS APP

Social work has, for a long time, been a largely manual effort and increasing workloads have placed social workers under pressure to meet the demands of the accompanying statutory administrative processes, including completing reams of paperwork for each case, adding to the mountains of brown paper files per office.

The launch of the Social Work Integrated Management System application (SWIMS app) has provided some relief to DSD social workers, who are registered and actively use the app. The app allows for the secure digitisation of their files, which are now accessible to other DSD social workers from different regions in the province and is projected to save each social worker 84 hours a year. This translates into just over two weeks, which they can focus on casework instead of paperwork.

DSD social worker, Rizquah Lucas-Alexander, was among the first social workers to use the app.

"I vividly remember as a child being among the vast array of brown files in my mom's office (a former social work manager). I was fascinated by the sheer volume of work that went into supporting clients. Today I'm thrilled to witness the revolutionary impact of SWIMS on our field. This system ensures that every interaction, every intervention, and every outcome is meticulously documented," said Lucas-Alexander.

### 2 DSD MOBILE OFFICES

The Department of Social Development has close to six regional offices, and 45 local service delivery offices across the province. However, penetration into the rural regions has been challenging. Many towns are far apart, and clients would often have to travel long distances, at great cost, to receive services. Social workers also spent hours per day travelling in between towns to meet their clients.

By launching the three mobile offices (West Coast, Cape Winelands - Overberg, and Central Karoo), the Department has removed barriers to access for our clients.

Each mobile office has two secure rooms, where social workers can conduct and maintain the confidentiality of interviews, storage space, a sheltered outside area, and systems to ensure they remain online.

The Western Cape Department of Social Development (DSD) plays a crucial role in the Western Cape. It is a key service delivery entity focused on supporting and protecting the province's poorest and most vulnerable residents.

By employing the [PSP Life Cycle Approach](#), the Department offers a comprehensive range of interventions designed to empower individuals and communities.

#### CORE FUNCTIONS:

1. Welfare Service: Assisting the poor and vulnerable in partnership with stakeholders

2. Community Development Service: Providing sustainable development programmes to empower communities.

Our services aim to help residents become self-sufficient, independent, and healthy, with positive relationships, and active participation in their communities and broader society.

In line with this commitment, here are five achievements the department is most proud of over the past year, as well as their commitments for the year ahead:



The DSD Mobile Office initiative brings social services to our communities' doorstep





Officials have worked with local organisations to ensure communities are aware of the services on offer, and which days. In some areas, DSD has partnered with other departments whose services are also in high demand among clients. By the end of December, the three mobile offices had traversed 8,288 kilometres in total.

**3 GBV AMBASSADOR PROGRAMME**

As of May 2025, the department had launched 10 Gender-Based Violence (GBV) Ambassador programmes in the province. GBV ambassadors – who are trained volunteers – provide information about support services available to residents for the intervention and prevention of GBV.

The areas covered include the Central Karoo region (Beaufort West, Murraysburg, Nelspoort, Leeu-Gamka, Prince Albert, and Laingsburg); the Swartland, Ceres, Grabouw, Delft, Philippi, Heinz Park, Metro North (Dunoon, Bishop Lavis, Langa, Elsies River, and Fisantekraal), Porterville, and Metro South (Manenberg, Heideveld, Lavender Hill, Steenberg, Phillipi, Browns

Farm, and Gugulethu). The European Union (EU) has been tracking South Africa's Strategic Plan on Gender-Based Violence and Femicide (GBVF).

It has found that the Western Cape Government (WCG) is leading the country in terms of the implementation of this strategy. The GBV Ambassador programme is one of the myriad of interventions by the WCG in addressing the scourge.

**4 AFRICA SKILLS PARTNERSHIP**

The Department entered into a partnership with Africa Skills, a private college in George. This partnership will provide children at DSD's Outeniekwa Child and Youth Care Centre with bursaries and learning opportunities in the artisan field. Through this collaboration, we want to create hope for the children, opening their eyes to possibilities beyond what they know.

In this way the cycle of poverty, crime, and violence can be broken. Through this programme, residents will learn technical skills which have the potential to set them up for sustainable job opportunities once they leave our centres, and further down the line, to create their own businesses.

During a walk-through, one of the Outeniekwa residents expressed his interest in the automotive programme. Speaking about participation in the programme and the impact it would have on his future, he said: "It will help me pursue a career in this field. I will be the first one in my family to have this opportunity. I won't take it for granted. I'm the oldest of three brothers, and this will have a good impact on me and on them."

**5 CAPE CARE FUND**

The Department of Social Development initiated the Cape Care Fund (CCF) project, in partnership with the Health Foundation of South Africa. The CCF is a vehicle

to strengthen support to registered, vetted, non-profit organisations that provide social welfare and community development services to vulnerable communities and individuals in the Western Cape.

This model, which is part of Minister Londt's ministerial priorities, is aimed at creating resilience and sustainability for NPOs in the social sector.

The Cape Care Fund is administered by the Health Foundation of South Africa and supported by DSD. The Memorandum of Agreement between the two parties was signed in January 2025, and the project launched five months later, in June.

COMMITMENTS

**1 SWIMS: R4 MILLION IN ADDITIONAL FUNDING FOR THE FURTHER DEVELOPMENT, ENHANCEMENT, AND ROLL-OUT OF THE SWIMS APP TO THE NGO SECTOR**

This funding means that so many more social workers' lives can be made easier with the groundbreaking SWIM App (Social Work Integrated Management System Application), and it will ultimately benefit the residents who they serve. With less time on admin, they will have more time for therapeutic work.

Stellcare is the first NGO that will use the app, and they have been trained by DSD staff on how to use the system. We are hoping for more organisations and other departments to join the social work revolution.

**2 EXPANSION OF THE GBV AMBASSADORS PROGRAMME**

The GBV Ambassador programme strengthens awareness-raising efforts around gender-based violence and the available support services. The GBV Ambassadors are trained volunteers who assist the Department in raising awareness about GBV support services. They do referrals to DSD and the SAPS and sometimes are a victim's first point of contact after an incident.

Since the first programme was launched in Swartland in 2022, this DSD-led initiative has grown to 10 programmes in different areas across the province like Central Karoo, Cape Metro, and Grabouw.

**3 STRENGTHENING OF SERVICES AT A NEWLY ESTABLISHED GBV SHELTER IN CALEDON**

DSD will be funding a shelter in Caledon for victims of GBV. The shelter has already been operational, but with this funding, services will be strengthened.

**4 CONTINUED SUPPORT TO THE NPO SECTOR, PARTICULARLY OLDER PERSONS AND DISABILITY ORGANISATIONS, THROUGH ADDITIONAL FUNDING TO SUPPORT THEIR LIQUIDITY**

During Minister Londt's budget speech, he spoke about the various increases to the different programmes, such as Services to Older Persons and Services to Persons with Disabilities. The Department's Disabilities programme received a R28 million increase, from R196 million in 24/25 to R224 million in 25/26. This will enable us to increase support to homes that care for persons with disabilities.

Additionally, R12.5 million has been allocated in 2025/26 and R27 million over the 2025 MTEF to increase subsidies to support 42 homes for persons with disabilities. Allocated funding for the Older Persons programme will increase from R231 million in the previous financial year to R254 million in 2025/2026. An additional R13 million will go towards the increase of subsidies to support frail older persons in 117 Old Age Homes. This boost is indicative of a Province that values and cares for its elderly residents. We look forward to working with partner departments like Health and Wellness to further enhance services to the elderly.

**5 CONTINUED PARTNERSHIP WITH THE HEALTH FOUNDATION OF SOUTH AFRICA TO DRIVE THE CAPE CARE FUND**

In January 2025, the department entered a partnership with The Health Foundation to establish the Cape Care Fund, which was launched in June this year. The Cape Care Fund was created to raise funds to further support the work of vetted, registered, and well-functioning organisations in the Western Cape.



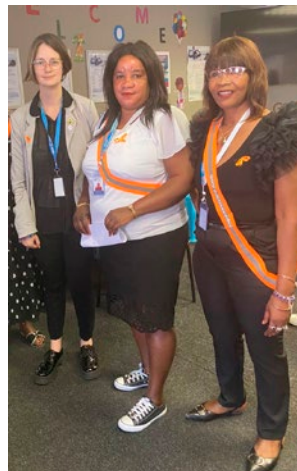


# FOR YOU

## AT EVERY STAGE OF LIFE

The Department of Social Development (DSD) is another instance of a real-time example of the Provincial Strategic Plan 2025-2030 Life Course and Systems Approach and the impact it has on the lives of residents. The Life Course and Systems Approach asks: what do residents need to progress and thrive at each stage of their lives? This question is addressed through an examination of people's needs and responsibilities, from childhood through to adolescence, adulthood, and old age. DSD's GBV Ambassador initiative (featured on page xx) consists of trained volunteers, who provide information about support services available to residents for the intervention and prevention of GBV. We unpack how the DSD GBV ambassadors have assisted residents along their Life Course and impacted their lives for the better.

## Stories of Survival



### AMBASSADOR STORY OF ELIZABETH KASWEKA AND SHARON COETZEE

In October 2024, GBV Ambassadors Elisabeth Kasweka and Sharon Coetzee responded to a reported case of domestic abuse in Magwaza Village, where a family was being subjected to abuse by the biological father, who was known to be a substance user. The biological mother, also a long-term substance user, appeared demoralised and overwhelmed by her circumstances.

Elisabeth and Sharon engaged the mother in a supportive counselling session, informing her of her rights and sensitising her to the impact of the abuse on both herself and her children – a teenage daughter in Grade 8 and a three-year-old toddler. The ambassadors escalated the matter to GBV Programme Coordinator, Charlotte Pankhurst, who conducted a home visit to assess the family's needs and risk factors.

At the time of the intervention, the older child had dropped out of school and was displaying behavioural challenges. Charlotte provided psychosocial support to the mother and facilitated referrals for a protection order, trauma counselling, and substance abuse treatment. Behavioural counselling was also arranged for the older child, alongside a comprehensive safety and risk assessment of the household.

Parenting support was provided to the mother, focusing on understanding abuse dynamics and breaking the intergenerational cycle of violence. Encouraged and supported, the daughter returned to school in 2025. Elisabeth was tasked with ongoing monitoring of the household and offering support where needed.



### GBV AMBASSADOR TASREEQ PERRY

As a GBV ambassador in Heinz Park, Tasreeq Perry has had the privilege of supporting survivors of gender-based violence. One particularly memorable case involved a local resident who reached out to Tasreeq and his coordinator, Charlotte Pankhurst, for assistance. They listened to her story with empathy and care and worked with her to explore her options for protection.

They advised her to apply for a protection order and, as advocates, supported her every step of the way. The process was strengthened by the invaluable involvement of a supervisor from the Department of Social Development (DSD) Mitchells Plain office, who provided crucial support. Together, they ensured the survivor had the necessary documentation and guidance to proceed with the application.

The court ultimately granted the protection order, marking a turning point in the survivor's life. The alleged abuser ceased further abuse, and she began to rebuild her life with a renewed sense of strength, confidence, and empowerment. With the order in place, she was also able to access additional support services to aid her healing journey.

Her story stands as a powerful testament to the impact of community advocacy and support. While the family has faced challenges since then – including a particularly serious incident in early 2025 – there are clear signs of change. During that incident, the oldest child immediately contacted the GBV ambassador, who accompanied the child to the DSD office to report the abuse. The family was then assisted in opening a case against the father.

This moment underscores the growth in help-seeking behaviour and proactive responses developed through the community's GBV initiative. One family's journey to break the cycle of violence illustrates the deep value of sustained community engagement.

At the Mitchells Plain DSD office, staff remain deeply proud of how far this family has come—while recognising the road ahead still requires ongoing support and care.

For Tasreeq and Charlotte, moments like these reaffirm the importance of their work – not just in providing resources, but in helping create a safer, more supportive community for GBV survivors.



### GBV AMBASSADOR RUTH SAMUELS

In February 2025, while on voluntary duty at Delft Police Station, Ruth Samuels, a GBV ambassador, encountered a distressed woman. The woman initially approached a senior SAPS official but became agitated, voicing concerns about corruption. Ruth intervened, and engaged with her in a private conversation.

She disclosed that her daughter, who is allegedly abusing substances, was physically and verbally abusive, regularly threatening her safety. She expressed fear and emotional exhaustion, revealing she slept with a knife under her pillow for protection. Despite opening over 20 cases against her daughter, no action had been taken.

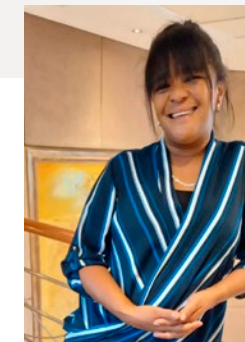
Ruth provided support and obtained consent to refer the client to the Department of Social Development (DSD) in Delft for psychosocial services. SAPS officials advised that a new case needed to be opened for further action. Ruth accompanied the client to Visible Policing (Vispol), where a constable assisted in opening the case.

The woman's daughter was arrested that same day. Ruth ensured that the protection order was delivered to court, and consulted a Magistrate at Bellville Court for further guidance. With supporting documentation now in the docket, the daughter remained in custody, and the matter was heard again in March 2025. She requested her daughter be sent for rehabilitation. The court granted a one-year custodial sentence, including mandatory rehabilitation services.

The woman expressed immense relief, stating that she now sleeps peacefully and feels safer.

This case highlights the vital role of GBV ambassadors in bridging community members with the

justice and support systems, empowering survivors to break the cycle of violence.



### GBVA JANAP ODENDAAL

In December 2024, a gender-based violence (GBV) survivor, who had previously engaged with GBV ambassador Janap Odendaal, reached out for support. Over the course of several WhatsApp conversations, the survivor disclosed the abuse she had endured in her marriage – physical, emotional, psychological, financial, and

verbal. By the time they met in person, she had reached a point where she recognised the need for help and was ready to explore her options.

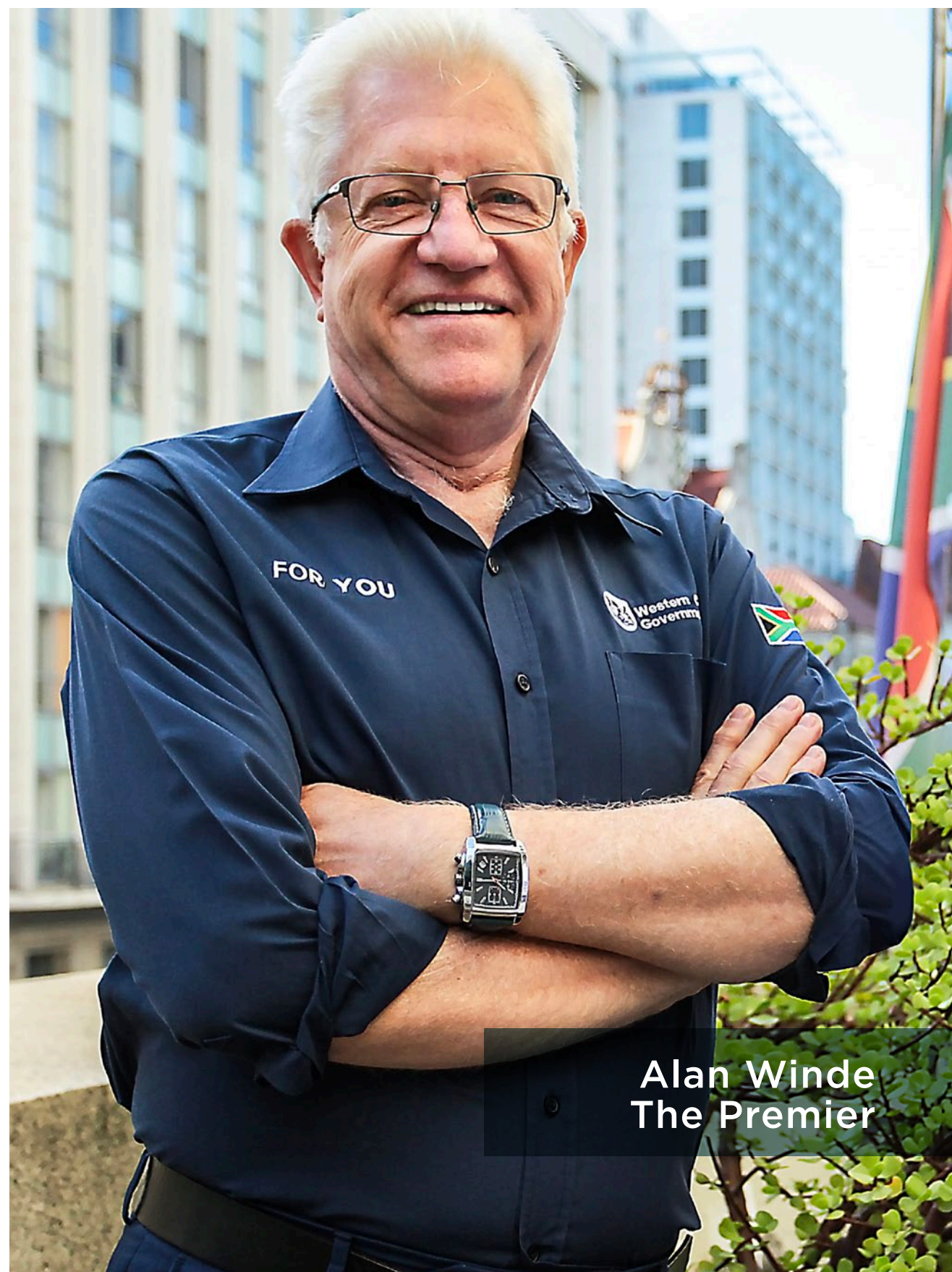
Janap built a positive and professional relationship with the survivor, demonstrating empathy while upholding her dignity and right to make her own decisions. She offered words of encouragement and shared information about available support services, including the survivor's right to apply for a protection order. This guidance empowered the survivor to take the first steps toward safety.

With the survivor's consent, Janap referred her to the Department of Social Development (DSD) Delft office for psychosocial support, and to the Department of Justice at Bellville Court to begin the protection order process. Janap continued to provide emotional support and encouraged the survivor to remain focused on her personal growth and independence.

As a result of this intervention, the survivor was granted a final protection order and is now in the process of divorce. With Janap's continued guidance, she also accessed valuable services including a playgroup site learning programme facilitated by Grassroots (focused on early childhood development), parenting training, and fire awareness training—all of which are especially relevant as the survivor manages her own Early Childhood Development (ECD) facility.

The survivor later expressed her sincere gratitude for Janap's non-judgmental approach, steady encouragement, and practical support. She shared that, before reaching out, she had felt overwhelmed and hopeless. Now, she feels stronger, more grounded, and optimistic about her future. While she remains in contact with her ex-partner for the sake of their child, their communication has improved, with more mutual respect and understanding.





Alan Winde  
The Premier



Dr Harry Malila  
Director-General





WCG eCentre programme is opening doors to better education, employment and business opportunities, fuelling socio-economic development in communities where it is most needed

## ACHIEVEMENTS

### 1 BRINGING OUR GOVERNMENT CLOSER TO OUR RESIDENTS THROUGH INCREASED ACCESS TO ECENTRES

Our residents are currently able to access 82 WCG eCentres, where they can access internet services for free and are provided with digital skills development opportunities they need to further their studies, start a business or find a job.

We intend to increase these access points to 85 over the medium term. Last year we took our service footprint a step further with the launch of our mobile eCentre, which criss-crosses the province's rural areas, bringing our digital services closer to communities.

This government is an open government. We have 15 digital channels through which our residents can access government information and services, and our total number of public Wi-Fi hotspots has increased to 1,600.

### 2 FIFTEEN DIGITAL CHANNELS THROUGH WHICH RESIDENTS HAVE ACCESS TO GOVERNMENT INFORMATION AND SERVICES.

Our fifteen digital channels, through which residents have access to government information and services, has been carefully maintained, while the number of citizen-facing services have also been increased.

The department has also increased the number of services available on the WCG mobile application from 45 to 50, as well as digitalising four prioritised citizen-facing services. In addition to this, the department commenced with the building of the new digital experience platform that will further enable interactions between users and the WCG via its portal.

### 3 THE TOTAL NUMBER OF PUBLIC WI-FI HOTSPOTS HAS INCREASED TO 1 600

Access to high-speed connectivity is the necessary catalyst for driving digital transformation. The WCG has increased data allocation, and through the deployment of a software-defined wide area network improved cybersecurity measures.

These efforts will ensure the province's residents and businesses in rural and metro areas alike can take advantage of every opportunity offered by digital transformation, effectively and securely.

The public WiFi network – made possible through partnerships – is already available in 26 municipalities at 1,600 locations. The network provides 6GB of data per device per month, at speeds of up to 20Mbps.

Premier Alan Winde serves as the head of the Provincial Executive and holds Executive Authority over the Department of the Premier, with Director-General Dr Harry Malila serving as Head of Department and Accounting Officer. The DG also drives transversal functions across the Western Cape Government (WCG), including policy direction and intergovernmental relations.

The department supports WCG clients through transversal units: Policy & Strategy, Strategic Management Information, International Relations, Strategic Programmes, People Management, IT, Corporate Assurance, Legal Services, and Corporate Communications.

It leads the innovation, culture and governance (ICG) priority of the [Provincial Strategic Plan](#)

(PSP), aiming to embed innovation, strengthen organisational culture, and build a citizen-centric, trusted government.

The ICG strategic priority, and the priorities that it reinforces, are driven primarily by the Department of the Premier, Provincial Treasury, and Department of Local Government.

The three departments monitor audit outcomes and financial and non-financial performance of departments, entities and municipalities. The Department's Internal Audit, Provincial Forensic Services and Enterprise Risk Management are key components in safeguarding good governance.

In line with this, here are five achievements from the past year that the department is most proud, as well as their commitments for the year ahead:



With our expansion of Wi-Fi spots, we aim to close the digital divide and boost local economies



Public access WiFi networks present an opportunity for citizens to connect not only with each other, but also for mobile learning, employment and entrepreneurial opportunities.

Government websites will also remain permanently free for users to access, ensuring everyone, regardless of their location or resources, can benefit from this initiative.

“These initiatives have made a huge difference in the lives of our residents and boosted the WCG’s overall growth and jobs agenda. I look forward to continuing our partnership in Broadband ‘2.0’ over the next seven years,” said Dr Harry Malila, Director-General of the Western Cape Government.

4 **DOTP COORDINATES THE WESTERN CAPE ENERGY RESILIENCE PLAN**

The Western Cape Energy Resilience Programme (WCERP) is designed to strengthen the province’s energy supply and empower municipalities and the private sector to assist the WCG in overcoming load-shedding.

The programme promotes the democratisation, diversification, and decentralisation of energy generation.

The province remains on track to reach the target of generating 5 700MW of energy by 2035 and could even become a net exporter of renewable energy by as early as 2032.

The province remains on track to reach the target of generating 5 700MW of energy by 2035 and could even become a net exporter of renewable energy by as early as 2032

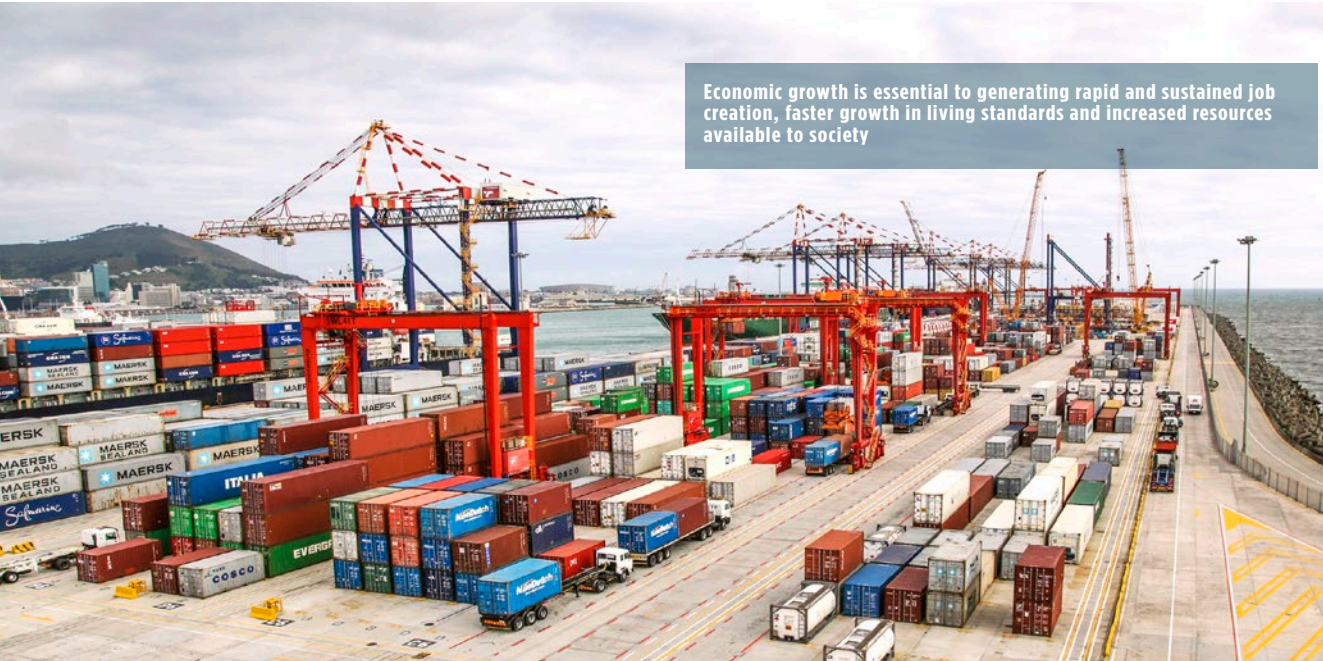
“In the last year, we have seen around 1,000MW of non-Eskom generation come into the province’s power system. In this coming year, we expect another 1,000MW of non-Eskom power to come into the system,” stated Premier Alan Winde.

5 **ESTABLISHMENT OF THE INTEGRATED ENERGY AND WATER COUNCIL**

In September 2024, the newly **Integrated Energy and Water Council** held its first meeting to support the Western Cape Government’s drive towards long-term energy and water security.

Premier Alan Winde opened the meeting, stating, “We must do everything we can to secure enough water and energy so our economy can flourish and create more jobs.” Originally formed in response to the energy crisis, the Energy Council’s scope has now expanded to include water resilience, in line with the Growth for Jobs (G4J) strategy and the province’s 15-year energy and water resilience programmes.

“While we’ve had good rainfall and a break in load-shedding, we cannot be complacent,” said Premier Winde. “As we empower municipalities and the private sector to explore renewable energy, we must also manage and conserve our water supply.” He confirmed that water resilience is now a top WCG priority.”



Economic growth is essential to generating rapid and sustained job creation, faster growth in living standards and increased resources available to society

The council will help align and coordinate various initiatives across government. At the meeting, WCG ministers, mayors, and officials were briefed on its new operating model. Key focus areas include tackling water losses, investing in infrastructure, exploring groundwater sources, and improving water quality. With a clear mandate, implementation of the province’s water resilience strategy is now under way.



First Thursday and “Face of Government” bring an open, accessible, transparent and accountable government to residents

COMMITMENTS

1 **CONTINUING TO BOOST THE PROVINCE’S ECONOMY**

The Western Cape Government’s top priority for 2025-2030 involves driving economic growth by helping businesses to grow and create jobs, and to equip our residents with the skills they need to get those jobs.

The Department of the Premier aims to keep coordinating and guiding WCG policy- and decision-making to further boost the province’s economy to keep creating jobs.

2 **FIRST THURSDAY & THE “FACE OF GOVERNMENT” IN ACTION**

To continue to improve residents’ experience of WCG services through various DotP initiatives, including First Thursday & “Face of Government”. Every first Thursday of the month, we host Open Government Sessions in the concourse area of 7 Wale Street, with all WCG Ministers and their departments to bring an open, accessible,

transparent and accountable government to residents. We will continue to engage and encourage this discourse.

3 **STRENGTHENING TRAINING AND LEARNING CULTURE**

To improve the quality and offerings at all Provincial Training Institutes and enable a culture of further learning that will sharpen service delivery.

4 **ADVANCING THE AI AGENDA**

To keep driving the DoTP’s Artificial Intelligence (AI) ambitions and fully leverage this technology to improve services and streamline how we work.

5 **PRIORITISING SECURITY AND STABILITY**

The Premier and DotP remain committed to enhancing safety and security.





**Anton Bredell**  
Minister



**Gerhard Gerber**  
HoD





Everything we do affects our environment. How much water we use, the amount of energy we consume, our transport choices, and even the types of food we eat. If we want to conserve our precious environment and prevent the wide-reaching effects of climate change, then we must make smarter choices together

The Department of Environmental Affairs and Development Planning (DEA&DP) and CapeNature are committed to managing environmental quality, protecting the natural environment and planning and enabling sustainable development for the residents of the Western Cape- ensuring a resilient, quality and inclusive living environment that promotes sustainable development and wellbeing.

This vision is achieved through strong partnerships. We work closely with the other Western Cape Government Departments, the Municipalities in the Western Cape, the national Department of Forestry, Fisheries and the Environment, the national Department of Water and Sanitation, and other national Departments as well as with communities, the private sector, Universities and international partners.

Together, we are fostering a culture of shared responsibility - one that supports sustainable development, environmental justice, and integrity for the benefit of both present and future generations, underpinned by our [Provincial Strategic Plan](#).

The Department and the Western Cape Government (WCG) contribute globally under, amongst other partnerships, The Climate Group - States and Regions Alliance and the Under2 Coalition. Work is underway in terms of a 2050 Emissions Pathway Analysis to set targets and actions for a low-carbon economy transition by 2050. The Western Cape Climate Change Response Strategy (2014) is undergoing a review to adapt to the changing climate landscape, involving intensive stakeholder co-creation among all 13 WCG Departments.

Here are five achievements over the past year, as well as its commitments for the year ahead:

## ACHIEVEMENTS

### 1 GREEN ECONOMY ECOSYSTEM SUPPORT AND RESILIENCE PROGRAMME SUPPORTED 430 LOCAL BUSINESSES

430 local businesses were supported through the department's Green Economy Ecosystem Support and Resilience Program. The businesses have a focus on the energy and water sectors through the implementation aimed to facilitate the growth of the green economy ecosystem businesses, and the uptake of green economy related technologies, goods and services.

Our efforts were spearheaded by the provision of specialised information (technical, financial and regulatory) on energy and water-related matters. DEA&DP coordinated the Green Economy ecosystem, as

well as provided sustained independent support to the industry to plan for and enabled the required changes in the energy and water systems to enable them to build economic resilience and to take advantage of new business opportunities.

Furthermore, our industry briefs and information packs assisted businesses with investment decisions on the installation of technologies that build water and energy resilience. The promotion of awareness campaigns and providing specialist market intelligence reports aimed to assist prospective investors and industry players whilst strengthening the wider green economy ecosystem with a summary of the 2025 green economy investment opportunities being available in the South African Airways in-flight Sawubona magazine (February 2025 edition).

Supplementary technical support was also made available to all municipalities. Several international delegations also visited the Western Cape throughout the course of the year. Some of these delegations had a specific focus on the market opportunities in the energy and water sectors within the Western Cape.

We also developed a model case study on "Building water resilience in the health sector" highlighting that there is no "one size fits all" solution but in order to build resilience, our hospitals should be forward thinking and invest in sustainable practices early, not as a response to a shock, which is often too late. Water-saving interventions have economic benefits, and the financial savings can often quickly offset the upfront capital costs associated with water-saving technologies.

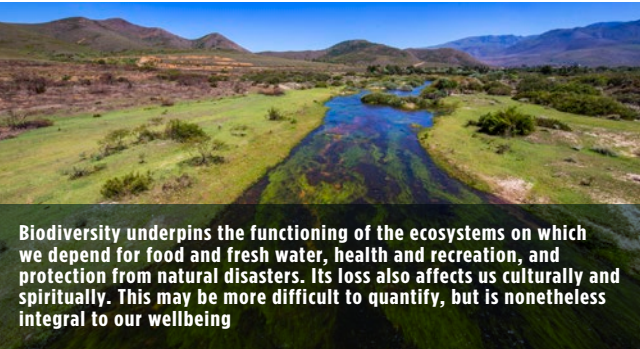
### 2 PROVINCIAL BIODIVERSITY STRATEGY AND ACTION PLAN (PBSAP)

The Provincial Biodiversity Strategy and Action Plan (PBSAP) is a strategic mechanism of the Western Cape Provincial Government that aims to ensure coordinated and collaborative action among all stakeholders operating in the province.

These include national and provincial government entities, local authorities, NGOs, businesses, and society as a whole, in support of biodiversity conservation, its sustainable use, and the fair and equitable sharing of benefits from the use of genetic resources.

The Ministerial approval of the PBSAP occurred in December 2024, which structures the approach to our biodiversity resources for the future. The Western Cape Government in partnership with CapeNature has reviewed the Provincial Biodiversity Strategy and Action Plan 2015-2025 (PBSAP) to align with the latest international and national biodiversity strategies and to respond to the worsening biodiversity and climate change crises.





The PBSAP is intended to combat biodiversity degradation and improve the status of biodiversity by guiding all stakeholders active in the province.

These include national and provincial government entities, local and district authorities, non-governmental organisations, business, and society as a whole, to act in a coordinated and collaborative manner regarding biodiversity conservation, its sustainable use, and the fair and equitable sharing of benefits from biodiversity and ecosystem goods and services.

The PBSAP's strategic objectives include enhancing conservation efforts, mainstreaming biodiversity considerations into all sectors, updating policies and practices to support biodiversity conservation, strengthening and expanding the biodiversity economy, improving equitable access to biodiversity's benefits and opportunities, improving biodiversity knowledge management, and mobilising capacity and financial resources for implementation.

**3 TRACKING PROGRESS TOWARDS OUR NET ZERO TARGET**

Through the completion of the 2025 Greenhouse Gas (GHG) Inventory for the Western Cape, the department can measure their success towards the province's end goal of reaching Net Zero greenhouse gas emissions by 2050.

This is the second GHG Inventory for the Western Cape, and the fifth GHG Inventory for the Energy Sector in the Western Cape. The GHG inventory informs indicator data values used to paint the picture of energy consumption in the Western Cape.

To remain consistent with previous reports, where possible, energy supply, energy consumption, energy intensity, domestic use and reliability of energy supply as indicators against which changes over time can be measured.

**4 IMPLEMENTATION OF INTEGRATION OF SMME'S AND WASTE PICKERS IN THE WASTE MANAGEMENT SYSTEM WITHIN MUNICIPALITIES**

This initiative assists to maximise waste diversion efforts and contributing to the general cleanliness of these areas, limiting littering and illegal dumping.



KEY INITIATIVES INCLUDE:

- Working closely with Producer Responsibility Organisations (PROs) to provide 50 trollies to 5 buy back centres in support of the waste pickers selling to these buybacks in the West Coast and Garden Route District
- Providing kitchen appliance repair skills training to 15 recipients (female youth) from disadvantaged communities

**5 CEF COMMUNITY OF PRACTICE**

To support knowledge-sharing and peer learning, we facilitated and hosted quarterly Community of Practice meetings focused on the Capital Expenditure Framework (CEF).

This enabled municipalities to share innovative approaches to linking spatial planning and budgeting, all part of the CEF Community of Practice. We have also shared this work with national government and other provinces seeking to replicate the approach.

**COMMITMENTS**

- Working with the Western Cape Department of Economic Development and Tourism, the Department of Infrastructure and other partners to mainstream Ecological Infrastructure and Climate Resilience as part of the Western Cape Government's Growth for Jobs Strategy and Western Cape Infrastructure Framework.
- Developing the new Western Cape Spatial Development Framework for a future fit province.
- Green Economy Ecosystem Support and Resilience Programme will continue to facilitate the growth of the green economy ecosystem businesses, and the uptake of green economy related technologies, goods and services.
- Continue with projects to promote the Ease of Doing Business for example launching of the Section 24G online application portal to make it

- easier and quicker for applicants to apply.
- Driving the Provincial organic waste target to divert 100% organic waste from landfill by 2027, including supporting the diversion of food waste from hospitals and clinics.
- Roll-up out Coastal and estuarine resilience projects for the selected municipalities

**CAPENATURE**

CapeNature is a Provincial Government entity responsible for managing and maintaining 31 nature reserve complexes comprising 112 nature reserves, of which 106 are terrestrial and six are marine protected areas, totalling 828 506 ha in the Western Cape Province of South Africa.

A proud effort of the Western Cape Department of Environmental Affairs and Development Planning, CapeNature offers a variety of eco-tourism products at 25 of its nature reserves.

As custodian of the province's natural environment, CapeNature is tasked with nature conservation and awareness, preserving biodiversity, and providing facilities for education, research and training.

Through a variety of targeted programmes and projects, CapeNature staff strive to conserve the province's natural heritage to ensure a sustainable future.

Besides nurturing nature, championing our unique ecosystems (such as the Cape Floristic Region), and educating visitors and local communities about how to protect our natural environment, CapeNature offers memorable, authentic eco-tourism experiences to local

and international visitors. These vary from adrenaline-filled pursuits such as bouldering, kloofing and kayaking to more leisurely activities like hiking, fishing and whale watching.

The Department collated five achievements from the past year, and commitments for the next year, for CapeNature:

- Securing water for the residents of the Western Cape through the management of 5 of the 6 Strategic Water Source Areas in the Western Cape.
- Managing 112 nature reserves (covering more than 828 000 hectares) and continuously increasing the number of hectares added to the conservation estate with more than 5 000 hectares added each year).
- Development of the Western Cape Biodiversity Spatial Plan
- Ensuring access to nature with year-on-year growth in visitor numbers.

**Our key commitments for the next year:**

- Increasing alien clearing for increased water release from the protected areas managed by CapeNature through strategic partnerships.
- Further increasing the conservation estate in the Western Cape.
- Continue to contribute to local economies in more than 60 rural economies across the Western Cape.
- Successful implementation of new Expanded Public Works Programme three-year cycle.
- Release of the State of Conservation Report.







Dr Ivan Meyer  
Minister



Jo-Ann Johnston  
HoD



The department's mission is to be an economic leader, influencer and contributor in driving economic growth for jobs, enabling businesses to thrive in the Western Cape

Record of Delivery

## ACHIEVEMENTS

### 1 SME ACCELERATOR SUPPORT PROGRAMME

**Lilly Loompa** is a small business enterprise that sells "Upcycled Hip Homeware". They participated in the **SME Accelerator Support Programme**, a collaboration between DEDAT and the JSE, and, through the programme, they received valuable assistance such as funding readiness training, as well as participated in individual capacitation sessions with the and the JSE.

This process culminated in Lilly Loompa successfully applying for expansion funding to acquire a customised machine. Ashley Naude, co-founder, projects that once the machine is commissioned, output will increase, and the businesses will be able to onboard between five and 10 new B2B clients.

Lizl Naude, the second co-founder, indicated that this past year saw Lilly Loompa declining many orders due to their inability to keep up with demand. Lizl confidently says that the machine will be a game changer in this regard and expects sales to increase fourfold.

This is one of many real-time examples of the successes of the SME Accelerator Support Programme.

### 2 PORT OF CAPE TOWN

DEDAT and the Department of Agriculture (WCDoA) have consistently demonstrated their commitment to supporting the fruit export industry and have played a pivotal role in addressing key logistics challenges.

The WCG was a participant in a new public sector partnership between stakeholders in the export-oriented fruit value chain and Transnet Port Terminals. This collaborative effort led to the temporary installation of two additional 500 kVA generators with 60 reefer plug points each at the Cape Town Container Terminal.

By enhancing the terminal's capacity to handle containers and providing an additional reefer stack for loading during high winds, this project improved the terminal's overall performance during the peak deciduous fruit export season.

The WCG's operational and financial support for this project demonstrates its commitment to the farming community and its ambitious plans for rural development through economic growth and job creation. As a pilot project, this initiative sets the stage for future collaborations.

Furthermore, through its ongoing engagement with industry stakeholders, the department has helped

The Department of Economic Development and Tourism's (DEDAT) vision is for the Western Cape to achieve breakout economic growth, with an economy that is sustainable, resilient, and diverse, generating confidence, hope and opportunities to thrive.

The Department's mission is to be an economic leader, influencer and contributor in driving economic growth for jobs, enabling businesses to thrive in the Western Cape.

The Department has aligned its strategy with the **Provincial Strategic Plan (2025-2030)**, the Cabinet-approved Growth for Jobs (G4J) Strategy, and Ministerial Priorities focused on Market Access and Business Support.

The G4J Strategy, rooted in national and provincial policy, underpins the priorities. It recognises that while the private sector drives job creation, the State must create the right conditions for growth by enabling markets and fostering business opportunity.

Given the complexity of an economy,

interlinked elements must work in synergy to stimulate economic expansion. G4J focuses on three strategic priorities:

- Driving growth opportunities: Through investment, catalytic infrastructure, and innovation;
- Stimulating market access: By promoting exports and tourism to boost local businesses; and
- Enabling an environment for growth: Through resource resilience, technology, employability, and access to economic opportunities.

While DEDAT plays a key role in driving specific interventions, G4J's success depends on collaboration across departments. It will therefore support other departments in ensuring successful delivery.

In line with this, below are five achievements the department is most proud of over the past year, as well as its commitments for the year ahead:







facilitate improved communication between industry role players, government agencies, and logistics service providers. By facilitating dialogue, the has helped to identify and implement practical solutions to logistical challenges.

The digital logistics planning platform that is currently under development also resonates with global best practices and aligns with SATI's digitisation objectives.

SATI values the partnership between our industry and the WCG and looks forward to continued collaboration in driving growth and competitiveness in the industry.

**3 TOURISM GROWTH FUND**

Since its inception in 2020, the Tourism Growth Fund has played a crucial role in transforming the tourism landscape of the Western Cape.

Two recent beneficiaries of the fund include the Elgin Valley Trails and the Winelands Guide.

The Elgin Valley Trails, located in the picturesque Elgin Valley in the Overberg, offer a premier mountain biking experience. Spanning an impressive 120 kilometres, these trails cater to all skill levels, from beginners to advanced riders. The network includes the renowned Grabouw Forest Trails and Oak Valley's world-class tracks, featuring a mix of smooth clay paths, technical rocky sections, and hero dirt in the forests. Riders can enjoy stunning natural scenery, including ancient oak forests, vineyards, fruit orchards, and the breathtaking backdrop of the Groenlandberg mountains. The trails are meticulously maintained and host major events like the Absa Cape Epic and FNB Wines2Whales.

The organisation received funding from the Fund for the completion of the Overberg Meander, which forms part of the Cape Cycle Routes. With support from the Western Cape Department of Economic Development and Tourism, an abandoned historic railway bridge has

been redeveloped, which allows for a more scenic and safer route along the railway line and across the Palmiet River.

Winelands Guide is a family-run tour operator based in Stellenbosch, South Africa, specialising in personalised tours of the Cape Winelands and surrounding areas. They offer a variety of customisable tours, including visits to premier wine estates in Franschhoek, Stellenbosch, and Paarl, as well as adventure activities like hiking, cycling, and paragliding.

With knowledgeable local guides, including the fully accredited Colin de Wet and his team, the Winelands Guide ensures a memorable experience by tailoring each tour to individual preferences. With the support of the fund, this business has been able to expand its fleet of bikes.

**4 EXPORT COMPETITIVENESS PROGRAMME**

The Department offers financial assistance and support through the [Export Competitiveness Enhancement Programme \(ECEP\)](#). The ECEP Fund aims to develop and equip business enterprises facing technical challenges to diversify and access international markets.

The Fund will provide comprehensive support to businesses and intermediaries/organisations dedicated to implementing programmes and projects, fostering their export initiative.

Two recent beneficiaries of the fund include Rickard Air Diffusion and Advanced Fibreform Production.

Rickard Air Diffusion received a grant from DEDAT, which helped them fund the VAV diffuser upgrade requirements during the difficult period after COVID. The project has been very successful so far. The growth in sales from exports has been an incredible 114%. They have launched the new product in Australia, Singapore and India at exhibitions, but also had marketing visits to Thailand and South Korea. As an example, South Korea is

forecasting 23,000 diffuser sales during the next five years.

Advanced Fibreform Production currently produces 6.5m and 8.5m carbon fibre and fibre glass boats for clients in Europe and North America. These boats are produced locally and exported (with assistance from our client) abroad. The company received a request from their client, who is based in North America, to produce a new 9.7 m boat to be introduced to the market. The company approached ECEP for financial assistance to get said project off the ground.

The goal was to design and manufacture a new plug and mould of the 9.7 m hull. This would allow Advanced Fibreform Production to produce three different composite boats for export. This project would allow the company to increase production, which in turn would lead to an increase in exports and employment opportunities.

With the financial assistance from ECEP, this project and the goals that were set became a reality.

**5 RED TAPE REDUCTION**

[The Red Tape Reduction Unit \(RTRU\)](#) has a mandate to reduce red tape in the Western Cape.

Red Tape is defined as long queues, burdensome legal and regulatory requirements, endless paperwork, and long processes for both government and businesses. Two recent beneficiaries of this programme include the Cape Grace Hotel and Shonaquip.

CAPE GRACE HOTEL

Kasada, the developer responsible for the upgrades at the Cape Grace Hotel, experienced delays with their building plan application with the City of Cape Town.

The delays were having serious effects on the developer and the jobs that they're trying to sustain. It is known that the Construction and Development sector is a catalyst for economic growth. Understanding the urgency, the RTRU intervened and managed to assist the developer, via its partnership with the City of Cape Town, which also holds the view of making it easier to do business.

Kasada had a deadline of the end of May for the project to proceed in time for the soft opening of the Hotel during November, just in time for the busy tourist season at the V&A Waterfront.

The City was most helpful, and due to the efficiency in communication via the Business Support Helpline Service, construction could commence, and the red tape barrier was removed, sustaining millions of rands and jobs in the economy!

SHONAQUIP

Shonaquip, a mobility solutions provider, faced financial strain due to delayed payments by government departments.

In 2025, Shonaquip sought assistance for assistance with a R3 million non-payment by a government department outside of the Western Cape. Persistent follow-ups led to payments of R1.48 million and R700,000, with ongoing efforts for the balance.

The Helpline's intervention has been vital in ensuring Shonaquip's financial stability and job preservation.

**COMMITMENTS**

**1 INAUGURAL WESTERN CAPE INVESTMENT SUMMIT**

Later this year, we are aiming to announce major investment commitments and provide dynamic platforms and discussions focused on economic growth opportunities across all districts in the Province.

**2 TOURISM GROWTH AND DEVELOPMENT ALLOCATION ARE INCREASING.**

This means greater support to community-based tourism enterprises and rural destinations, for the expansion of tourism infrastructure, product and experience development, and skills and capacity development.

**3 WESTERN CAPE MUNICIPAL G4J CONFERENCE**

The Western Cape Municipal G4J Conference will bring together key stakeholders to explore practical ways to enhance local economic development through attracting investment and growing tourism in municipalities across the province. The Conference will serve as a platform to align municipal strategies with the province's broader economic objectives, fostering collaboration and unlocking new opportunities for growth. The proposed dates are 8-10 July 2025.

**4 PROVINCIAL WESTERN CAPE JUST ENERGY TRANSITION INVESTMENT PLAN**

We are identifying investment opportunities which will be tabled in 2025/2026. The WC JET-IP will be tailored to WC priorities and will support growth while promoting social equity.

**5 EXPORT ONLINE TRAINING PLATFORM**

We are launching training that will assist new exporters with critical knowledge of the current global trading environment and the relevant information and tools to assess their export readiness to ensure their success in exporting.





**Dr Ivan Meyer**  
Minister



**Mogale Sebopetsa**  
HoD





The Western Cape Department of Agriculture is primarily responsible for the promotion of agriculture in all its rich diversity in the province. We provide a wide range of development, research and support services to the agricultural community in the Western Cape



Agri-processing refers to the sub-sector of manufacturing that adds value to primary materials and intermediate goods from the agriculture, fisheries, and forestry sectors

The Western Cape Department of Agriculture (WCDoA) plays a vital role in supporting the province's agricultural sector through development initiatives, research, and essential services that drive economic growth and foster sustainable job creation.

With a Head Office based at the historic Elsenburg farm in the Boland, the department reaches farmers and agri-workers via a network of regional research farms, training centres, extension services, and state veterinary offices.

The Western Cape is a major player in the national economy, with about 45% of South Africa's agricultural exports flowing through the province, amounting to nearly R21 billion each year.

Spanning roughly 13 million hectares, including 2 million hectares under cultivation and 320,000 hectares irrigated, the department supports a wide range of agricultural outputs, including wine, fruit, grains, vegetables, fynbos, ostriches, livestock, milk, and dairy products.

In line with this, here are five achievements the department is most proud of over the past year, as well as their commitments for the year ahead:

## ACHIEVEMENTS

### 1 WCDOA AND CASE IH SIGN AGREEMENT TO BOOST RESEARCH AND PRECISION FARMING

The WCDoA has signed a five-year Memorandum of Agreement with Case IH, an agricultural machinery manufacturer, at the 2024 Nampo Cape in Bredasdorp.

Under the agreement, Case IH will provide specific expertise in agricultural technology and state-of-the-art agricultural equipment to the Department's seven research farms.

- The research agreement provides for:
- Joint projects in plant sciences and technology advancement;
  - Guest lectures at Elsenburg College;
  - Information on the latest technological trends regarding equipment for Elsenburg students;
  - Practical demonstrations to Elsenburg students; and
  - Demonstration of equipment by Case IH at the department's seven research farms or any of its other facilities and use of the equipment in research trials.

Dr Ivan Meyer, Minister of Agriculture, Economic Development and Tourism, described the agreement as ground-breaking and highlighted that the partnership agreement is a testament to the Western Cape Government's commitment to advancing research and technology development.

He added that it will not only boost research and precision farming at the seven research farms in the Western Cape, but also pave the way for substantial economic growth and job creation.

### 2 AGRI-PROCESSING REMAINS A KEY CATALYST FOR GROWTH

Agri-processing is an extremely vital component of the agricultural sector as it adds value to primary produce, extends shelf life and creates markets for ready goods, thus opening up economic opportunities across the value chain, enhancing income opportunities for SMMEs.

Agri-processing supports rural development by facilitating localised production, promoting job creation and skills development through capacity building. Agri-processing also has the potential for South Africa and the Western Cape to offer a diversified export mix and earn foreign exchange.

The department supports SMMEs through a multifaceted approach that includes incubation, capacity building, technical support, including product



Case IH will provide specific expertise in agricultural technology and state-of-the-art agricultural equipment

development and improvement, product analysis and testing, access to infrastructure and market development.

The Agri-Hub at Elsenburg and the Agri-Processing On Wheels (which are all FSSC 22000 accredited) provide hands-on capacity building to rural and township-based enterprises in the various districts within the Western Cape. These support systems help SMMEs acquire practical skills and knowledge on food safety, hygiene and processing techniques and packaging, assisting SMMEs to develop commercial value-added products from meat, fruit and vegetables.

- Here are some of the specialised services provided by the department through the Agri-Processing Support unit:
- Encouraging downstream beneficiation of agricultural products through new product development and existing product improvement. This is done by assessing the various stages of product development in terms of product design, process development, quality testing, packaging and labelling and commercialisation;
  - Compliance support about food safety and quality. The facilitation of compliance training is offered to the public to understand the importance of food safety systems and understand good manufacturing practices as a prerequisite for Hazard Analysis and Critical Control Points (HACCP);
  - Product analysis and testing. This includes testing your food product by conducting microbiological and nutritional analysis;
  - Technical advice on procurement of agri-processing equipment and machinery;
  - Facilitate agri-processing funding-related applications;
  - Comprehensive capacity-building training programmes are aimed at enhancing agri-processing initiatives. These programmes include specialised training in meat processing technology and fruit and vegetable processing, training participants with the necessary skills to produce, develop and make use of their primary raw materials and further process them;



- Assist with packaging and labelling through market access; and
- The Agrihub, including Agri-Processing On Wheels attained its first FSSC 22000 accreditation in December 2023 after an implementation process which started in 2022. The Agri-processing support team fully commits to FSSC 22000 internal audits which randomly take place to ensure that all systems remain in place for the facility to retain its accreditation. This is important to ensure that SMMEs continue to receive the services offered by the Agrihub and to ensure that SMMEs use accredited facilities to open new markets while maintaining the existing ones.
- Design layouts to facilitate production whilst maintaining regulatory standards.

**3 LAND REFORM SUCCESS RATE OF 83% IN THE WESTERN CAPE, THE BEST IN SOUTH AFRICA**

The Western Cape has emerged during an external evaluation as a national leader in land reform, achieving an outstanding 83% success rate in land reform projects supported by the WCDoA. – the highest in South Africa. This significant milestone is the result of the WCDoA innovative Commodity Approach, which has been in place since 2009. This approach brings together stakeholders from across government – national, provincial and local – as well as private sector partners, all aligned behind a common goal: to empower smallholder and emerging farmers to succeed.

At the heart of the model is a robust governance

structures of Commodity Project Allocation Committees (CPACs), established with key industry bodies such as Grain SA, Potatoes SA, the Red Meat Producers’ Organisation, and others. These partners provide mentorship, technical expertise, and market access, while the WCDoA offers strategic oversight and support.

In the 2022/23 financial year alone, this collaboration supported 1,528 beneficiaries – more than double the department’s target – and created 1,694 jobs across various commodities. The approach also enabled over 4,000 on-farm visits and 3,167 training interventions. This integrated, results-driven model has proven to be both scalable and sustainable, setting a benchmark for land reform excellence in South Africa.

**4 GROWING FOOD SECURITY THROUGH THE WCDOA FOOD GARDEN PROGRAMME**

Over the past few years, gardens across the Western Cape have been quietly transforming communities. From gardens at school to household and communal gardens, the (WCDoA) Food Garden Programme has taken root, quite literally, in communities province-wide.

Recently, the department completed an in-depth external evaluation of the programme, covering the period between 1 April 2016 and 31 March 2021. The goal? To understand how the programme was designed, how well it was working, and what impact it was having on food security.

The review focused on three key types of gardens:

- Household food gardens: small-scale plots helping families put fresh produce on the table;

- Community gardens: shared spaces that support subsistence-level food production; and
- School gardens: educational projects that teach children the value of growing their food.

Due to huge number of projects supported over the five years, a 10% sampling approach across all eight districts in the province followed, the evaluation included feedback from 1,790 household gardens, 111 community gardens, and 28 school gardens.

At the time of evaluation, three-quarters of household gardens and 61% of community gardens were still up and running, with everything from spinach and carrots to herbs and other essentials. Behind each productive garden is a support system. The WCDoA did not just hand over seeds, they provided hands-on training in vegetable production, composting, poultry and piggery farming, aquaculture, agro-processing, marketing, and even record-keeping.

The programme’s success is a testament to the power of practical intervention, partnerships and long-term support. It is about far more than food – it is about dignity, self-sufficiency, and community pride.

Lessons from this evaluation will be used to strengthen and expand the programme, showing that sometimes real change begins with something as simple as a seed.

**5 WESTERN CAPE AFRICA AGRICULTURAL STRATEGY**

The WCDoA has taken a ground-breaking step with the development of the Western Cape Africa Agricultural Strategy, an initiative that positions the province as a leader in fostering deeper collaboration with fellow African nations.

This is a first for South Africa and comes at a time when global trade uncertainties, such as tariff disputes, highlight the importance of regional partnerships.

Amid the unprecedented disruption of the COVID-19 pandemic, the Department asked critical questions about the future of farming in the Western Cape and how best to support the sector through and beyond the crisis. One of the key outcomes was a renewed focus on Africa as a strategic partner in agricultural growth and resilience.

While the WCDoA has prioritised African engagement since 2016 through its International Interaction Implementation Plan, the findings of the Department’s 2020 COVID-19 evaluation called for a more structured, impactful approach. This led to a dedicated evaluation in 2022 and the creation of a Proposed Africa Strategy focused on agricultural development and partnership across the continent.

This visionary move not only supports regional economic integration but also ensures the Western Cape remains future-fit and globally connected.



The Food Garden Programme ultimately aims to ensure the affordability, availability, and accessibility of nutritious food for domestic consumption using production by households on a sustainable basis

COMMITMENTS

**1 CULTIVATING CHANGE**

30,000 hectares of agricultural land will be rehabilitated, 1,100 green jobs will be created, and 30 farm management plans will be developed.

**2 STRONGER TOGETHER**

The Department will renew our Memorandum of Understanding (MOU) with Commodity Organisations in the next 100 days.

**3 EMPOWERING FARMERS AND HOUSEHOLDS**

Together with our project partners, such as Casidra and the Deciduous Fruit Development Trust (DFPT), we will advise 3,800 farmers and conduct 50 skills audits of agricultural businesses. The programme also plans to support 2,750 households with food production initiatives.

**4 SETTING THE STANDARD IN FOOD SAFETY**

The Western Cape VPL will continue to maintain and protect its accreditation with the South African National Accreditation System (SANAS) and the Department of Agriculture, Land Reform and Rural Development (DALRRD).

This accreditation confirms the province’s ability to ensure meat safety through residue analysis, microbiological testing, disease diagnostics, and the maintenance of sufficient abattoir capacity.

**5 INVESTING IN THE FUTURE OF FARMING**

The Higher Education and Training (HET) sub-programme will provide a Bachelor of Agriculture, a Diploma in Agriculture, and a Certificate in Horse Mastership. 80 students are projected to graduate at the close of the 2025 academic year. Only 80?

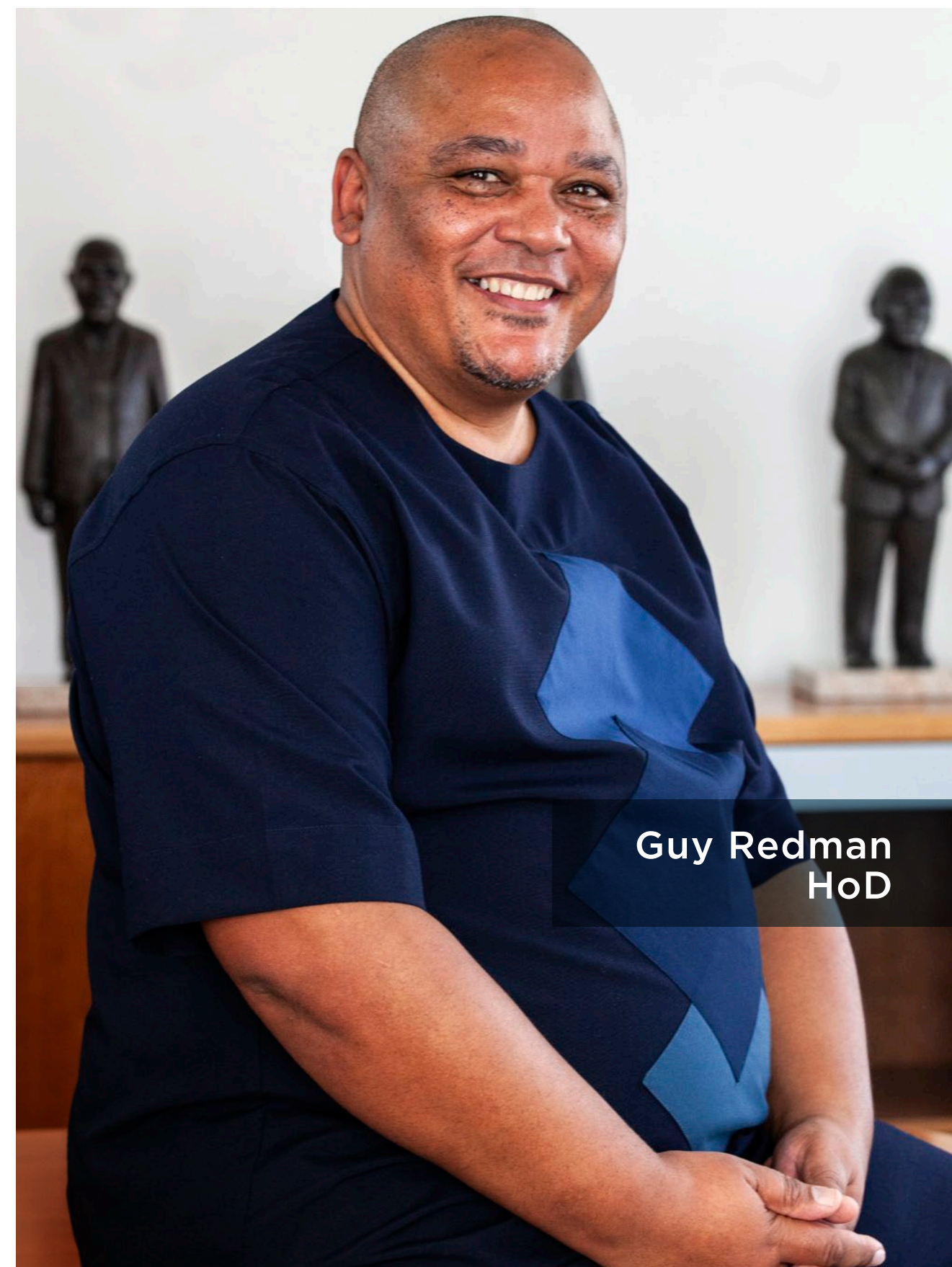


30,000 hectares of agricultural land will be rehabilitated, 1,100 green jobs will be created and 30 farm management plans will be developed





Ricardo Mackenzie  
Minister



Guy Redman  
HoD



YeBoneers have supported just over 40 000 children and learners to develop a love of reading and improve their literacy levels

The Department of Cultural Affairs and Sport is proud to play a unifying role in the Western Cape, bringing together people from all walks of life to share joy, inspire hope, and build stronger communities.

Through our wide range of creative programmes and community-based initiatives, we aim to make a meaningful difference in the lives of those who need it most.

We encourage the Western Cape Government, our delivery partners, and the communities we serve to build connections, embrace healthy lifestyles, and prioritise both physical and mental wellbeing. The department continues to champion major sporting and cultural events across the province; events that not only stimulate economic growth and job creation, but also play a vital role in developing social, cultural, and human capital.

These gatherings deepen our connection to heritage, provide enriching leisure and tourism experiences, and create opportunities for personal development, entrepreneurship, and cultural celebration.

Through initiatives like the YearBeyond programme, we empower young people by equipping them with valuable work experience while encouraging them to contribute meaningfully to their communities. At our core, we are committed

to creating safe spaces where individuals can connect, express themselves creatively, stay active, and experience a true sense of belonging.

In line with this, here are five achievements the department is most proud of over the past year, as well as their commitments for the year ahead:

## ACHIEVEMENTS

### 1 DECLARATION OF THE NEW WORLD HERITAGE SITE: THE EMERGENCE OF MODERN HUMAN BEHAVIOUR

The Western Cape Department of Cultural Affairs and Sport proudly celebrated a landmark achievement in 2024 with the official inscription of a new UNESCO World Heritage Site: The Emergence of Modern Human Behaviour: The Pleistocene Occupation Sites of South Africa.

This prestigious trans-provincial site comprises three Middle Stone Age archaeological sites of outstanding universal value: Diepkloof Rock Shelter near Elands Bay and the Pinnacle Point Site Complex in Mossel Bay, both located in the Western Cape, and the Sibhudu Cave site in KwaZulu-

Natal. These sites provide exceptional evidence of the early emergence of modern human cognition, symbolic behaviour and technological innovation.

The inscription was confirmed during the 46th Session of the UNESCO World Heritage Committee held in New Delhi, India, in July 2024. It marks the culmination of a multi-year, intergovernmental and interprovincial project involving close collaboration between the Department of Cultural Affairs and Sport (DCAS), Heritage Western Cape (HWC), KwaZulu-Natal Amafa and Research Institute, the national Department of Forestry, Fisheries and the Environment (DFFE), and the South African Heritage Resources Agency (SAHRA), amongst others.

In 2023, the nomination dossier was subject to an on-site evaluation by the International Council on Monuments and Sites (ICOMOS), which paved the way for its successful inscription

### 2 SUCCESSES OF THE MANAGED NETWORK MODEL

Because of the devastating impact of the pandemic on government budgets, and global growth slowdown, the fiscal future of the country and the province is bleak. We have adopted a “managed network” institutional model which consist of partner organisations, institutions and bodies with whom DCAS has (or should have) formal agreements that contribute towards delivering on DCAS’s mandate. The managed network relationships are focused on outputs and outcomes (not organisations) – including strategic plans and joint agenda setting – involving direction and leadership from DCAS, and formalised by way of agreements.

The department partnered with Waves for Change to integrate trauma-informed care and mental health support into activities within MOD and YearBeyond Shukuma and PlanetYouth Programmes. Through the integration of the Take 5 model, over 250 MOD coaches were trained in evidence-based coaching techniques that promote mental wellbeing, resilience, and emotional literacy.

A 2025 impact study with 75 coaches and 500 learners is underway in Cape Town, and baseline data indicates strengthened coaching competencies and improved learner engagement in safe, trauma-informed environments

Collaborated with Northlink College to offer training and vocational pathways for youth and coaches, ensuring skill development and employability. A total of 77 Northlink students will be placed at MOD Centres, following a successful pilot that saw 60 students gain hands-on experience in sport and recreation facilitation. This initiative has enhanced MOD delivery capacity while

simultaneously providing students with a professional pathway into youth development and community service.

Worked with Amandla EduFootball to align programmes with life skills training and social development objectives. Through its Safe-Hub approach, AMANDLA EduFootball is collaborating with the MOD Programme to deliver targeted sport-based interventions in Gugulethu and Manenberg during the June/July 2025 school holidays. The partnership improves youth safety and access to structured sport environments, especially during out-of-school periods, enhancing community cohesion and youth engagement in high-risk areas

YearBeyond operates as a social franchise and has signed on 31 NGOs partners to provide quality programmes across the province and 20 Municipalities in its library programme. Some of the bigger partners include Score/Hope Through Action, Womb to Tomb, Scouts SA, ACT SA/Glasser South Africa, Community Action Partnership, Waitrose Foundation and Action Volunteers Africa.

YearBeyond has partnered with Tsiba South Africa to accredit the YeBo Academy training from April 2025. YearBeyond has partnered with YES and Score to pilot a school sports coach programme funded via YES from 2025 as a progression opportunity to YeBo Youth.

Partnered with Lovelife, Score and the WCED to host Western Cape youth camps for the first time. The Western Cape Youth Camps exemplify the Managed Network Model in action, with strong multi-sector partnerships driving youth development.

The Western Cape Education Department (WCED) significantly strengthened the programme by providing full catering for both camps and deploying a professional social worker and School Enrichment Officers, ensuring campers’ wellbeing and enabling the safe, efficient rollout of the camps. Shoprite’s generous donation of R20,000 in food vouchers further extended the programme’s reach, supporting not only 80 youth participants but also over 200 community members during outreach activities, thereby reinforcing food security and community upliftment.

Civil society partners such as SCORE and LoveLife elevated the quality of facilitation through experienced staff, training resources, and tailored content, enabling a train-the-trainer model that builds local capacity and sustainability. Together, these partnerships embody the Department’s strategic commitment to inclusive, networked governance and reflect key outcomes of the APP: fostering youth agency, expanding developmental platforms, building local capacity and leveraging partnerships for meaningful and greater impact.

Arts, Culture and Heritage Annual Funding has been enhanced through strategic collaborations using a Managed Network Model, leading to more sustainable



and impactful initiatives. In response to unemployment, particularly among arts practitioners, the department's five-year strategy includes annual funding, in-kind support, and Arts Business masterclasses.

Strategic partnerships with organisations such as the Baxter Theatre, Artscape, Magnet Theatre, Zip Zap Circus School, and the Prince Albert Community Trust, among others, will help ensure impactful funding and economic returns. The department's success in this area relies on the Managed Network Model and strong partnerships with key stakeholders in the creative sector.

3 PROVIDING 3074 YOUTH PRACTICAL WORK EXPERIENCE OPPORTUNITIES

This year YearBeyond, the provincial flagship youth service programme, turns ten. In the last 10 years over 12 000 youth have benefited from the programme. The programme places youth at over 600 sites in the province. While on the programme youth hone their work readiness, emotional intelligence, and agency skills.

This launches them economically and we have seen consistent impacts on youth unemployed and NEET rates with YeBoneer alumni 10% less likely to find themselves NEET when compared to other youth in the same age cohort. 70% of the 2024 cohort have progressed into the economy as students (30%), workers (56%) or hustlers (14%). The benefits are not just economic, they are also



social. Youth feel more confident and hopeful about their future as a result of the programme and alumni are 45% much more likely to be active in their communities and civic life.

4 DEVELOPED AND OPENED A NEW MUSEUM IN PARTNERSHIP WITH HISENSE

In 2024, the Western Cape marked a notable achievement with the development and opening of the Hisense Tevolution Museum, an exciting outcome of a strategic partnership between the Department of Cultural Affairs and Sport, Hisense South Africa and the SA Sendinggestig Museum. Situated in Cape Town, this cutting-edge museum offers a compelling narrative on the evolution of television technology, from the nostalgic wooden-cased TVs of decades past to the latest 110-inch UX display.

The Tevolution Museum not only showcases Hisense's global innovations but also reflects the province's broader vision of integrating technology, design, and heritage in new and accessible ways.

This initiative represents a forward-thinking investment in the heritage and economic development of the Western Cape. It contributes to job creation, skills development, and educational opportunities, especially for young people with an interest in science and technology.

The project underscores the Department's commitment to building partnerships that deliver long-term public value and enrich the cultural infrastructure of the province. As a unique intersection of heritage and innovation, the Tevolution Museum sets a new benchmark for how the private sector, government and cultural institutions can engage audiences and stimulate local economic activity through creative collaboration.

5 PROMOTING READING THROUGH THE LIBBY APP AND THROUGH THE INTEGRATION OF YEARBEYOND PROGRAMMES INTO LIBRARIES

Youth are impacting communities. As a result of their work, we have been able to increase library literacy hours across the province, and over 40 000 children and learners have been supported to develop a love of reading and improve their literacy levels.

Caregivers have also been capacitated to support the children in their care with literacy and life skills, with over 6 000 caregivers benefiting from the support. Finally, thousands of library patrons have been supported to with digital access.

Stakeholders report that as a result of this service work caregivers are 50% more likely to actively engage with the education system, children and learners are 70%+ more likely to attend school, have increased self-



esteem and wellbeing and are more engaged in their learning.

More than 22 000 titles are currently available to choose from the Libby app. 2024 has shown a 66% increase in circulation, with audiobook circulation increasing by an incredible 77% with the unique membership increasing to 19 458.

OVERDRIVE HOLDINGS AS ON 25 MARCH 2025:

Ebooks	13,550 titles / 23,308 copies
Audiobooks	2,805 titles / 9,305 copies
Magazines	5,745 titles

COMMITMENTS

1 ENHANCED STREAMLINED AND PROMOTIONAL SERVICE FROM HWC

One of the key commitments for the year ahead is the implementation of Heritage Western Cape's newly approved Marketing and Communication Strategy, designed to enhance the visibility, efficiency, and accessibility of its services.

This strategy, adopted by Council in February 2025, aims to improve public awareness of HWC's mandate, clarify heritage processes, and promote the value of heritage conservation in building a socially inclusive and economically vibrant Western Cape. Through targeted messaging, HWC will work to dispel misconceptions

about heritage protection and reinforce its role as a constructive partner in development, transformation, and community upliftment.

A major focus of the strategy is the streamlining of public-facing services and a marked increase in outreach and stakeholder engagement. This includes a revamped website with simplified navigation and clearer guidance for applicants and practitioners, enhanced use of social media and digital content (such as infographics). Public events, stakeholder engagements, and QR-code launches at provincial heritage sites will bring heritage closer to communities and support the broader goals of inclusivity and shared custodianship. These efforts signal a shift towards a more proactive, transparent, and collaborative approach to heritage management across the province.

2 RE-IMAGINING LIBRARIES

Development of the New Library Services Model has been ongoing throughout 2024 with a team from WC libraries in collaboration with d-school Afrika of UCT. The Service Delivery Model will be implemented incrementally across the province in partnership with the municipalities.

- THE SERVICE DELIVERY MODEL:
- Builds on Western Cape Library Service's proven track record of community building through a network of municipalities and partners that leverage the resources of local communities
  - Drives creativity, innovation, excellence, and efficiency in all areas by anticipating current and future needs
  - Leverages digital services and technology to





- enhance access to library services and deliver an improved user experience
- Creates services that are accessible to persons with disabilities in accordance with the principles of dignity, independence and integration
  - Positions public libraries for long-term success by responding to patterns of growth and changing needs in communities
  - Includes a commitment to engaging residents, communities, users, staff and other key stakeholders to understand and meet their needs
  - Ensures the Western Cape Government's mission and service delivery values are central i.e. Caring, Competence, Accountability, Integrity, Innovation, and Responsiveness

The Western Cape Public Library Service is committed to transforming public libraries into dynamic, accessible, and technology-driven community hubs. Through a strategic focus on information access, digital inclusion, community engagement, literacy development, and safe spaces, this model ensures libraries remain relevant and essential to the public.

By fostering innovation and collaboration, public libraries will continue to empower communities and contribute to the region's socio-economic development.

**3 CONTINUED SUPPORT FOR YOUTH TO GAIN WORK EXPERIENCE AND GROWTH OF MASS PARTICIPATION IN SPORT THROUGH ENHANCED PARTNERSHIPS**

**LEARNER ENGAGEMENT:** Expand MOD Centres to 500 locations, increasing participation to 200,000 learners annually by 2030. The MOD Programme reached over 58 000 learners across 181 school-based centres in the 2024/25 financial year, maintaining an engagement rate of 65.95%. With over 24000 being girls and 66% of them engaged, the programme continues to prioritise inclusion and equitable access.

It's structured after-school delivery during high-risk hours has contributed to safer community spaces and reduced learner exposure to substance abuse and violence, especially in areas like Thembalethu and Manenberg.

Over 500 job opportunities were created through coach contracts via a strategic implementation partnership with the Western Cape Provincial Sport Confederation (WCPSC), many of which were secured by youth from underserved communities, supporting the Growth for Jobs priority.

The MOD Programme also enabled 71 learners to represent the Western Cape at national school sport championships, 44% of whom were from rural areas, demonstrating strengthened talent pathways and developmental progression. These outcomes underscore the MOD Programme's strategic alignment with the PSP 2025-2030 priorities of Wellbeing, Safety, and Economic Opportunity.

**INTEGRATED SUPPORT:** Implement the Planet Youth Model to address substance abuse prevention and integrate counselling services at centres.

**JOB CREATION:** Provide 3 000 youth with a first work experience via YearBeyond and 1,500 annual work opportunities through programme facilitation and partnerships to coaches and facilitators via MOD and Sport Development.

**4 HONOURING LIBERATION HEROES: REPATRIATION OF THE MORTAL REMAINS OF AND MEMORIALISATION OF LIBERATION SLATWARTS**

In 2024, the department, in partnership with the Western Cape Department of the Premier, facilitated the dignified return and reburial of struggle veterans Basil February, Bethuel Tamana, and Madoda Myoli.

This was achieved through close collaboration

with the Presidency, the custodian of the programme, along with the national Department of Sport, Arts and Culture, the Department of Justice and Constitutional Development, the South African Heritage Resources Agency, the National Prosecuting Authority's Missing Persons Task Team, the Department of Home Affairs, and the Department of Defense and Military Veterans, provincial governments. Families were provided with forensic and archival documentation, and reburials were conducted on 29 October, 8 December, and 14 December 2024.

The broader repatriation process includes tracing families, exhuming remains abroad, transporting them home, and arranging respectful reburials in accordance with family wishes. While the number of exiled stalwarts to be received by the Western Cape is not yet known, it has been confirmed that the 2025/26 programme will prioritise repatriations from Angola, Tanzania, Zimbabwe, and Zambia. The province remains committed to establishing lasting forms of memorialisation to honour those who gave their lives in the struggle for freedom.

**5 THE PROMULGATION OF THE NEW PUBLIC LIBRARY SERVICES ACT WILL MARK A TRANSFORMATIVE MILESTONE FOR LIBRARY SERVICES**

The Draft Library Bill was introduced to the WC Cabinet in December and is planned for promulgation in early 2025.

The bill allows for the regulation of the provision of public library services in the province. It clarifies the responsibilities of the MEC, the Head of Department and the Public library administrators in the provision of a public library service and determines the functions of the public library administrators.

The bill makes provision for the Provincial Minister to assign specific functions to Municipal councils in terms of written agreements. Once the bill is promulgated, assignment will be individually negotiated with each municipality through a signed agreement clearly stating the roles of the department, the roles of the public library administrator and the funding agreements.







Anton Bredell  
Minister



Graham Palse  
HoD



The Department launched Phase 3 of the Sustainable Infrastructure Development and Financial Facility (SIDAFF) to unlock innovative financing for municipal infrastructure.

## ACHIEVEMENTS

### 1 PIONEERING LOAD-SHEDDING-FREE TOWN IN RIVERSDALE

The Department of Local Government is proud to announce significant progress in its journey to ensure that Riversdale and its more than 20, 000 residents' reliance on Eskom for their energy needs is considerably reduced and that it becomes the Western Cape's first load-shedding-free town.

This groundbreaking initiative, in partnership with the Hessequa Municipality, is poised to serve as a best practice study for municipalities across the country aiming to achieve energy independence and sustainability.

This development is based on a 10MWpk solar photovoltaic (PV) and battery energy storage system (BESS) integrated into existing distribution infrastructure.

This project forms part of broader water and energy resilience support provided to municipalities, and is expected to catalyse investment, job creation, and sustainable development in the region.

### 2 UNLOCKING OVER R100 MILLION IN INTERNATIONAL FUNDING FOR INFRASTRUCTURE

The Department launched Phase 3 of the Sustainable Infrastructure Development and Financial Facility (SIDAFF) to unlock innovative financing for municipal infrastructure.

So far, 17 water and wastewater projects, valued at more than R3 billion, have been identified and are undergoing pre-feasibility studies. The Department secured R73 million from SECO (Switzerland) and R33 million from Denmark's IFU, contributing to the R154 million required to move these projects from feasibility to bankability.

### 3 STRENGTHENING DISASTER RESPONSE AND RECOVERY

In a year marked by major weather-related disasters and the collapse of a five-story building in George, the department – through the Western Cape Disaster Management Centre – led multi-agency responses.

Over R1 billion in national funding was facilitated for repairs and recovery. The Centre also expanded its future-readiness by funding the Disaster Management Internship Programme and launching a Disaster Management Learning Programme, which includes 16 short courses for municipal officials.

The Department of Local Government plays a pivotal role in addressing community needs, working hand-in-hand with the outcomes and aims of our WCG [Provincial Strategic Plan](#).

As a department, Local Government remains closest to the people, ensuring that service delivery must be immediate and visible.

Our vision is to build a skilled, dynamic team that supports well-governed municipalities in delivering responsive, sustainable services. Its mission includes monitoring and coordinating municipalities to fulfil their developmental roles

and strengthening service delivery and disaster resilience through collaboration with government and social partners.

The Western Cape is increasingly disaster-prone, facing challenges such as wildfires, floods, droughts, and disease outbreaks – all exacerbated by climate change and rapid urban growth, especially in informal settlements. These events threaten both development and the economy.

To improve disaster preparedness and response, the department will, over the [Medium-Term Expenditure Framework \(MTEF\)](#), focus on

training emergency personnel, supporting municipalities with aerial firefighting, conducting risk assessments, and raising public awareness.

It will also work with partners to remove alien vegetation and regularly update disaster management plans. Through these actions, the department aims to build safer, more resilient communities across the province.

In line with this, below are five achievements Local Government is most proud of over the past year, as well as its commitments for the year ahead.



4 BOOSTING MUNICIPAL GOVERNANCE THROUGH LEGAL AND ETHICAL TRAINING

The Department provided municipalities with robust legal and governance support, including training on ethics, anti-corruption, MPAC functionality, and legislative compliance for senior appointments.

The Department rolled out a pilot Municipal Minimum Competence Programme for councillors, legal workshops that addressed councillor roles, standard by-laws, the Code of Conduct and the system of delegation.

This aligns with the Department's core mandate to improve governance and strengthen oversight structures across all municipalities.

5 INCREASING ACCESS TO GOVERNMENT SERVICES AND INFORMATION

The Department's Thusong Programme is one of the key programmes in strengthening access to government services and information. Through the Thusong Service Centres and Outreaches, citizens in remote areas can access services from institutions such as Home Affairs, SASSA, Labour, and South African Revenue Services.

The Thusong Programme has proven critical in bringing services closer to communities, facilitating access to information, promoting socio-economic opportunities, whilst also fostering partnerships between government, businesses, and civil society.



Over the past 5 years, citizens have annually accessed more than 1 million services through Thusong Service Centres and Outreaches closer to their communities, thus alleviating the need for citizens to travel extensive distances.

COMMITMENTS

1 BOOSTING LOCAL GOVERNMENT PERFORMANCE THROUGH RESILIENCE, STRATEGY, AND RAPID RESPONSE

Strengthen municipal resilience and responsiveness by supporting the White Paper review, launching the Water Resilience and Anti-Vandalism Strategies, and deploying a Rapid Response Team to address urgent service delivery and governance challenges.

2 STRENGTHENING LOCAL GOVERNMENT FOR SUSTAINABLE SERVICE DELIVERY

Build sustainable local government capacity through continued councillor and official training, funding for municipal internships, and updating the Basket of Services tool to guide affordable, dignified basic service delivery.



3 PDMC PLANS HIGH-TECH RELOCATION AS PROVINCE PREPARES FOR INTENSE WINTER RISKS

The Provincial Disaster Management Centre is in the process of identifying a suitable premises for the relocation of the current operations centre situated in Parow.

The new operations centre will integrate advanced information and communications systems to ensure rapid detection, early warning and response to major incidents and disasters. The Fire Services sub-directorate has also overseen the successful completion of the summer wildfire season where provincial aerial resources responded to over 60 large wildfires.

Currently the PDMC is preparing for an intense winter season and the risks that accompany it. The South African Weather Services have indicated a later

4 RAPID RESPONSE TEAM

The Department is strengthening its capacity to respond swiftly to recurring governance and service delivery emergencies, providing targeted support to municipalities facing capacity challenges.

5 ANTI-VANDALISM CAMPAIGN

The department will be running an anti-vandalism campaign for 2025. Below is an example of the collateral used for the public in the form of print ads placed in various newspapers and magazines throughout the province.







**Anroux Marais**  
Minister



**Hilton Arendse**  
Acting HoD



To enable strong and resilient communities, the department follow a whole-of-society and whole-of-government approach to strengthen safety partnerships and structures

## 2 BUILDING OF A TRUST RELATIONSHIP WITH THE SAPS IN THE PROVINCE

Since taking office the Minister of Police Oversight and Community Safety, Anroux Marais, has established a very good working relationship with the Provincial Police Commissioner, Lt. General Patekile, and his management team. This includes a standing monthly meeting discussing policing shortcomings requiring the intervention of the provincial police management.

Apart from incidents the Provincial Commissioner is mandated to report to the Minister in terms of the Western Cape Safety Act, there is an open line of communication where Minister Marais can call General Patekile at any stage to engage on urgent policing matters.

Minister Marais also addressed a gathering of all the Station Commanders in the Western Cape during which she emphasises her oversight role and more importantly her approach to oversight. This engagement resulted in an open door at all police stations with commanders eager to assist ministerial staff and departmental officials with enquiries or oversight visits.

## 4 THE ENHANCEMENT OF LAW ENFORCEMENT CAPACITY IN RURAL MUNICIPALITIES

Minister Marais, welcomed the graduation and employment of 59 new Peace Officers (POs) at three municipalities in the province. These Peace Officers worked hard to graduate through the Peace Officer and Traffic Warden training programme and will assist with maintaining law and order by helping to implement effective crime prevention strategies.

These POs, who received their certificates between 10 – 12 March 2025, are now deployed to the Kannaland Municipality, where 19 graduated, Prince Albert Municipality, where 20 graduated and Saldanha Bay Municipality, where another 20 graduated.

The WCG invested more than R3,9 million in the training, resourcing and development of these officers. For this 30-day accredited programme, graduates receive two South African Qualifications Authority (SAQA) certificates. The areas the training covers include:

- Law Enforcement and the Constitution;
- The Constitution of South Africa Act 108 of 1995;
- Principles of criminal law and rules of interpretation of law;
- Outline of the law of criminal procedure;
- Legislation and the National Road Traffic Act pertaining to traffic wardens;
- Schedule 1 and 3 offences;
- Law of Evidence and Criminal Courts;
- Practical: 56& 341 administrative notices;
- Adherence to professional conduct; and
- Organisational ethics SAQA ID 120746

## ACHIEVEMENTS

### 1 DRAFTING OF THE NEW WESTERN CAPE SAFETY PLAN

A safe and resilient Western Cape is the foundation for economic growth, job creation, and social stability. Crime and violence deter investment, limit economic opportunities, and erode trust in public institutions. They also tear apart families, deepening socio-economic inequalities by trapping affected communities in cycles of poverty, trauma, and limited prospects for upward mobility.

The Western Cape Safety Plan 2025-30 (Safety Plan 2.0) is a strategic response aimed at fostering safer communities through violence prevention and violence reduction programmes, enhancing law enforcement effectiveness, and promoting infrastructure security through an integrated and multi-sectoral approach.

The Department of Police Oversight and Community Safety (POCS) is committed to improving the safety and wellbeing of all residents in the Western Cape and guided by a whole-of-society approach that recognises safety as a shared responsibility. By working together across all levels of government and society, we are building safer, more cohesive communities.

Through strategic partnerships with the South African Police Service (SAPS) and the City of Cape Town, we implement the Law Enforcement Advancement Plan (LEAP) to combat crime in identified high-risk areas. This initiative is driven by data-led policing strategies to maximise impact through targeted deployment and proactive crime prevention.

Our K-9 and Reaction Units enhance law enforcement visibility and ensure rapid response at identified hotspots. We also support and strengthen Neighbourhood Watch structures across the province by providing free basic training

and equipment – empowering residents to play an active role in community safety.

We continue to work closely with municipalities, Community Police Forums (CPFs), and Community Safety Forums (CSFs) to support the implementation of the Provincial Safety Plan and Rural Safety Plan. These partnerships are central to aligning safety priorities, enhancing coordination, and ensuring efficient use of available resources.

We invest in long-term safety by building community resilience. Through programmes such as the Chrysalis Academy and the Expanded Public Works Programme (EPWP), we equip at-risk youth with personal development training and skills for economic participation – providing positive alternatives to crime and anti-social behaviour.

In line with this commitment, here are five achievements the department is most proud of over the past year, as well as their commitments for the year ahead:



The Peace Officer programme prioritises the strengthening of Municipal Law Enforcement capacity across the Western Cape.

“We are equipping these young women and men with the skills they need to further their careers in law enforcement. I urge young people to take up this opportunity not only to enhance your careers but to also make a difference in our communities,” Minister Anroux Marais said.

The department will continue to invest in capacitating municipalities through our peace officer project to create a society in which lawlessness in any form is not tolerated.”

3 ESTABLISHMENT AND CAPACITATION OF MUNICIPAL K9 UNITS

Minister Marais officially re-launched the Mossel Bay municipal K-9 Unit in October 2024 with almost double the amount of Belgian Malinois dogs and handlers it was initially established with.

This K-9 unit has since been instrumental in securing major drug busts and engaged in various joint operations with the South African Police Service along the Garden Route.

The specialised units in the municipalities of Mosselbay, Overberg and Swartland will be maintained to continue combatting drug trafficking, illegal firearms, and the transport of stolen goods. Should additional funds become available in future, we will expand the number of K-9 units in areas where it is most needed.

5 SUCCESSES OF OUR FLAGSHIP PROGRAMME: LEAP

There have been great successes by the Law Enforcement Advancement Plan (LEAP) officers since the decision to concentrate efforts in the areas most affected by violent crime and murder.

Area Arrests for 2024/2025							
Month	Delft	Khayellisha	Nyanga	Mitchells Plain	Roving Reaction Team	Gugulethu	Philippi East
April	122	90	43	66	44	21	35
May	112	115	47	65	49	71	60
June	49	79	37	28	31	35	32
July	86	85	43	99	41	75	0
Aug	150	106	61	156	83	83	0
Sept	167	105	66	97	67	131	25
Oct	123	156	70	158	127	208	65
Nov	164	106	59	135	69	138	120
Dec	195	124	74	168	116	141	114
January	174	123	76	148	169	213	101
February	182	116	60	129	86	200	121
March	185	107	60	154	107	180	123
	1708	1312	696	1403	989	1496	796
Total for Fin Year 2024/25	8401						
Area Arrests for 2025/2026							
Month	Delft	Khayellisha	Nyanga	Mitchells Plain	Roving Reaction Team	Gugulethu	Philippi East
April	174	104	69	91	68	144	102
May	104	44	26	57	44	72	60
June							



The WCG’s LEAP programme is an initiative to support the SAPS in gang-priority areas experiencing the highest number of murders. In September 2024, a decision was taken to double-up the LEAP deployment in areas experiencing unacceptably high numbers of murders as previous deployment strategies did not have the desired outcome based on available data.

The aim of the new approach was to saturate problematic areas while also having a Roving Reaction Unit available to respond to other areas experiencing flare-ups in gang violence.

Our assessment of the six-month period since the double-up deployment in September 2024 shows encouraging results in comparison to the same period the previous year. Out of the six (6) LEAP deployment areas, two (2) stations experienced a slight increase in homicides while four (4) stations experienced more significant decreases in homicides with Gugulethu and Nyanga having the most encouraging decreases in homicides.

The data also indicates that our LEAP deployment areas partaking in the Hotspot policing project shows the most significant improvement with the exclusion of Delft which

recorded an increase in homicides. Our new deployment strategy also increased our ability to confiscate firearms and ammunition which is the weapon of choice for homicides. Additionally, the number of arrests effected in the comparative period has doubled.

Minister Marais added, “We will continue our efforts in fighting the scourge of violent crime in our province. LEAP serves as a very important force multiplier to the South African Police Service. I call on the National Police Commissioner to urgently address the understaffing issues at our police stations which only serves to exacerbate the problem of violent crime and hinder progress. I request the Minister of Police to facilitate the finalisation of the operational phase of the MOU that was signed between the South African Police Service, the Western Cape Government and the City of Cape Town late last year. A more coordinated approach will drastically increase our collective ability to turn the tide on violent crime in our province.”

COMMITMENTS

1 IMPLEMENTATION OF THE SAFER CITY AGREEMENT SIGNED BETWEEN OUR DEPARTMENT, THE SAPS AND THE COCT

The Safer City Agreement signed between the National Government, the Western Cape Government and the City of Cape Town in August 2024 is yet to see the implementation of the operational aspects.

While the respective workstreams are working towards ironing out the technical arrangements, the implementation of the agreement remains outstanding. Minister Marais will continue to engage the National Police Minister to facilitate progress.

2 AMENDING THE WESTERN CAPE SAFETY ACT AND THE WESTERN CAPE LIQUOR ACT

Shortcomings in the Western Cape Safety Act and the Western Cape Liquor Act needs to be addressed.

After the completion of the Western Cape Safety Plan, Minister Marais, will focus on facilitating these amendments to give effect to what is envisioned in the Western Cape Safety Act.

3 SECURE A LOCAL FIREARM DESTRUCTION SITE

The proliferation of illegal firearms is still fueling gang violence in the Western Cape. Adding to this problem is the storage of firearms waiting to be transported to the

only firearm destruction site in the north of the country.

This adds the risk of firearms being stolen while in storage or while being transported. Our department is in advance talks with the provincial SAPS management to secure a local firearms destruction site to minimise these risks.

4 EXTENSION OF RURAL LEAP

The impact of LEAP in the City of Cape Town have been significant in the last three quarters of crime stats reporting. LEAP deployment areas recorded lower rates of violent crime and murders in comparison to the rest of the province.

The successes recorded in the City of Cape Town caused the displacement of organised crime groupings to rural areas. It is therefore important to extend the capacity of law enforcement in our rural areas through the expansion of the LEAP programme.



5 CAPACITATE AND EQUIP FARM WATCHES

After numerous engagements with farming communities it became clear that there is a need for a different approach to community involvement in safety activities in rural areas than in urban areas. Specific focus will now be place on capacitating farm watches based on their unique circumstances and safety challenges they experience.



FOR YOU  
AT EVERY STAGE OF LIFE

The Department of Police Oversight and Community Safety (POCS) serves as another example of the Provincial Strategic Plan 2025-2030 Life Course and Systems Approach, in action. The essence of the Life Course and Systems Approach\* revolves around the question: “What do residents need to progress and thrive at each stage of their lives?” This question is addressed through an examination of people’s needs and responsibilities, from childhood through to adolescence, adulthood, and old age.

Taking the LEAP to a Safer Province



Hanover Park resident  
Geraldine Balthazar

way. “When we call LEAP, they are always there; you see them on the streets, and they are doing their best to get rid of the gangsterism in our community. They are a very big help where safety is concerned, and that’s very important to us. They are the only people that can truly serve and protect our community in Hanover Park. I can say I feel safe when LEAP is around.”

Another resident, Geraldine Balthazar, also relayed the impact LEAP has in her life: “LEAP has been a great help in our community, especially now that the area is very gangster ridden you can call on them and they will be there immediately. Whatever is happening – whether its shooting or stone throwing – they are there and a tremendous help in making our people feel much safer. They feel part of our community here as you can talk to them, and you feel comfortable and safe around them,” she added.



Hanover Park resident  
Aziza Rodriguez

Since its launch in 2020, the Department’s Law Enforcement Advancement Programme (LEAP) has served as a vital pillar of community safety. With a bold goal to halve the murder rate by 2029, this critical initiative confronts – every day – the root causes of fear and violence affecting residents across the province.

The LEAP law enforcement officers have been working on the ground with all other partners in order to make our communities safer for all our people. LEAP has further immersed itself in even more areas in need, by deploying in Delft, Gugulethu, Khayelitsha, Mitchells Plain, Philippi East, and Nyanga. A Roving Reaction Unit has also been deployed to rapidly support flare-ups in areas like Hanover Park (Philippi), Manenberg, and Elsies River.

Hanover Park resident, Aziza Rodriguez says LEAP has impacted the Hanover Park community in a great



The primary focus of LEAP is the deploying of more law enforcement officers within priority hotspot areas with the objective of stabilising crime in the areas and ultimately making communities feel safe

KEY INSIGHTS FROM LEAP DEPLOYMENT DATA:

- From 2021 to 2024, murders in the six LEAP areas increased by 30%, compared to an 18.1% rise across the province.
- After LEAP was scaled down to six areas, there was a 9.5% year-on-year decrease in murders between 2023/24 and 2024/25.
- LEAP areas, once contributing to increased murder rates, are now reducing year-on-year murder figures.
- Philippi East, despite the highest LEAP resource allocation, saw a 63.9% increase in murders between 2024 and 2025.
- The 2025 murder reduction in LEAP areas (-9.5%) was more than double the reduction in non-LEAP areas.

WESTERN CAPE SAFETY PLAN 2.0

Led by the Department of Police Oversight and Community Safety (DPOCS), the new Western Cape Safety Plan strategy is nearing completion.

Engagements with all district municipalities have contributed significantly to shaping the plan. Key initiatives include:

- Provincial Safety Coordination Centre: Centralized coordination and data collection for all safety

initiatives.

- Community-Specific Safety Plans: A data-driven approach targeting the top 20 high-crime communities, aligning efforts from WCG departments, SAPS, and the City of Cape Town.
- Provincial Safety Council: A quarterly multi-sphere structure that will meet after each crime stats release to review and interpret the data in broader safety and social contexts.

BOOTS ON THE GROUND

The officers enforce by-laws and assist enforcement agencies with crime prevention, which will include stop and searches and house searches in conjunction with the South African Police Service.

The operational concept includes a visible enforcement presence, relationship-building with residents, businesses and key community structures, information-gathering on crime patterns and key areas of concern, as well as working with other enforcement agencies.

Officers visit schools, businesses and go door-to-door to build essential relationships with their communities. The officers do not just fight crime, but they will be there as a visible deterrent and provide a fast response to crimes or anti-social behaviour.





**Deidré Baartman**  
Minister



**Julinda Gantana**  
HoD





Treasury on the Ground - Minister Deidré Baartman hosts a Fintech Industry Engagement in Cape Town, bringing together innovators, regulators, and thought leaders to explore opportunities for digital transformation and inclusive financial growth in the Western Cape

The Western Cape Government Provincial Treasury consistently served as the financial cornerstone of the province enabling stability, accountability, and innovation in public finance.

Over the past year, this commitment has been tested, refined, and ultimately strengthened, as the Treasury navigated complex economic challenges while remaining steadfast in its mission.

As we look back on our journey and ahead to new horizons, we share the story of our successes and our vision for the future.

The year began with a simple but powerful mission: to manage the province's finances with integrity and foresight. This past year, the Provincial Treasury not only upheld this mission but exceeded expectations, achieving milestones that have set a new standard for financial excellence.

As we write the next chapter of our story, one thing remains clear: the Western Cape Government Provincial Treasury is not just about managing money – it's about shaping the future. Through resilience, innovation, and an unwavering commitment to integrity, we will continue to build a financial legacy that empowers communities and drives progress across the province.

In line with this, below are five key achievements the department is most proud of over the past year, as well as its commitments for the year ahead.

## ACHIEVEMENTS

### 1 SHIELDING THE PROVINCE FROM ECONOMIC UNCERTAINTY

Over the past five years, the Western Cape Provincial Treasury (PT) has demonstrated unwavering resolve in the face of mounting economic pressures. Volatile fiscal conditions, post-pandemic recovery challenges, sluggish national growth, rising sovereign debt,





Officials from across the province gather at the Provincial Budget and Governance Forum, strengthening partnerships and aligning strategies to support sound financial management and good governance.

and inflationary pressures all contributed to a tightening fiscal environment across all spheres of government. These realities demanded a bold, evidence-led response – one that safeguarded public services and sustained developmental goals.

Instead of resorting to austerity, PT adopted a strategic, reform-focused approach that built resilience into the Province's fiscal framework. At the core of this was a multi-phased budget planning model, guiding budgeting from immediate-term adjustments to long-term sustainability.

Adopted during the 2024/25 financial year, this three-phase model began with evidence-based planning, moved through budget reform engagements, and culminated in forward-looking financial sustainability planning. Each phase aligned closely with the Western Cape Government's strategic priorities, including infrastructure-led growth, youth development, climate resilience, and spatial transformation.

To strengthen financial decision-making, PT conducted detailed fiscal risk assessments through platforms like the Provincial Budget and Governance Forum and Top Management Engagements. This enabled targeted resource allocation and reprioritisation of funds to critical services. It also surfaced cross-cutting fiscal risks—instability, and critical service delivery pressures prompting departments to realign their baselines.

By maintaining a strong focus on value-for-money, PT ensured that every rand spent delivered meaningful impact. Essential services – particularly in health,

education, and social development—were prioritised while efforts to control the wage bill, improve value proposition derived from strategic procurement and monitor departmental performance remained central.

Through budget engagements and budget policy focus areas PT directed spending to areas of greatest need. Key themes included Climate Change and Disaster Risk, Violence Prevention, Infrastructure Pipeline and Spatial Planning, and Youth Development – ensuring long-term socio-economic resilience remained a fiscal priority.

Amid rising national debt-service costs, constrained transfers, and erratic revenue performance, PT preserved the Western Cape's fiscal integrity and liquidity. Strict financial controls, improved revenue management, and disciplined expenditure enabled the Province to maintain a balanced and credible budget throughout the MTEF period.

Even as national allocations declined PT remained steadfast in its commitment to the values of 1. Trust and Transparency: focusing on enhancing efficacy, efficiency, transparency and accountability of public sector operations, 2. Fairness: Protecting Basic Services outcomes with growth as an enabler and 3. Value for Money: Minimising and mitigating risks, innovation and an evidence based approach.

Direct support to departments through budget reviews, project pipeline tracking, and site visits ensured alignment with the Western Cape strategic intent.

To stretch limited public funds, PT advanced work

on blended finance models and explored partnerships with development finance institutions. This approach unlocked new infrastructure funding avenues and attracted private investment into strategic public projects.

In a challenging national context, PT remained steadfast – applying disciplined, forward-thinking financial management to protect services, promote growth, and ensure long-term fiscal sustainability.

## 2 RESTORING CONFIDENCE IN LOCAL GOVERNMENT

Recognising that governance is most tangibly experienced at the local level – where services are delivered and infrastructure is built—PT placed local government financial oversight and support at the centre of its efforts to build a more accountable, transparent, and resilient state.

Over the past five years, PT has shifted from being a compliance enforcer to becoming an enabling and reliable partner to municipalities—guiding and supporting them in navigating a complex fiscal environment.

In a landmark achievement, PT launched the inaugural Local Government Budget Performance Review (LGBPR) in February 2025—the first publication of its kind in South Africa. This evidence-based tool analyses how Western Cape municipalities perform

against their budgets. It offers clear insights into fiscal discipline, funding, and expenditure trends – equipping councillors, officials, and citizens to hold municipalities accountable. By demystifying financial data and making it accessible, the LGBPR strengthens public trust and encourages a culture of transparency and fiscal responsibility.

PT also strengthened its on-the-ground support through Strategic and Technical Integrated Municipal Engagements (SIME and TIME). These platforms have become central to provincial-municipal collaboration, allowing joint assessments of municipal budgets, early identification of financial risks, and co-development of practical solutions. This continuous engagement model is especially impactful for financially distressed municipalities. One municipality, for example, moved from an unfunded to a funded budget status—unlocking provincial support and stabilising service delivery. Others, with PT's support, developed credible Financial Recovery Plans to guide their turnaround.

Another significant intervention was PT's role in facilitating the national Municipal Debt Relief Programme. It guided municipalities through strict compliance processes to unlock the write-off of one-third of their historical debt. This created immediate fiscal space, enabling investment in service delivery and infrastructure. PT continues to monitor participating municipalities' progress toward further debt write-offs—potentially reducing their burden by two-thirds and





paving the way for long-term financial sustainability.

Through these targeted interventions, PT has demonstrated its commitment to building capable, responsive, and financially sound local governments—laying the foundation for improved service delivery and greater public trust across the Western Cape.

3 **DRIVING SMARTER GOVERNANCE THROUGH DIGITAL TRANSFORMATION**

At the heart of PT's evolving success story is a deliberate and ambitious drive toward digital transformation. More than just modernising systems, PT's digital strategy represents a paradigm shift – reimagining how public financial management can be delivered with greater speed, precision, transparency, and impact.

In an era of increasing complexity and heightened public expectations, PT has emerged as a national leader in embedding innovation into governance, firmly establishing digital transformation as a core enabler of institutional agility and fiscal accountability.

A cornerstone of this transformation is the Provincial Treasury Data Centre (PTDC); a purpose-built facility designed to harness the full value of Treasury's data assets. The PTDC centralises access to critical financial, procurement, and HR data, breaking down information silos and enabling cross-functional collaboration within the Provincial Government.

Building on this, PT launched a cloud-based Business Intelligence Hub leveraging platforms like Microsoft Azure and 365 to facilitate real-time, evidence-based decision-making. This hub empowers users with interactive dashboards, visual analytics, and automated reporting, significantly reducing manual workloads while elevating strategic insight.

One of the most transformative undertakings under this umbrella is the Data Warehouse Project, which aggregates and standardises data from legacy systems such as BAS, LOGIS, and PERSAL. This marks a monumental leap in PT's analytics capability, enabling tracking of expenditure trends, workforce demographics, procurement behaviours, and performance outcomes—all within a single source of truth.

This integrated data ecosystem is already shaping how PT conducts budget analysis, monitors fiscal risks, and supports departmental planning, while laying the foundation for advanced analytics such as predictive modelling and scenario testing.

In parallel with financial system reform, PT has made bold strides in revolutionising procurement governance. Recognising procurement as a strategic lever for economic transformation, PT launched a reform agenda centred on transparency, accessibility, and efficiency—with digital innovation at its core.

A major milestone is the groundwork laid for the Provincial e-Procurement Platform – a unified, end-to-end digital system that simplifies procurement processes, reduces errors, and improves compliance monitoring. Central to this platform is the Western Cape Supplier Evidence Bank (WCSEB), which centralises supplier information, reduces administrative duplication, and opens opportunities for smaller, historically disadvantaged businesses.

Further enhancing the platform is the Procurement Planning Toolkit, designed to improve forward planning, demand forecasting, and scheduling across departments. By linking these tools, PT is building a responsive, data-informed procurement ecosystem that improves value-for-money while driving localisation, enterprise development, and supply chain resilience.

PT has also piloted national strategic procurement innovations such as the CSD Request for Quotation system, aligning the Province with national priorities and ensuring it remains at the forefront of procurement reform.

4 **NURTURING EXCELLENCE: EQUIPPING THE NEXT GENERATION OF PUBLIC SECTOR FINANCIAL LEADERS**

Understanding that strong public financial governance depends on capable leadership, PT has made strategic investments in training, mentoring, and leadership development. Over the past five years, PT launched ambitious, future-focused capacity-building programmes aimed at preparing a new generation of financial professionals to navigate an increasingly complex fiscal environment.

These initiatives went beyond technical skills, combining financial expertise with ethical leadership, strategic foresight, emotional intelligence, and a commitment to public value.

Structured training programmes aligned with PT's strategic needs included certified courses in financial modelling, utility tariff setting, infrastructure investment analysis, and performance-based budgeting. These programmes equipped professionals in PT and local municipalities to make data-driven fiscal decisions.

The programmes were responsive to challenges faced by municipalities, such as unfunded budgets and audit issues, providing training on budgeting, revenue optimisation, and mSCOA compliance. This built the capacity of financial practitioners to meet mandates with competence and accountability.

Leadership development focused on fostering adaptive, values-driven leaders who thrive in uncertainty. Modules incorporated fiscal innovation, ethical governance, digital transformation, citizen-centric

thinking, and inclusive leadership.

Leaders learned to understand not only the numbers but the stories behind them—how budgeting affects communities, procurement drives development, and responsible leadership can rebuild trust in public institutions.

5 **UPHOLDING THE HIGHEST STANDARDS OF INTEGRITY**

Integrity and ethical stewardship remain the cornerstones of PT's institutional culture. During the 2019–2024 period, PT continued to uphold a record of 100% unqualified audit outcomes across departments and entities, an achievement rooted in robust internal controls and an active risk management culture.

Through ongoing publication of Procurement Disclosure Reports (PDRs), PT increased transparency in public spending and reinforced trust in government processes. Forums like the Provincial Budget and Governance Forum further embedded a culture of accountability and ensured that budget decisions were grounded in consequence management and fiscal discipline.

The Department's clean record regarding unauthorised expenditure, combined with its limited fruitless and wasteful spending, reflects a commitment not only to compliance, but to purpose-driven and ethical financial governance..

COMMITMENTS

The Western Cape Provincial Treasury's story is one of resilience, innovation, and unwavering dedication to public service. As we look to the future, our mission remains clear: to build a financial legacy that empowers communities, drives progress, and ensures that every rand spent works for you.

As we embark on a new strategic cycle, PT is more determined than ever to drive progress and build a resilient, inclusive future for all residents of the Western Cape.

1 **INTEGRATED PROVINCIAL GOVERNANCE**

Breaking down silos across departments and aligning provincial and municipal planning, budgeting, and service delivery to achieve measurable outcomes.

2 **EFFECTIVE LOCAL GOVERNMENT**

Strengthening the fiscal sustainability and

developmental capacity of municipalities through expanded oversight, in-year monitoring, and support platforms like SIME and TIME.

3 **EFFICIENT INFRASTRUCTURE INVESTMENT**

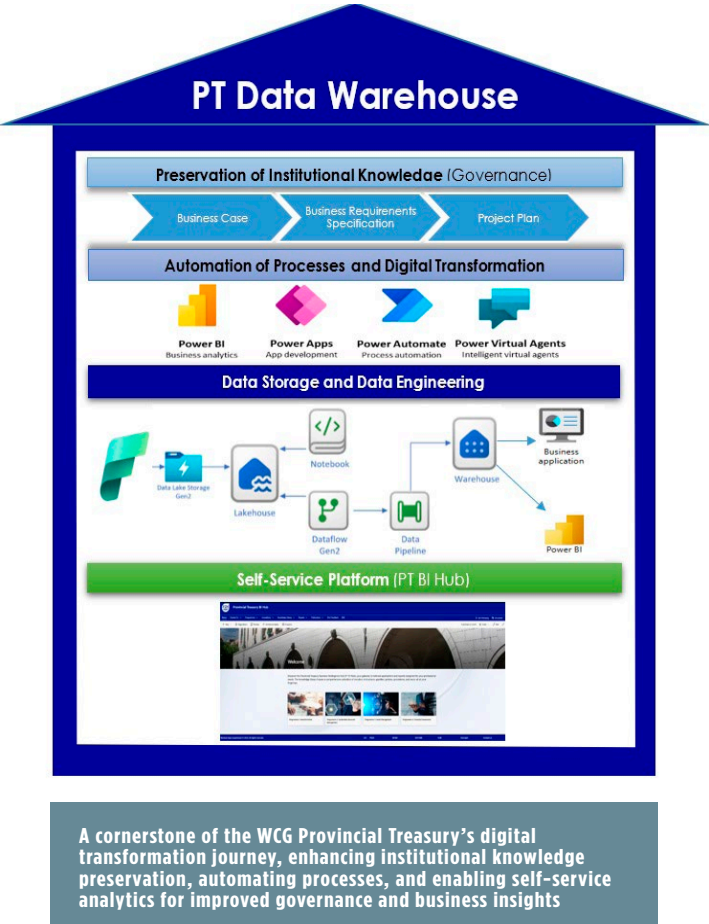
Driving high-impact capital projects through spatial budgeting, alternative financing (including blended finance and development finance partnerships), and prioritisation of climate-resilient infrastructure.

4 **STRATEGIC SUPPLY CHAIN MANAGEMENT**

Reforming procurement through transversal contracting, digital platforms, and data-driven insights to improve service delivery and economic inclusion.

5 **DIGITAL TRANSFORMATION**

Accelerating innovation through the Strategic Execution Office (SEO), embedding automation, data analytics, and agile methodologies to boost internal efficiency and responsiveness.





# Values



## CARING

To care for those we serve and work with.



## INTEGRITY

To be honest and do the right thing.



## COMPETENCE

The ability and capacity to do the job we were employed to do.



## INNOVATION

To be open to new ideas and develop creative solutions to problems in a resourceful way.



## ACCOUNTABILITY

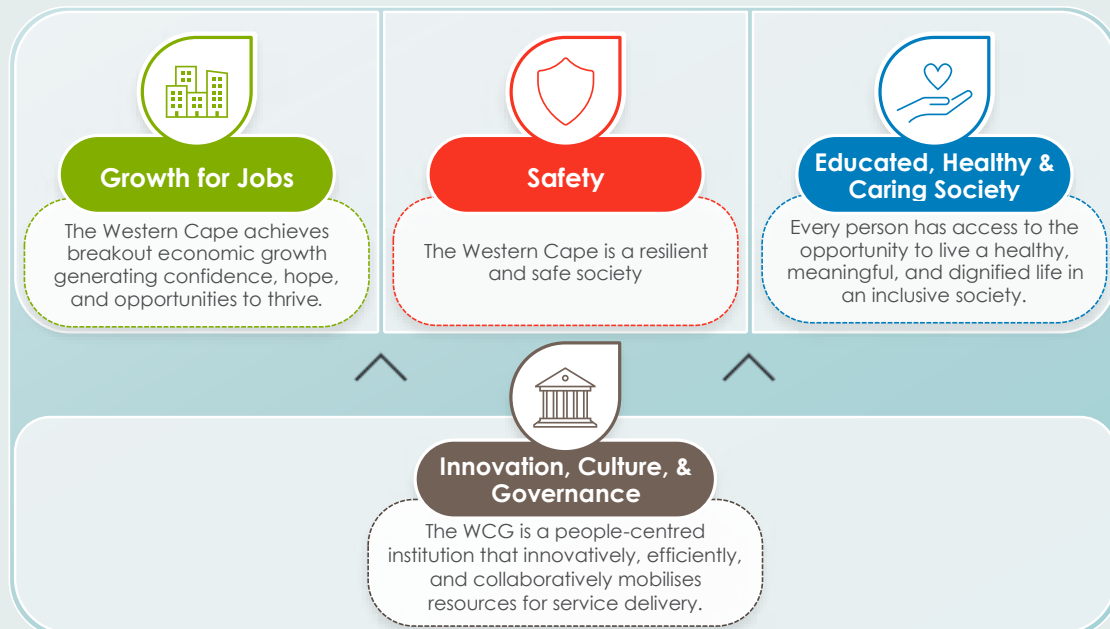
We take responsibility.



## RESPONSIVENESS

To serve the needs of our residents and employees.

# WCG Strategic Portfolios



**Western Cape  
Government**

Committed to making a better province  
**FOR YOU.**